

Summary	
Report Date	<a href="#">Mar 1, 2011 11:03 AM</a>
Number of Tickets	<a href="#">177</a>
Group	<a href="#">N/A (Advanced ticket search)</a>
Sorting	<a href="#">Location - Ascending</a>

Filters applied	
Location	001 Haltom HS, 002 Richland HS, 003 Shannon Learning Center, 010 Birdville HS, 011 CTE Building, 041 Haltom MS, 042 North Richland MS, 043 Richland MS, 044 North Oaks MS, 045 Watauga MS, 046 Smithfield MS, 047 North Ridge MS, 101 Birdville EL, 102 Smith EL, 103 Francisco EL, 104 Binion EL, 105 Mullendore EL, 106 Richland EL, 107 Smithfield EL, 108 Snow Heights EL, 109 Cheney EL, 110 Stowe EL, 112 Holiday Heights EL, 113 Watauga EL, 114 Hardeman EL, 115 Porter EL, 116 Thomas EL, 117 Foster Village EL, 118 North Ridge EL, 119 Spicer EL, 120 Green Valley EL, 121 Walker Creek EL, 111 West Birdville EL
Status	Awaiting Acknowledgement, In Pool / Awaiting Action, Assigned / Working, Long-Term Project, Waiting for Input from Customer, Parts on Order, ON HOLD, ON HOLD - waiting for approval, Reopened, pending assignment to 3rd party, scheduled with 3rd party - DELL, scheduled with 3rd party - DELCOM, scheduled with 3rd party - LONESTAR, scheduled with 3rd party - ISPEED, scheduled with 3rd party - ELECTRIC, scheduled with 3rd party - RICOH, scheduled with 3rd party - SPRINT, scheduled with 3rd party - SAS, scheduled with Buidings and Grounds

Location	Ticket #	Contact	Category Option	Subject	Status	Assigned To	Created Date
001 Haltom HS	29533	David Worley	printer / scanner / copier	FW: HP 4000 printer problem	Assigned / Working	Wayne Tapp	Feb 28, 2011 7:30 AM
001 Haltom HS	29556	Wayne Tapp	other software issue	ENDPOINT TO FOREFRONT CONVERSION	Awaiting Acknowledgement	Chris Jenkins	Feb 28, 2011 9:43 AM
001 Haltom HS	29563	Wayne Tapp	other software issue	ENDPOINT TO FOREFRONT CONVERSION	Awaiting Acknowledgement	Chris Jenkins	Feb 28, 2011 10:14 AM

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001 Haltom HS	29570	Anna Rosales	other software issue	FW: Voice Message from 001RmA319 (6106)	Awaiting Acknowledgement	Amelia Giles	Feb 28, 2011 12:09 PM
001 Haltom HS	29579	Lori Caruthers	projector / doc cam / smartboard	VGA power light on wall plug won't come on allowing access from computer to projector in the OMNI Room	Assigned / Working	Wayne Tapp	Feb 28, 2011 1:43 PM
001 Haltom HS	12452	Lori Caruthers	projector / doc cam / smartboard	Reconnecting DVD/VHS players to projectors	Long-Term Project	Clark Miller	Mar 31, 2010 9:32 AM
001 Haltom HS	21507	Cindy Valenta	printer / scanner / copier	RICHO G7500 PRINTER NOT WORKING	scheduled with 3rd party - RICOH	Terry Ambrose	Sep 15, 2010 1:40 PM
001 Haltom HS	22174	Dana Shirley	projector / doc cam / smartboard	FW: doc camera	Parts on Order	Clark Miller	Sep 24, 2010 11:27 AM
001 Haltom HS	22427	Ann Hale	projector / doc cam / smartboard	connect vcr/dvd player	Long-Term Project	Clark Miller	Sep 29, 2010 12:57 PM
001 Haltom HS	25245	Sabriel Mitchell	projector / doc cam / smartboard	Bulb for Projector	Parts on Order	Clark Miller	Nov 17, 2010 11:19 AM
001 Haltom HS	25831	Kenita Weldon	TV / DMP / Media Retrieval	TV	Long-Term Project	Terry Ambrose	Dec 2, 2010 8:25 AM
001 Haltom HS	25839	Michael Vargas	TV / DMP / Media Retrieval	TV - a221	Long-Term Project	Terry Ambrose	Dec 2, 2010 9:19 AM
001 Haltom HS	26905	Sheron Browning	access issue	U Drive for MacBook	Assigned / Working	Chris Robison	Jan 4, 2011 2:03 PM
001 Haltom HS	26916	Linda Nixon	other software issue	Emailing through Skyward	ON HOLD	Linda Molinar	Jan 4, 2011 3:06 PM
001 Haltom HS	27081	Laura Blount	other software issue	FW:	ON HOLD	Michael DePaola	Jan 6, 2011 1:55 PM

