

Summary	
Report Date	Oct 1, 2010 7:04 AM
Number of Tickets	423
Group	N/A (Advanced ticket search)
Sorting	Location - Ascending

Filters applied	
Location	001 Haltom HS, 002 Richland HS, 003 Shannon Learning Center, 010 Birdville HS, 011 CTE Building, 041 Haltom MS, 042 North Richland MS, 043 Richland MS, 044 North Oaks MS, 045 Watauga MS, 046 Smithfield MS, 047 North Ridge MS, 101 Birdville EL, 102 Smith EL, 103 Francisco EL, 104 Binion EL, 105 Mullendore EL, 106 Richland EL, 107 Smithfield EL, 108 Snow Heights EL, 109 Cheney EL, 110 Stowe EL, 112 Holiday Heights EL, 113 Watauga EL, 114 Hardeman EL, 115 Porter EL, 116 Thomas EL, 117 Foster Village EL, 118 North Ridge EL, 119 Spicer EL, 120 Green Valley EL, 121 Walker Creek EL, 111 West Birdville EL
Status	Awaiting Acknowledgement, In Pool / Awaiting Action, Assigned / Working, Long-Term Project, Waiting for Input from Customer, Parts on Order, ON HOLD, ON HOLD - waiting for approval, Reopened, pending assignment to 3rd party, scheduled with 3rd party - DELL, scheduled with 3rd party - DELCOM, scheduled with 3rd party - LONESTAR, scheduled with 3rd party - ISPEED, scheduled with 3rd party - ELECTRIC, scheduled with 3rd party - RICOH, scheduled with 3rd party - SPRINT, scheduled with 3rd party - SAS, scheduled with Buildings and Grounds

Location	Ticket #	Contact	Category Option	Subject	Status	Assigned To	Created Date
001 Haltom HS	20555	Lori Caruthers	computer	DEAD BATTERY	Parts on Order	Wayne Tapp	Sep 2, 2010 1:04 PM
001 Haltom HS	20557	Lori Caruthers	computer	DEAD BATTERY	Parts on Order	Wayne Tapp	Sep 2, 2010 1:12 PM
001 Haltom HS	20558	Lori Caruthers	computer	DEAD BATTERY	Parts on Order	Wayne Tapp	Sep 2, 2010 1:13 PM
001 Haltom HS	20928	Crespin Cortez	access issue	Needs badge building access.	Waiting for Input from Customer	Chris Jenkins	Sep 8, 2010 3:24 PM
001 Haltom HS	20971	Gregory Emerson	projector / doc cam / smartboard	Projector Bulb	In Pool / Awaiting Action	Wayne Tapp	Sep 9, 2010 9:25 AM

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001 Haltom HS	21045	Anonymous Account	change	003 - 001 Cle'ere, Stephen has had a status change.	Assigned / Working	Linda Molinar	Sep 9, 2010 3:03 PM
001 Haltom HS	21057	Crespin Cortez	building security	Needs buiding access	Waiting for Input from Customer	Chris Jenkins	Sep 9, 2010 6:42 PM
001 Haltom HS	21058	Rick Mauderer	projector / doc cam / smartboard	Cafeteria Projector	ON HOLD - waiting for approval	Terry Ambrose	Sep 9, 2010 7:41 PM
001 Haltom HS	21129	Houston Herlin	computer	Windows Root system 32 error, will not boot Windows	In Pool / Awaiting Action	Wayne Tapp	Sep 10, 2010 12:56 PM
001 Haltom HS	21182	Lori Caruthers	computer	COW CART J needs a new wheel	In Pool / Awaiting Action	Wayne Tapp	Sep 11, 2010 5:31 PM
001 Haltom HS	21247	Orlando Speaks	website issue	Grant Coorindator's Computer - Outlook connection issues	In Pool / Awaiting Action	Wayne Tapp	Sep 13, 2010 10:52 AM
001 Haltom HS	21258	Lori Caruthers	other software issue	Google Earth won't Initialize	In Pool / Awaiting Action	Wayne Tapp	Sep 13, 2010 11:54 AM
001 Haltom HS	21301	Lori Caruthers	computer	Dead Battery	Parts on Order	Wayne Tapp	Sep 13, 2010 4:45 PM
001 Haltom HS	21385	Jason Bair	other software issue	Vernier software	Assigned / Working	Jonathan Norris	Sep 14, 2010 11:31 AM
001 Haltom HS	21389	Amanda Rogers	bells / intercomm / paging	gym speakeers	Assigned / Working	Darrell Maxey	Sep 14, 2010 11:58 AM
001 Haltom HS	21413	Laura Blount	access issue	Access for multiple users	Assigned / Working	Jonathan Norris	Sep 14, 2010 1:33 PM
001 Haltom HS	21507	Cindy Valenta	printer / scanner / copier	RICHO G7500 PRINTER NOT WORKING	In Pool / Awaiting Action	Wayne Tapp	Sep 15, 2010 1:40 PM
001 Haltom HS	21554	Lori Caruthers	computer	Dead Battery 001-WCC-004	Parts on Order	Wayne Tapp	Sep 16, 2010 9:55 AM

