

## A new way to use vision benefits online

You can offer your customers an in-network online shopping solution that includes seamless integration with vision benefits and automatic claims submission through our new relationship with **1-800contacts.com**.

## 1800 contacts°

1-800 Contacts is the most recognized online contact lens retailer in the industry. They have an established reputation for their customer service, backed by an industry-leading Net PromoterScore of 76.

- 60% market share in the online contact lens market
- Most extensive inventory with 98% orders in stock including spherical, astigmatism/toric, multifocal, colored, and transition lenses from every major manufacturer – Alcon, CooperVision, Johnson & Johnson, and Bausch & Lomb

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- Over 100k SKUs
- Multiple distribution centers across the country to improve delivery speed
- Ease of ordering with 2-click reorders
- Mobile app and prescription upload
- Best-in-class service and delivery speed
- 24/7 live customer service: 90% of calls answered in 10 seconds or less
- Live calls/chats with the highest service levels in the industry
- Pay-over-time solution

For additional information, please contact your regional sales executive.



Superior Vision<sup>™</sup>