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001 Haltom HS	27272	Crespin Cortez	building security	Substitute Teachers need badge building access	Waiting for Input from Customer	Chris Jenkins	Jan 10, 2011 2:57 PM
001 Haltom HS	27334	David Long	other software issue	MS Office Install	ON HOLD - waiting for approval	Terry Ambrose	Jan 11, 2011 1:28 PM
001 Haltom HS	28669	Laura Blount	other software issue	Making the Pass?fail classes a defalut	ON HOLD	Michael DePaola	Feb 8, 2011 12:00 PM
001 Haltom HS	28862	Joshua Belland	computer	tEACHER IS REQUESTING ADDITIONAL MEMORY	ON HOLD - waiting for approval	Terry Ambrose	Feb 11, 2011 10:38 AM
001 Haltom HS	28890	Michael Vargas	building security	B cameras are not working at HHS	Parts on Order	Chris Jenkins	Feb 11, 2011 3:43 PM
001 Haltom HS	29206	Cherri Yanowski	other software issue	FW: Transcript info on web	ON HOLD	Tonya Main	Feb 21, 2011 8:49 AM
001 Haltom HS	29436	Jeri Lewis	other software issue	report card screen	Awaiting Acknowledgeme nt	Tonya Main	Feb 24, 2011 2:43 PM
002 Richland HS	29585	Yun-ping Wu	projector / doc cam / smartboard	No sound coming from overhead speakers.	scheduled with 3rd party - DELCOM	Terry Ambrose	Feb 28, 2011 2:56 PM
002 Richland HS	20900	Leon Lovelace	printer / scanner / copier	Skyward Rpt Font Printing - Left Voice Message from 002 Rm 133.01 (7046)	Long-Term Project	Linda Molinar	Sep 8, 2010 1:16 PM
002 Richland HS	24414	Tiffanie Friend	bells / intercomm / paging	The overhead speakers have a very loud buzz.	scheduled with 3rd party - DELCOM	Terry Ambrose	Nov 3, 2010 7:09 PM
002 Richland HS	25697	Kim Caltagirone	projector / doc cam / smartboard	Annoying Noise when projector is on	scheduled with 3rd party - DELCOM	Terry Ambrose	Nov 30, 2010 10:05 AM

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002 Richland HS	27249	Yvonne Polak	other software issue	email notification	Waiting for Input from Customer	Tonya Main	Jan 10, 2011 12:24 PM
002 Richland HS	27428	Angela Gruver	computer	Speakers	scheduled with 3rd party - DELCOM	Terry Ambrose	Jan 12, 2011 1:26 PM
002 Richland HS	27429	Yvonne Polak	other software issue	adding notification	Assigned / Working	Michael Barrett	Jan 12, 2011 1:56 PM
002 Richland HS	27899	Amy Strickland	projector / doc cam / smartboard	Speaker Sound System issues again	scheduled with 3rd party - DELCOM	Terry Ambrose	Jan 21, 2011 2:33 PM
002 Richland HS	28300	Mark McCanlies	access issue	unable to keep database active for TIPWIN textbook software	Awaiting Acknowledgement	Mark Gibbs	Jan 27, 2011 2:51 PM
002 Richland HS	28398	Tommie Gibbins	other software issue	Froguts	Assigned / Working	Jonathan Norris	Jan 31, 2011 10:18 AM
002 Richland HS	28578	Shari Davis	other software issue	Outside Camera not working	Awaiting Acknowledgement	Chris Jenkins	Feb 7, 2011 12:44 PM
002 Richland HS	29500	Deborah Morgan	computer	Computer for AVID student use	Assigned / Working	Adalberto Sanchez	Feb 25, 2011 2:46 PM
003 Shannon Learning Center	29541	Cynthia Hernandez	wireless - connection issue	Virus on DELL Laptop computer	In Pool / Awaiting Action	Brad Butler	Feb 28, 2011 8:35 AM
003 Shannon Learning Center	14226	Michael Robinson	computer	Notebook Laptop Damaged	ON HOLD - waiting for approval	Terry Ambrose	May 18, 2010 11:04 AM
003 Shannon Learning Center	20341	Gregory Farr	computer	New Computer	Parts on Order	Terry Ambrose	Sep 1, 2010 7:05 AM
003 Shannon Learning Center	20342	Gregory Farr	computer	New Computer	Parts on Order	Terry Ambrose	Sep 1, 2010 7:06 AM
003 Shannon Learning Center	20343	Gregory Farr	cabling issue	Cable for TV	Parts on Order	Clark Miller	Sep 1, 2010 7:07 AM
003 Shannon Learning Center	25239	Julia Pursley	TV / DMP / Media Retrieval	TV sound	Long-Term Project	Terry Ambrose	Nov 17, 2010 10:27 AM