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001 Haltom HS	21777	Michael Moore	projector / doc cam / smartboard	Mounted Projector	In Pool / Awaiting Action	Wayne Tapp	Sep 20, 2010 12:09 PM
001 Haltom HS	21787	Michael Vargas	bells / intercomm / paging	Announcements and Bells	Assigned / Working	Darrell Maxey	Sep 20, 2010 1:16 PM
001 Haltom HS	21839	Marilyn Lambert	other software issue	Windows Media Player	In Pool / Awaiting Action	Wayne Tapp	Sep 21, 2010 10:30 AM
001 Haltom HS	21895	Jerry Caruthers	printer / scanner / copier	ADD 001-A237-LEX printer to PC's in lab	Reopened	Wayne Tapp	Sep 21, 2010 5:23 PM
001 Haltom HS	21913	Lori Caruthers	computer	001-WCA-001 Battery Dead	Parts on Order	Wayne Tapp	Sep 22, 2010 8:33 AM
001 Haltom HS	21914	Lori Caruthers	computer	001-WCA-009 Battery Dead	Parts on Order	Wayne Tapp	Sep 22, 2010 8:34 AM
001 Haltom HS	21951	Michelle Heckathorn	email issue	TEACHER EMAIL ACCOUNT	Reopened	Linda Molinar	Sep 22, 2010 11:35 AM
001 Haltom HS	22023	Diane Vick	access issue	Needs Access to \\bisdsan003\adv academics	Awaiting Acknowledgement	Mark Gibbs	Sep 22, 2010 4:10 PM
001 Haltom HS	22036	Pamela Wright	other software issue	FW: I need your expertise!	In Pool / Awaiting Action	Wayne Tapp	Sep 23, 2010 7:39 AM
001 Haltom HS	22148	Lori Caruthers	website issue	//bisd-mr-3/ Media Retrieval Link	Awaiting Acknowledgement	Mark Gibbs	Sep 24, 2010 8:39 AM
001 Haltom HS	22174	Dana Shirley	projector / doc cam / smartboard	FW: doc camera	In Pool / Awaiting Action	Wayne Tapp	Sep 24, 2010 11:27 AM
001 Haltom HS	22217	Michael Vargas	bells / intercomm / paging	intercom still does not work properly	Assigned / Working	Darrell Maxey	Sep 24, 2010 3:36 PM
001 Haltom HS	22288	Jennifer Klaerner	printer / scanner / copier	printer	In Pool / Awaiting Action	Wayne Tapp	Sep 27, 2010 2:42 PM

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001 Haltom HS	22332	Lori Caruthers	other software issue	001-LIBLAB-017 Audacity Program missing Lame folder in Plug Ins	In Pool / Awaiting Action	Wayne Tapp	Sep 28, 2010 11:48 AM
001 Haltom HS	22427	Ann Hale	projector / doc cam / smartboard	connect vcr/dvd player	In Pool / Awaiting Action	Wayne Tapp	Sep 29, 2010 12:57 PM
001 Haltom HS	22442	Linda Nixon	other software issue	need broadband software loaded onto ASAP laptop #001 (not my computer in A-069)	In Pool / Awaiting Action	Wayne Tapp	Sep 29, 2010 2:07 PM
001 Haltom HS	22455	Kirsten Caldwell-Autrey	printer / scanner / copier	Needs Color Printer For Fine Arts Dept.	Assigned / Working	Wayne Tapp	Sep 29, 2010 3:26 PM
001 Haltom HS	22472	Michael Vargas	bells / intercomm / paging	bells and speakers not working or too soft to hear	Assigned / Working	Darrell Maxey	Sep 29, 2010 4:49 PM
001 Haltom HS	22475	David Long	other software issue	NEEDS WINDOWS XP KEY TO REGISTER SOFTWARE	In Pool / Awaiting Action	Wayne Tapp	Sep 29, 2010 8:32 PM
001 Haltom HS	22503	Michael Vargas	bells / intercomm / paging	speakers not loud enough	Assigned / Working	Darrell Maxey	Sep 30, 2010 9:04 AM
001 Haltom HS	22512	Patricia Welch	access issue	Nurse's Assistance - Skyward Full access	Awaiting Acknowledgement	Michael DePaola	Sep 30, 2010 10:04 AM
001 Haltom HS	22516	Laura Blount	phone / fax	Phone issues	Assigned / Working	Darrell Maxey	Sep 30, 2010 10:31 AM
001 Haltom HS	22518	Laura Blount	phone / fax	Phone has not worked since last year	Assigned / Working	Darrell Maxey	Sep 30, 2010 10:33 AM