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003 Shannon Learning Center	25241	Julia Pursley	TV / DMP / Media Retrieval	TV in room	Long-Term Project	Terry Ambrose	Nov 17, 2010 10:28 AM
003 Shannon Learning Center	25905	Gregory Farr	building security	Security Camera Issues	Awaiting Acknowledgement	Chris Jenkins	Dec 3, 2010 10:21 AM
003 Shannon Learning Center	27764	Rhonda Sparks	computer	d-Computer making loud "honing" noise	Parts on Order	Brad Butler	Jan 19, 2011 3:06 PM
003 Shannon Learning Center	28424	Emily Shipman	printer / scanner / copier	Ricoh printer still down	scheduled with 3rd party - RICOH	Terry Ambrose	Jan 31, 2011 3:28 PM
003 Shannon Learning Center	29503	Jonathan Norris	computer	d-Cannot get computer 010 to connect to vision console	In Pool / Awaiting Action	Brad Butler	Feb 25, 2011 3:57 PM
010 Birdville HS	29604	Geoffrey Nichols	computer	Bad Screen	Awaiting Acknowledgement	David Merryfield	Mar 1, 2011 7:51 AM
010 Birdville HS	20593	Laura Hampton	computer	U: drive is suddenly cleared - please restore!	Waiting for Input from Customer	Mark Gibbs	Sep 2, 2010 4:06 PM
010 Birdville HS	21360	Shana Martin	access issue	shared drive space for teaching	Awaiting Acknowledgement	Mark Gibbs	Sep 14, 2010 10:00 AM
010 Birdville HS	21830	Margaret Coleman	computer	Chargers for laptops	ON HOLD - waiting for approval	Terry Ambrose	Sep 21, 2010 9:22 AM
010 Birdville HS	27223	Shana Martin	research	Missing All U Drive Docs	Awaiting Acknowledgement	Mark Gibbs	Jan 10, 2011 9:09 AM
010 Birdville HS	28208	Debra Ellis	other software issue	FW:	Waiting for Input from Customer	Michael DePaola	Jan 26, 2011 3:40 PM
010 Birdville HS	28929	Jannet Hiles	other software issue	Need Adobe CS5 Loaded on 10 Mac Mini computers, ASAP	Assigned / Working	Chris Robison	Feb 14, 2011 10:36 AM

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010 Birdville HS	28931	Jannet Hiles	other software issue	Need Adobe CS5 loaded on 14 Dell computers ASAP	In Pool / Awaiting Action	David Merryfield	Feb 14, 2011 10:37 AM
010 Birdville HS	29000	Glenn Serviente	building security	System B 9th grade athletic hall camera very "Fuzzy" unclear also A200 @A203 fuzzy also	Awaiting Acknowledgement	Chris Jenkins	Feb 15, 2011 11:55 AM
010 Birdville HS	29489	Toni Powers	building security	Badge	Awaiting Acknowledgement	Chris Jenkins	Feb 25, 2011 1:41 PM
011 CTE Building	29612	Sarah Duke	printer / scanner / copier	HP 2410 Printer	Assigned / Working	Chris Robison	Mar 1, 2011 9:33 AM
011 CTE Building	22189	Lisa OConnor	other software issue	FW: grade book issue found	Parts on Order	Michael DePaola	Sep 24, 2010 1:10 PM
011 CTE Building	23685	Peggy McLemore	projector / doc cam / smartboard	projector speaker	scheduled with 3rd party - DELCOM	Terry Ambrose	Oct 21, 2010 7:37 AM
011 CTE Building	25382	Elizabeth Lundy	projector / doc cam / smartboard	no signal to video projector	scheduled with 3rd party - DELCOM	Terry Ambrose	Nov 19, 2010 12:15 PM
011 CTE Building	25741	Tana Fleischer	building security	BCTAL scanner	Assigned / Working	Chris Jenkins	Nov 30, 2010 2:51 PM
011 CTE Building	26973	Lisa OConnor	other software issue	Attendance display in grade book for BCTAL teachers	Parts on Order	Michael DePaola	Jan 5, 2011 10:55 AM
011 CTE Building	27889	Elizabeth Lundy	projector / doc cam / smartboard	cable to video projector	scheduled with 3rd party - DELCOM	Terry Ambrose	Jan 21, 2011 12:15 PM
011 CTE Building	28062	Ronda Cagle	other software issue	Digital School Collection (Adobe)	Awaiting Acknowledgement	Chris Jenkins	Jan 25, 2011 1:47 PM

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041 Haltom MS	24074	Carol Glinsky	Inquiry	Future Scheduling Set Up	Long-Term Project	Tonya Main	Oct 28, 2010 9:58 AM
041 Haltom MS	29507	Nancy Dougherty	projector / doc cam / smartboard	d-Projector broken	In Pool / Awaiting Action	Brad Butler	Feb 25, 2011 4:12 PM
042 North Richland MS	29586	Adalberto Sanchez	computer	Install n-vidia video card on computer 1	Assigned / Working	Adalberto Sanchez	Feb 28, 2011 3:04 PM
042 North Richland MS	29587	Adalberto Sanchez	computer	Install n-vidia video card on computer 2	Assigned / Working	Adalberto Sanchez	Feb 28, 2011 3:06 PM
042 North Richland MS	29589	Adalberto Sanchez	computer	Install n-vidia video card on computer 3	Assigned / Working	Adalberto Sanchez	Feb 28, 2011 3:07 PM
042 North Richland MS	29590	Adalberto Sanchez	computer	Install n-vidia video card on computer 4	Assigned / Working	Adalberto Sanchez	Feb 28, 2011 3:08 PM
042 North Richland MS	29591	Adalberto Sanchez	computer	Install n-vidia video card on computer 5	Assigned / Working	Adalberto Sanchez	Feb 28, 2011 3:09 PM
042 North Richland MS	25343	Myra Mccauley	Inquiry	Future Scheduling Set Up	Long-Term Project	Tonya Main	Nov 18, 2010 3:51 PM
042 North Richland MS	28058	Myra Mccauley	other software issue	problem with course availability	Parts on Order	Michael DePaola	Jan 25, 2011 1:03 PM
042 North Richland MS	29475	Mary Huston	projector / doc cam / smartboard	Projector	scheduled with 3rd party - DELCOM	Terry Ambrose	Feb 25, 2011 10:30 AM
043 Richland MS	381	Presley Gore	email issue	2 AD accounts - from 331599	Awaiting Acknowledgement	Mark Gibbs	Jun 17, 2009 12:52 PM
043 Richland MS	29545	Samantha Murphy	email issue	E-mail	Awaiting Acknowledgement	Mark Gibbs	Feb 28, 2011 8:51 AM

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043 Richland MS	5552	Janie Ellis	TV / DMP / Media Retrieval	TV speakers	Long-Term Project	Clark Miller	Sep 30, 2009 1:21 PM
043 Richland MS	23569	Sherry Allen	other software issue	FW: Voice Message from 043 Rm 2 (4572)	Assigned / Working	Jonathan Norris	Oct 19, 2010 10:37 AM
043 Richland MS	28006	Erin Volker	other software issue	Install "Math Detective" software and "SIMCALC" software on all computers in 6th and 7th grade computer labs	Waiting for Input from Customer	Chris Jenkins	Jan 24, 2011 4:27 PM
043 Richland MS	29332	Samantha Murphy	projector / doc cam / smartboard	View Sonic Digirtal Projecto PJD 5111/ bulb is out	Parts on Order	Adalberto Sanchez	Feb 23, 2011 10:35 AM
043 Richland MS	29333	Samantha Murphy	projector / doc cam / smartboard	NEC VT595 Digital Projector/ Bulb Out	Parts on Order	Adalberto Sanchez	Feb 23, 2011 10:38 AM
043 Richland MS	29389	Adalberto Sanchez	projector / doc cam / smartboard	View sonic projector Bulb out.	Parts on Order	Adalberto Sanchez	Feb 24, 2011 9:29 AM
043 Richland MS	29480	Toni Powers	building security	Badge	Awaiting Acknowledgeme nt	Chris Jenkins	Feb 25, 2011 11:26 AM
044 North Oaks MS	3157	Joseph Spay	bells / intercomm / paging	clocks	Assigned / Working	Darrell Maxey	Aug 27, 2009 8:26 AM
044 North Oaks MS	16363	Robert Koerner	TV / DMP / Media Retrieval	Line provided for TV	Long-Term Project	Terry Ambrose	Jul 15, 2010 8:44 AM
044 North Oaks MS	17082	Joseph Spay	phone / fax/ handheld	New half time Assist Principal - needs Phone and Computer	ON HOLD - waiting for approval	Terry Ambrose	Aug 3, 2010 2:57 PM
044 North Oaks MS	27735	Dwight Goodwin	TV / DMP / Media Retrieval	RE:	Long-Term Project	Terry Ambrose	Jan 19, 2011 10:15 AM
044 North Oaks MS	28307	Dani Webb	computer	Headphones will not fit in jack	Parts on Order	Wayne Tapp	Jan 27, 2011 3:30 PM