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001 Haltom HS	22533	Auva Ball	wired - connection issue	COW C& D Printers No Connection	In Pool / Awaiting Action	Wayne Tapp	Sep 30, 2010 11:47 AM
001 Haltom HS	22570	Michael Vargas	building security	id badge access to HHS	In Pool / Awaiting Action	TSD - Technical Services	Sep 30, 2010 4:51 PM
001 Haltom HS	6507	Michelle Heckathorn	TV / DMP / Media Retrieval	TV	Long-Term Project	Clark Miller	Oct 20, 2009 10:36 AM
001 Haltom HS	8209	Marisa Hafley	TV / DMP / Media Retrieval	TV is not working...so I am unable to display announcements, etc...	Long-Term Project	Clark Miller	Nov 24, 2009 9:25 AM
001 Haltom HS	10233	Kristi Sartor	TV / DMP / Media Retrieval	TV not working	Long-Term Project	Clark Miller	Jan 22, 2010 11:08 AM
001 Haltom HS	12452	Lori Caruthers	projector / doc cam / smartboard	Reconnecting DVD/VHS players to projectors	Assigned / Working	Terry Ambrose	Mar 31, 2010 9:32 AM
001 Haltom HS	12836	Tracie Hagar	TV / DMP / Media Retrieval	TV shorted out	Long-Term Project	Clark Miller	Apr 8, 2010 10:55 AM
001 Haltom HS	14147	Lori Caruthers	computer	Battery DEAD	Parts on Order	Wayne Tapp	May 14, 2010 4:09 PM
001 Haltom HS	14563	Rory Minter	computer	IN NEED OF A COMPUTER AND PRINTER	ON HOLD	Wayne Tapp	May 26, 2010 9:03 PM
001 Haltom HS	15093	Laura Blount	other software issue	Space on a open server	Waiting for Input from Customer	Mark Gibbs	Jun 10, 2010 9:49 AM
001 Haltom HS	17431	Michelle Heckathorn	other software issue	COMPUTER LAB NEEDS SOFTWARE	Assigned / Working	Wayne Tapp	Aug 9, 2010 5:19 PM
001 Haltom HS	18212	Ruth Hinds	projector / doc cam / smartboard	projector	scheduled with 3rd party - DELCOM	Terry Ambrose	Aug 17, 2010 4:27 PM
001 Haltom HS	18388	Rory Minter	wired - connection issue	Teacher Computer	In Pool / Awaiting Action	Wayne Tapp	Aug 18, 2010 3:37 PM
001 Haltom HS	18450	Lynn Barrett	printer / scanner / copier	View Sonic missing remote	In Pool / Awaiting Action	Wayne Tapp	Aug 19, 2010 7:58 AM

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001 Haltom HS	18628	Linda Harden	wired - connection issue	computer/project or	Assigned / Working	Clark Miller	Aug 19, 2010 8:08 PM
001 Haltom HS	19169	Michael Vargas	building security	Badge - Monte Sparkmen	Waiting for Input from Customer	Chris Jenkins	Aug 24, 2010 9:27 AM
001 Haltom HS	19325	Crespin Cortez	building security	Access for Security Gaurds	Waiting for Input from Customer	Chris Jenkins	Aug 24, 2010 6:33 PM
001 Haltom HS	19530	Jason Amon	projector / doc cam / smartboard	Need projector remote	In Pool / Awaiting Action	Wayne Tapp	Aug 25, 2010 4:02 PM
001 Haltom HS	19532	Susan Douglas	printer / scanner / copier	Printer problems	Waiting for Input from Customer	Wayne Tapp	Aug 25, 2010 4:09 PM
001 Haltom HS	19928	Lori Caruthers	computer	Keyboard problem	Parts on Order	Wayne Tapp	Aug 27, 2010 4:57 PM
001 Haltom HS	19947	Crespin Cortez	building security	Custodians needing Badge Access.	Waiting for Input from Customer	Chris Jenkins	Aug 28, 2010 10:06 AM
001 Haltom HS	20197	Crespin Cortez	access issue	Need building badge access	Assigned / Working	Chris Jenkins	Aug 31, 2010 10:18 AM
002 Richland HS	20787	Kyle Mickles	projector / doc cam / smartboard	Projector will not light up	Assigned / Working	Terry Ambrose	Sep 7, 2010 1:16 PM
002 Richland HS	20900	Leon Lovelace	printer / scanner / copier	Skyward Rpt Printing - FW: Voice Message from 002 Rm 133.01 (7046)	Assigned / Working	Linda Molinar	Sep 8, 2010 1:16 PM
002 Richland HS	21388	James Morris	projector / doc cam / smartboard	Projector Issue / Voice Message from 002RmH106 (7132)	scheduled with 3rd party - DELCOM	Terry Ambrose	Sep 14, 2010 11:53 AM