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045 Watauga MS	29582	Suzanne Foxworth	printer / scanner / copier	printer	Assigned / Working	Chris Robison	Feb 28, 2011 1:56 PM
045 Watauga MS	29583	Suzanne Foxworth	computer	cows	Assigned / Working	Chris Robison	Feb 28, 2011 1:59 PM
045 Watauga MS	23309	Donna Wyckoff	other software issue	Skyward gradebook-Teacher's Log not allowing entries	Parts on Order	Michael DePaola	Oct 14, 2010 9:01 AM
045 Watauga MS	29346	Debi Comis	printer / scanner / copier	Color Printer Not Working	Parts on Order	Chris Robison	Feb 23, 2011 2:30 PM
046 Smithfield MS	20048	Branden Eager	other software issue	Skyward color code question	ON HOLD	Michael DePaola	Aug 30, 2010 11:11 AM
046 Smithfield MS	29279	Jacob Hooper	bells / intercomm / paging	Digital clocks	Assigned / Working	Darrell Maxey	Feb 22, 2011 11:52 AM
047 North Ridge MS	27426	Nori Bykerk	other software issue	Need Homepage set to NRMS Library Catalog	Awaiting Acknowledgement	Mark Gibbs	Jan 12, 2011 1:17 PM
047 North Ridge MS	29505	Sarah Burdett	computer	COWS	Assigned / Working	Chris Robison	Feb 25, 2011 4:00 PM
101 Birdville EL	22271	Jonathan Norris	other software issue	Create a rip to intsal Acces4	Awaiting Acknowledgement	Chris Jenkins	Sep 27, 2010 1:04 PM
101 Birdville EL	27981	Michael Sandoval	computer	Principal's Laptop problems	Parts on Order	Brad Butler	Jan 24, 2011 11:50 AM
102 Smith EL	22878	Charles Woods	other software issue	CPS software mismatch - need help with versions.....	Assigned / Working	Jonathan Norris	Oct 6, 2010 11:16 AM
102 Smith EL	28808	Sally Shaw	printer / scanner / copier	Lexmark Printer	Long-Term Project	Wayne Tapp	Feb 10, 2011 1:13 PM
102 Smith EL	29328	Rachel Hart	change	I want to see how you are using the get help logging in link	Assigned / Working	Jonathan Norris	Feb 23, 2011 10:23 AM

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103 Francisco EL	29554	Tamara Pope	other software issue	Navscape	Awaiting Acknowledgement	Chris Jenkins	Feb 28, 2011 9:36 AM
103 Francisco EL	25380	Tamara Pope	TV / DMP / Media Retrieval	TV	Long-Term Project	Terry Ambrose	Nov 19, 2010 11:32 AM
104 Binion EL	29609	Judy Bryant	computer	SOUND CARD	Assigned / Working	Adalberto Sanchez	Mar 1, 2011 8:59 AM
104 Binion EL	14547	Judith Dallinger	other software issue	librarian ALT folder on NAS server	Long-Term Project	Mark Gibbs	May 26, 2010 11:32 AM
104 Binion EL	20953	Hilda Hager	projector / doc cam / smartboard	Projector cable; sound plate for new teacher unit	scheduled with 3rd party - DELCOM	Terry Ambrose	Sep 9, 2010 7:51 AM
104 Binion EL	22119	Judith Dallinger	building security	speaker issue	scheduled with 3rd party - DELCOM	Terry Ambrose	Sep 23, 2010 2:57 PM
104 Binion EL	22123	Angela Dotson	TV / DMP / Media Retrieval	Need volume box installed upstairs in Computer Lab Room A218	scheduled with 3rd party - DELCOM	Terry Ambrose	Sep 23, 2010 3:34 PM
104 Binion EL	28958	Cynthia Rosche	other software issue	needs tx to replace the one she gave to Elliot	Assigned / Working	Jonathan Norris	Feb 14, 2011 4:16 PM
105 Mullendore EL	29588	Kati Phillips	other software issue	Test Nav Software	Awaiting Acknowledgement	Chris Jenkins	Feb 28, 2011 3:07 PM
105 Mullendore EL	26747	Beverly Sultan	TV / DMP / Media Retrieval	S:Video	Long-Term Project	Terry Ambrose	Jan 3, 2011 11:48 AM
106 Richland EL	29576	Brittany Moore	other software issue	Issues with Word still. FW: Voice Message from 106Rm107 (2069)	In Pool / Awaiting Action	Brad Butler	Feb 28, 2011 12:49 PM
106 Richland EL	26818	Traci Tucker	TV / DMP / Media Retrieval	TV in classroom	Long-Term Project	Terry Ambrose	Jan 4, 2011 8:19 AM

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106 Richland EL	29091	Debbie Hurst	projector / doc cam / smartboard	smartboard tray	In Pool / Awaiting Action	Brad Butler	Feb 16, 2011 7:18 PM
106 Richland EL	29420	Karen Waite	other software issue	word won't work	In Pool / Awaiting Action	Brad Butler	Feb 24, 2011 12:36 PM
107 Smithfield EL	25226	Jackie Frederiksen	building security	pass card	Waiting for Input from Customer	Chris Jenkins	Nov 17, 2010 9:23 AM
107 Smithfield EL	25260	Diane Brannick	TV / DMP / Media Retrieval	tv won't turn on	Long-Term Project	Terry Ambrose	Nov 17, 2010 3:42 PM
108 Snow Heights EL	29347	Michael Dukes	other software issue	Adobe Photo Shop CS2	ON HOLD - waiting for approval	Adalberto Sanchez	Feb 23, 2011 2:44 PM
109 Cheney EL	29477	Wendy DeLaTorre	computer	Coordinator - Marci Abbott - computer not turning on	In Pool / Awaiting Action	Brad Butler	Feb 25, 2011 10:50 AM
110 Stowe EL	5389	Carol Fields	projector / doc cam / smartboard	No Cabling for a Projector	scheduled with 3rd party - DELCOM	Terry Ambrose	Sep 28, 2009 8:58 AM
110 Stowe EL	17043	Kelly Stephens	projector / doc cam / smartboard	Speakers	scheduled with 3rd party - DELCOM	Terry Ambrose	Aug 3, 2010 9:49 AM
110 Stowe EL	20492	Katharine Rodriguez	TV / DMP / Media Retrieval	Teacher's Ceiling Speakers	scheduled with 3rd party - DELCOM	Terry Ambrose	Sep 2, 2010 8:56 AM
110 Stowe EL	20935	Amanda Davis	computer	volume	scheduled with 3rd party - DELCOM	Terry Ambrose	Sep 8, 2010 4:15 PM
110 Stowe EL	25439	Adriana Leyva	projector / doc cam / smartboard	classroom projector	Parts on Order	Clark Miller	Nov 22, 2010 9:46 AM
110 Stowe EL	26582	Carol Fields	computer	Slow	Long-Term Project	Wayne Tapp	Dec 17, 2010 8:51 AM
110 Stowe EL	26995	Gloria Gibson	projector / doc cam / smartboard	Projector that is mounted in the ceiling	Parts on Order	Clark Miller	Jan 5, 2011 1:28 PM