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002 Richland HS	21410	Amy Strickland	projector / doc cam / smartboard	Chris Johnson in G202 is getting a message from the mounted projector stating that the lamp light is low and it needs to be replaced	Assigned / Working	Clark Miller	Sep 14, 2010 1:13 PM
002 Richland HS	21488	Cynthia West	projector / doc cam / smartboard	Projector not working, Speakers not working	scheduled with 3rd party - DELCOM	Terry Ambrose	Sep 15, 2010 12:02 PM
002 Richland HS	21762	Shirley Goolsby	computer	No sound from ceiling speakers	scheduled with 3rd party - DELCOM	Terry Ambrose	Sep 20, 2010 11:34 AM
002 Richland HS	21795	Brenda Rittenberry	projector / doc cam / smartboard	projector speakers in room G204	scheduled with 3rd party - DELCOM	Terry Ambrose	Sep 20, 2010 2:35 PM
002 Richland HS	21826	Karl Brewer	projector / doc cam / smartboard	triple speaker in classroom ceiling does not work	scheduled with 3rd party - DELCOM	Terry Ambrose	Sep 21, 2010 8:44 AM
002 Richland HS	21860	Kristen Martin	projector / doc cam / smartboard	Projector volume	scheduled with 3rd party - DELCOM	Terry Ambrose	Sep 21, 2010 1:03 PM
002 Richland HS	21942	Yun-ping Wu	projector / doc cam / smartboard	Speakers	scheduled with 3rd party - DELCOM	Terry Ambrose	Sep 22, 2010 10:59 AM
002 Richland HS	22055	Yun-ping Wu	website issue	Download assistance	Assigned / Working	Linda Molinar	Sep 23, 2010 8:41 AM
002 Richland HS	22067	Brenda Rittenberry	projector / doc cam / smartboard	projectors in band and choir	scheduled with 3rd party - DELCOM	Terry Ambrose	Sep 23, 2010 9:21 AM

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002 Richland HS	22075	Margaret White	email issue	Outlook Calender - Voice Message from 002RmA102.01 (7009)	Assigned / Working	Linda Molinar	Sep 23, 2010 10:25 AM
002 Richland HS	22112	James Whitfield	other software issue	How to create an online test	Assigned / Working	Jonathan Norris	Sep 23, 2010 2:13 PM
002 Richland HS	22150	Brenda Rittenberry	access issue	Needs administrator access	Assigned / Working	Linda Molinar	Sep 24, 2010 8:44 AM
002 Richland HS	22170	Amy Strickland	printer / scanner / copier	Printer printing poorly. Lexmark T634 -Black lines up & down the pages. Someone I believe checked this printer last year already. Can we get a replacement printer?	Parts on Order	Adalberto Sanchez	Sep 24, 2010 10:58 AM
002 Richland HS	22256	Sherry Smith	access issue	New Student needs Acct	Awaiting Acknowledgement	Mark Gibbs	Sep 27, 2010 10:55 AM
002 Richland HS	22411	Yvonne Polak	email issue	email name	Assigned / Working	Linda Molinar	Sep 29, 2010 10:41 AM
002 Richland HS	22441	Jennifer Mize	other software issue	Need Software	Assigned / Working	Linda Molinar	Sep 29, 2010 1:55 PM
002 Richland HS	22504	James Richmond	computer	Computer will not turn on	Parts on Order	Adalberto Sanchez	Sep 30, 2010 9:04 AM
002 Richland HS	22546	Amy Strickland	projector / doc cam / smartboard	Kelly Bradshaw in G203 has a sound system (speaker) problem. See notes.	Awaiting Acknowledgement	Adalberto Sanchez	Sep 30, 2010 1:40 PM