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110 Stowe EL	27358	Sharon Yarbrough	printer / scanner / copier	Printer needs serviced	scheduled with 3rd party - RICOH	Terry Ambrose	Jan 11, 2011 3:08 PM
110 Stowe EL	29429	Carol Fields	other software issue	Adobe Flash update	Long-Term Project	Wayne Tapp	Feb 24, 2011 1:25 PM
111 West Birdville EL	29614	Meredith Bolton	computer	Battery Voltage Low	Awaiting Acknowledgement	Brad Butler	Mar 1, 2011 10:07 AM
111 West Birdville EL	27869	Meredith Bolton	TV / DMP / Media Retrieval	Static in the Media Retrieval System	Assigned / Working	Darrell Maxey	Jan 21, 2011 8:36 AM
111 West Birdville EL	28677	Meredith Bolton	other software issue	Test Nav	Awaiting Acknowledgement	Chris Jenkins	Feb 8, 2011 12:52 PM
111 West Birdville EL	28679	Meredith Bolton	other software issue	Testnav install - Left a Voice Message from 111Rm21 (2577)	Awaiting Acknowledgement	Chris Jenkins	Feb 8, 2011 12:59 PM
111 West Birdville EL	28888	Meredith Bolton	email issue	Public Calendar Access	Reopened	Linda Molinar	Feb 11, 2011 3:23 PM
111 West Birdville EL	29418	Jennifer Martin	projector / doc cam / smartboard	Projector	In Pool / Awaiting Action	Brad Butler	Feb 24, 2011 12:08 PM
112 Holiday Heights EL	11076	Elizabeth Waldrip	wired - connection issue	television	Long-Term Project	Clark Miller	Feb 16, 2010 8:18 AM
112 Holiday Heights EL	17939	Mark Dvorak	TV / DMP / Media Retrieval	TV not working	Long-Term Project	Clark Miller	Aug 16, 2010 6:17 PM
112 Holiday Heights EL	21036	Barbara Leonard	TV / DMP / Media Retrieval	t.v. connection/video source cord	Long-Term Project	Terry Ambrose	Sep 9, 2010 2:47 PM
112 Holiday Heights EL	23219	Diane Gauthier	TV / DMP / Media Retrieval	No TV - Need one asap	Long-Term Project	Clark Miller	Oct 13, 2010 7:06 AM
112 Holiday Heights EL	24090	Kimberly Hughes	TV / DMP / Media Retrieval	TV	Long-Term Project	Clark Miller	Oct 28, 2010 12:40 PM
112 Holiday Heights EL	25130	Mark Dvorak	TV / DMP / Media Retrieval	TV Not working again	Long-Term Project	Clark Miller	Nov 16, 2010 6:28 AM

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113 Watauga EL	4416	Teressa Holford	TV / DMP / Media Retrieval	Television	Long-Term Project	Clark Miller	Sep 11, 2009 10:48 AM
113 Watauga EL	11131	Stephanie Green	TV / DMP / Media Retrieval	Miss Montemayor's TV	Long-Term Project	Clark Miller	Feb 17, 2010 8:31 AM
113 Watauga EL	20843	Teressa Holford	TV / DMP / Media Retrieval	Television	Long-Term Project	Clark Miller	Sep 8, 2010 8:40 AM
113 Watauga EL	23179	Teressa Holford	TV / DMP / Media Retrieval	television has poor sound	Long-Term Project	Clark Miller	Oct 12, 2010 10:16 AM
113 Watauga EL	24799	Teressa Holford	computer	smart board	scheduled with 3rd party - DELCOM	Terry Ambrose	Nov 9, 2010 3:41 PM
113 Watauga EL	24966	Jeffrey Samuelson	computer	Cow A reimage	Long-Term Project	Chris Robison	Nov 12, 2010 8:17 AM
113 Watauga EL	24967	Jeffrey Samuelson	computer	COW B reimage	Long-Term Project	Chris Robison	Nov 12, 2010 8:19 AM
113 Watauga EL	26209	Jeffrey Samuelson	computer	slate issue	Parts on Order	Chris Robison	Dec 8, 2010 3:49 PM
113 Watauga EL	27673	Teressa Holford	projector / doc cam / smartboard	projector	Parts on Order	Chris Robison	Jan 18, 2011 11:04 AM
113 Watauga EL	29120	Mary Thedford	projector / doc cam / smartboard	Projector overheating and won't turn on sometimes	Parts on Order	Chris Robison	Feb 17, 2011 10:31 AM
113 Watauga EL	29127	Sandra Carter	other software issue	WT Francisco on March 1stWord program issue	In Pool / Awaiting Action	Brad Butler	Feb 17, 2011 1:32 PM
114 Hardeman EL	29581	Adam Kohut	computer	Monitor does not work	Assigned / Working	Chris Robison	Feb 28, 2011 1:51 PM
114 Hardeman EL	13137	Susan Jasso	TV / DMP / Media Retrieval	Need a replacement TV (mounted)	Long-Term Project	Clark Miller	Apr 16, 2010 8:25 AM
114 Hardeman EL	25980	Misty Curry	TV / DMP / Media Retrieval	TV static	Long-Term Project	Terry Ambrose	Dec 6, 2010 10:25 AM