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002 Richland HS	3906	Shirley Goolsby	computer	COW "E"	Parts on Order	Terry Ambrose	Sep 4, 2009 9:00 AM
002 Richland HS	11203	Shirley Goolsby	bells / intercomm / paging	Omni Room	Assigned / Working	Darrell Maxey	Feb 18, 2010 1:16 PM
002 Richland HS	17707	Diane Vick	printer / scanner / copier	printer	ON HOLD - waiting for approval	Terry Ambrose	Aug 12, 2010 10:49 PM
002 Richland HS	18531	Gina Rader	projector / doc cam / smartboard	projector install	scheduled with 3rd party - DELCOM	Terry Ambrose	Aug 19, 2010 12:20 PM
002 Richland HS	18532	Gina Rader	projector / doc cam / smartboard	projector install	scheduled with 3rd party - DELCOM	Terry Ambrose	Aug 19, 2010 12:21 PM
002 Richland HS	20088	Shirley Goolsby	projector / doc cam / smartboard	AV drops	scheduled with 3rd party - DELCOM	Terry Ambrose	Aug 30, 2010 1:10 PM
003 Shannon Learning Center	21191	Paulette Bangert	other software issue	Skyward GB Report	Waiting for Input from Customer	Michael DePaola	Sep 12, 2010 12:05 PM
003 Shannon Learning Center	21635	Brad Butler	computer	Replace power supply on student computer #1	In Pool / Awaiting Action	Brad Butler	Sep 17, 2010 7:45 AM
003 Shannon Learning Center	21731	Julia Pursley	printer / scanner / copier	Printer erro message	In Pool / Awaiting Action	Brad Butler	Sep 20, 2010 9:12 AM
003 Shannon Learning Center	22094	Julia Pursley	other software issue	adobe	Assigned / Working	Linda Molinar	Sep 23, 2010 12:14 PM
003 Shannon Learning Center	22327	Brandon Nicewonger	access issue	Student Computer - Can't Log On	In Pool / Awaiting Action	Brad Butler	Sep 28, 2010 11:10 AM
003 Shannon Learning Center	22445	Feyi Obamehinti	printer / scanner / copier	Re- Configure new laptop to the main printer in the testing center	Assigned / Working	Linda Molinar	Sep 29, 2010 2:15 PM
003 Shannon Learning Center	10017	Caren Sorrells	email issue	Email messages sent from calendar again	In Pool / Awaiting Action	Mark Gibbs	Jan 20, 2010 10:01 AM

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003 Shannon Learning Center	14226	Michael Robinson	computer	Notebook Laptop Damaged	ON HOLD - waiting for approval	Terry Ambrose	May 18, 2010 11:04 AM
003 Shannon Learning Center	16916	Loretta Daffern	email issue	Outlook - Weblink issue	Assigned / Working	Linda Molinar	Aug 2, 2010 8:21 AM
003 Shannon Learning Center	18417	Teresa Bowman	cabling issue	CAT 5 Cable	ON HOLD - waiting for approval	Brad Butler	Aug 18, 2010 11:07 PM
003 Shannon Learning Center	18418	Teresa Bowman	wireless - connection issue	Student Computers	ON HOLD - waiting for approval	Brad Butler	Aug 18, 2010 11:10 PM
003 Shannon Learning Center	18478	Donna Bell	printer / scanner / copier	Printer not working correctly, ask for yellow toner just replaced,delays printing.	In Pool / Awaiting Action	Brad Butler	Aug 19, 2010 9:47 AM
003 Shannon Learning Center	19693	Tammy Wright	other software issue	Projector / Computer	Parts on Order	Brad Butler	Aug 26, 2010 12:29 PM
003 Shannon Learning Center	19741	Marsha Brewster	wireless - connection issue	Laptop Network connectivity issue	In Pool / Awaiting Action	Brad Butler	Aug 26, 2010 3:29 PM
003 Shannon Learning Center	20341	Gregory Farr	computer	New Computer	Parts on Order	Terry Ambrose	Sep 1, 2010 7:05 AM
003 Shannon Learning Center	20342	Gregory Farr	computer	New Computer	Parts on Order	Terry Ambrose	Sep 1, 2010 7:06 AM
003 Shannon Learning Center	20343	Gregory Farr	cabling issue	Cable for TV	Parts on Order	Clark Miller	Sep 1, 2010 7:07 AM
010 Birdville HS	20593	Laura Hampton	computer	U: drive is suddenly cleared - please restore!	Awaiting Acknowledgement	Mark Gibbs	Sep 2, 2010 4:06 PM
010 Birdville HS	20748	Cheryl Menchaca	printer / scanner / copier	Color printer in the library	Parts on Order	David Merryfield	Sep 7, 2010 9:38 AM
010 Birdville HS	21209	Shana Martin	computer	3 COW Laptop software glitches	In Pool / Awaiting Action	David Merryfield	Sep 13, 2010 8:20 AM