<i>Location</i>	<i>Ticket #</i>	<i>Contact</i>	<i>Category Option</i>	<i>Subject</i>	<i>Status</i>	<i>Assigned To</i>	<i>Created Date</i>
114 Hardeman EL	26567	Donna Hill	TV / DMP / Media Retrieval	Snow on all channels	Long-Term Project	Terry Ambrose	Dec 16, 2010 2:02 PM
114 Hardeman EL	26568	Donna Hill	TV / DMP / Media Retrieval	Poor Audio Quality	Long-Term Project	Terry Ambrose	Dec 16, 2010 2:04 PM
115 Porter EL	29524	Lynnette Piland	other software issue	pushing thru kidpix version #3	Awaiting Acknowledgement	Chris Jenkins	Feb 27, 2011 6:29 PM
115 Porter EL	29539	Brenda Swirczynski	computer	Computer & Edsoft issues	Waiting for Input from Customer	Amelia Giles	Feb 28, 2011 8:27 AM
115 Porter EL	24159	Kathleen Hull	TV / DMP / Media Retrieval	Television	Long-Term Project	Clark Miller	Oct 29, 2010 1:15 PM
115 Porter EL	26545	Angela LeRoy	TV / DMP / Media Retrieval	TV Display -very distorted.	Long-Term Project	Terry Ambrose	Dec 16, 2010 8:48 AM
115 Porter EL	27514	Jaimie Smith	building security	New Head Custodian needs building access with badge	Waiting for Input from Customer	Chris Jenkins	Jan 13, 2011 12:50 PM
115 Porter EL	29036	Paula Obermueller	bells / intercomm / paging	P A System	Assigned / Working	Darrell Maxey	Feb 16, 2011 8:29 AM
115 Porter EL	29160	Jaimie Smith	other software issue	help us show a video during lunch	Assigned / Working	Jonathan Norris	Feb 18, 2011 9:35 AM
116 Thomas EL	27959	Dwight Goodwin	other software issue	Fwd: Apple Help	Assigned / Working	Chris Robison	Jan 24, 2011 9:47 AM
116 Thomas EL	29399	Joan Heffner	website issue	Test Nav on Cub Lab for TELPAS reading test	Awaiting Acknowledgement	Chris Jenkins	Feb 24, 2011 10:17 AM
117 Foster Village EL	29548	David Teague	computer	Computer	Assigned / Working	Chris Robison	Feb 28, 2011 9:04 AM
117 Foster Village EL	27024	Mary Croxdale	building security	Badge Scanners	ON HOLD - waiting for approval	Chris Jenkins	Jan 5, 2011 3:52 PM
117 Foster Village EL	27145	Lynda Pelletier	projector / doc cam / smartboard	Multimedia Projector	Long-Term Project	Chris Robison	Jan 7, 2011 10:31 AM

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117 Foster Village EL	27146	Lynda Pelletier	projector / doc cam / smartboard	Multimedia Projector	Long-Term Project	Chris Robison	Jan 7, 2011 10:34 AM
117 Foster Village EL	28854	Anonymous Account	deactivate	Starnes, Karen has had a status change.	ON HOLD	Amelia Giles	Feb 11, 2011 9:52 AM
117 Foster Village EL	29345	Karen Bryan	other software issue	Eduphoria!	Awaiting Acknowledgement	Mark Gibbs	Feb 23, 2011 1:56 PM
118 North Ridge EL	29606	Kimberly Cole	computer	Computer will not boot...	Assigned / Working	Chris Robison	Mar 1, 2011 8:05 AM
118 North Ridge EL	24437	Richard Murrell	TV / DMP / Media Retrieval	TV	Long-Term Project	Clark Miller	Nov 4, 2010 9:31 AM
119 Spicer EL	26500	Rachel Rowntree	computer	Dead Dell Latitude Laptop	Long-Term Project	Wayne Tapp	Dec 15, 2010 2:14 PM
119 Spicer EL	27684	Paula Whitaker	computer	audio not working, no sound	Parts on Order	Wayne Tapp	Jan 18, 2011 1:03 PM
120 Green Valley EL	25719	Keith Davis	TV / DMP / Media Retrieval	Distorted sound	Long-Term Project	Terry Ambrose	Nov 30, 2010 12:01 PM
121 Walker Creek EL	11489	Amy Gillis	TV / DMP / Media Retrieval	TV Sound is full of static	Long-Term Project	Clark Miller	Feb 25, 2010 8:07 AM
121 Walker Creek EL	17773	Roger Lee	projector / doc cam / smartboard	ceiling speakers	scheduled with 3rd party - DELCOM	Terry Ambrose	Aug 13, 2010 11:17 AM