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010 Birdville HS	21360	Shana Martin	access issue	shared drive space for teaching	Awaiting Acknowledgement	Mark Gibbs	Sep 14, 2010 10:00 AM
010 Birdville HS	21830	Margaret Coleman	computer	Chargers for laptops	In Pool / Awaiting Action	Wayne Tapp	Sep 21, 2010 9:22 AM
010 Birdville HS	22070	Glenn Serviente	building security	Exterior Cameras need some work	Assigned / Working	Chris Jenkins	Sep 23, 2010 9:53 AM
010 Birdville HS	22073	Megan Moffitt	computer	student computer will not allow log in	In Pool / Awaiting Action	David Merryfield	Sep 23, 2010 10:14 AM
010 Birdville HS	22093	Jannet Hiles	other software issue	Need Adobe CS4 upgraded to Adobe CS5 ASAP for Newspaper production on 10 Mac Mini Computers	ON HOLD - waiting for approval	Terry Ambrose	Sep 23, 2010 12:13 PM
010 Birdville HS	22199	Katherine Mitchell	projector / doc cam / smartboard	I cannot get the document camera to work. Multiple people have looked at it and I was told to create a heat ticket.	Assigned / Working	David Merryfield	Sep 24, 2010 2:40 PM
010 Birdville HS	22284	Diane Vick	computer	Power Cord	In Pool / Awaiting Action	David Merryfield	Sep 27, 2010 2:05 PM
010 Birdville HS	22341	Terri Ramsey	printer / scanner / copier	printer in science/math lab	In Pool / Awaiting Action	David Merryfield	Sep 28, 2010 12:41 PM
010 Birdville HS	22524	Allison Stevens	bells / intercomm / paging	PA System	Assigned / Working	Darrell Maxey	Sep 30, 2010 10:44 AM
010 Birdville HS	22529	Margaret Coleman	computer	Monitor	In Pool / Awaiting Action	David Merryfield	Sep 30, 2010 11:11 AM
010 Birdville HS	22571	Jennifer Lawler	computer	About to Crash	In Pool / Awaiting Action	TSD - Technical Services	Sep 30, 2010 5:36 PM

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011 CTE Building	21445	Lisa OConnor	other software issue	burning software	Assigned / Working	Chris Robison	Sep 14, 2010 4:45 PM
011 CTE Building	21985	Gina Rader	computer	NEW LAPTOPS	Assigned / Working	Chris Robison	Sep 22, 2010 1:06 PM
011 CTE Building	21987	Gina Rader	computer	new laptops	Assigned / Working	Chris Robison	Sep 22, 2010 1:08 PM
011 CTE Building	22189	Lisa OConnor	other software issue	FW: grade book issue found	Parts on Order	Michael DePaola	Sep 24, 2010 1:10 PM
011 CTE Building	22197	Kimberly Tweed	wireless - connection issue	Live video conferencing needed	Assigned / Working	Chris Robison	Sep 24, 2010 2:26 PM
011 CTE Building	17334	Susan Stevens	computer	Update Macbook	Long-Term Project	Chris Robison	Aug 9, 2010 12:12 PM
011 CTE Building	17677	Linda Anderson	projector / doc cam / smartboard	need a ceiling mounted projector in the conference room attached to Dr. Anderson's office	scheduled with 3rd party - DELCOM	Terry Ambrose	Aug 12, 2010 2:03 PM
011 CTE Building	18135	Roger Calderon	wired - connection issue	Networking time clock	Waiting for Input from Customer	Jonathan Abrams	Aug 17, 2010 1:56 PM
011 CTE Building	18889	Steven Bucholtz	other software issue	6 Student computers link-up, software installation issues	Assigned / Working	Chris Robison	Aug 23, 2010 7:35 AM
011 CTE Building	19214	Ronda Cagle	printer / scanner / copier	OCE - Scanning options to New secretary/Dean	Assigned / Working	Chris Robison	Aug 24, 2010 11:07 AM
011 CTE Building	19459	Kimberly Baker	other software issue	Scanner to computer	Assigned / Working	Chris Robison	Aug 25, 2010 1:08 PM
011 CTE Building	19669	Elizabeth Lundy	access issue	shared drive for culinary arts	Reopened	Mark Gibbs	Aug 26, 2010 10:29 AM
011 CTE Building	20150	Karen Kallas	computer	Reimage Teacher MacBook	Long-Term Project	Chris Robison	Aug 31, 2010 7:30 AM

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011 CTE Building	20156	Chris Jenkins	building security	Want quote for 2 more readers and 1500 ID proxy cards.	scheduled with 3rd party - SAS	Chris Jenkins	Aug 31, 2010 7:53 AM
041 Haltom MS	21253	Betina Rhine	add	Add a shared drive for students	Awaiting Acknowledgement	Mark Gibbs	Sep 13, 2010 11:08 AM
041 Haltom MS	21691	Joanna Ashlock	other software issue	Adobe Premiere Elements 8	Awaiting Acknowledgement	Mark Gibbs	Sep 17, 2010 3:44 PM
041 Haltom MS	21822	Sara Flyzik	access issue	Computer Access	In Pool / Awaiting Action	Brad Butler	Sep 21, 2010 8:04 AM
041 Haltom MS	22330	Charlotte Delhierro	printer / scanner / copier	Crisis Counselor - 2 Printer setups needed	In Pool / Awaiting Action	Brad Butler	Sep 28, 2010 11:36 AM
041 Haltom MS	22364	Nancy Dougherty	projector / doc cam / smartboard	Smart Board	In Pool / Awaiting Action	Brad Butler	Sep 28, 2010 3:35 PM
041 Haltom MS	22448	Rod Bailey	other software issue	Malware - Windows Security	Awaiting Acknowledgement	Brad Butler	Sep 29, 2010 2:55 PM
041 Haltom MS	4840	Julie Vick	computer	COWS cart	Parts on Order	Terry Ambrose	Sep 17, 2009 8:44 AM
042 North Richland MS	22368	Fermur Keith	computer	Trojan.Clampilgen	Assigned / Working	Adalberto Sanchez	Sep 28, 2010 11:05 PM
042 North Richland MS	22380	Fermur Keith	other software issue	Trojan	Assigned / Working	Adalberto Sanchez	Sep 29, 2010 8:16 AM
042 North Richland MS	22563	Jacob Hooper	phone / fax	will not come on. electrician says the power is there.	Assigned / Working	Darrell Maxey	Sep 30, 2010 3:53 PM
043 Richland MS	381	Presley Gore	email issue	2 AD accounts - from 331599	In Pool / Awaiting Action	Mark Gibbs	Jun 17, 2009 12:52 PM
043 Richland MS	22269	Samantha Murphy	projector / doc cam / smartboard	View Sonic Brand Digital Projector	Parts on Order	Adalberto Sanchez	Sep 27, 2010 12:51 PM

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043 Richland MS	22270	Samantha Murphy	projector / doc cam / smartboard	Hitachi CP-X201	Parts on Order	Adalberto Sanchez	Sep 27, 2010 12:54 PM
043 Richland MS	22377	Robert Butler	access issue	FW: Access to hallwalker	Awaiting Acknowledgement	Patrick Johnson	Sep 29, 2010 7:10 AM
043 Richland MS	22485	Lynette Landry	other software issue	Teacher Computer - Virus	Assigned / Working	Adalberto Sanchez	Sep 30, 2010 7:30 AM
043 Richland MS	5552	Janie Ellis	TV / DMP / Media Retrieval	TV speakers	Long-Term Project	Terry Ambrose	Sep 30, 2009 1:21 PM
043 Richland MS	11247	Andrew Simmons	computer	Vomit on lap top	ON HOLD - waiting for approval	Terry Ambrose	Feb 19, 2010 12:26 PM
043 Richland MS	17973	Beverly Sweeney	wired - connection issue	Network Connectivity	Assigned / Working	Darrell Maxey	Aug 17, 2010 8:33 AM
044 North Oaks MS	20546	Lisette Short	projector / doc cam / smartboard	Doc Cam	Parts on Order	Clark Miller	Sep 2, 2010 12:30 PM
044 North Oaks MS	20858	Jeremy Nungesser	TV / DMP / Media Retrieval	Tv still not working	Long-Term Project	Terry Ambrose	Sep 8, 2010 9:40 AM
044 North Oaks MS	20929	Paul Cook	website issue	wordpress blog installation	Awaiting Acknowledgement	Mark Gibbs	Sep 8, 2010 3:26 PM
044 North Oaks MS	21444	Dani Webb	computer	WCB-008	scheduled with 3rd party - DELL	Wayne Tapp	Sep 14, 2010 4:07 PM
044 North Oaks MS	21465	Jeremy Nungesser	computer	Student Computer	scheduled with 3rd party - DELL	Wayne Tapp	Sep 15, 2010 9:09 AM
044 North Oaks MS	21748	David Wilson	other software issue	FW: Skyward	In Pool / Awaiting Action	Wayne Tapp	Sep 20, 2010 10:05 AM
044 North Oaks MS	21993	Christy Sullivan	computer	New Apple Pro	Assigned / Working	Chris Robison	Sep 22, 2010 1:26 PM
044 North Oaks MS	22301	Jeremy Nungesser	computer	Computer issue	Assigned / Working	Wayne Tapp	Sep 28, 2010 8:24 AM
044 North Oaks MS	22313	Dani Webb	other software issue	New Calves need to be imaged	Assigned / Working	Wayne Tapp	Sep 28, 2010 9:55 AM

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044 North Oaks MS	22517	Nicole Wheeler	wired - connection issue	Lab Computer can not be logged on	In Pool / Awaiting Action	Wayne Tapp	Sep 30, 2010 10:31 AM
044 North Oaks MS	3157	Joseph Spay	bells / intercomm / paging	clocks	Assigned / Working	Darrell Maxey	Aug 27, 2009 8:26 AM
044 North Oaks MS	9586	Dani Webb	computer	Cows Carts A & B	Parts on Order	Terry Ambrose	Jan 8, 2010 11:54 AM
044 North Oaks MS	13564	Robert Koerner	projector / doc cam / smartboard	Smart Board	scheduled with 3rd party - DELCOM	Terry Ambrose	Apr 28, 2010 12:57 PM
044 North Oaks MS	13678	Ervin Fleming	TV / DMP / Media Retrieval	TV appears to have failed. Room B5	Long-Term Project	Terry Ambrose	May 3, 2010 10:27 AM
044 North Oaks MS	14542	Karen Bland	projector / doc cam / smartboard	smartboard installationi	scheduled with 3rd party - DELCOM	Terry Ambrose	May 26, 2010 10:51 AM
044 North Oaks MS	14989	Melissa Averitte	TV / DMP / Media Retrieval	TV repair or replace	Long-Term Project	Terry Ambrose	Jun 8, 2010 11:42 AM
044 North Oaks MS	16363	Robert Koerner	TV / DMP / Media Retrieval	Line provided for TV	Long-Term Project	Terry Ambrose	Jul 15, 2010 8:44 AM
044 North Oaks MS	17082	Joseph Spay	phone / fax	New half time Assist Principal - needs Phone and Computer	ON HOLD - waiting for approval	Terry Ambrose	Aug 3, 2010 2:57 PM
044 North Oaks MS	18786	Dani Webb	TV / DMP / Media Retrieval	TV's not working	Long-Term Project	Terry Ambrose	Aug 20, 2010 3:38 PM
044 North Oaks MS	19065	Robert Koerner	projector / doc cam / smartboard	Smartboards installed	scheduled with 3rd party - DELCOM	Terry Ambrose	Aug 23, 2010 3:33 PM
044 North Oaks MS	19968	Wesley Poston	TV / DMP / Media Retrieval	No Media Retrieval	Long-Term Project	Terry Ambrose	Aug 30, 2010 7:44 AM
044 North Oaks MS	20153	Chris Jenkins	building security	Requesting North door access be moved to south teacher parking.	scheduled with 3rd party - SAS	Chris Jenkins	Aug 31, 2010 7:45 AM

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045 Watauga MS	20635	Shannon Houston	building security	Camera 045-MDF,245} PTZ	Awaiting Acknowledgement	Chris Jenkins	Sep 3, 2010 10:48 AM
045 Watauga MS	21210	Debi Comis	bells / intercomm / paging	Bells	Assigned / Working	Darrell Maxey	Sep 13, 2010 8:32 AM
045 Watauga MS	21460	Donna Wyckoff	printer / scanner / copier	Install & share printer in Girls' locker room - Seale/Gallegos ext 4850	Assigned / Working	Chris Robison	Sep 15, 2010 8:52 AM
045 Watauga MS	22074	Samantha Perry	wired - connection issue	Skyward Web Printing	Assigned / Working	Linda Molinar	Sep 23, 2010 10:16 AM
045 Watauga MS	22325	Suzanne Foxworth	website issue	Website access needed	Awaiting Acknowledgement	Jonathan Abrams	Sep 28, 2010 10:58 AM
045 Watauga MS	22549	Donna Wyckoff	printer / scanner / copier	Printer only prints 1/2 vertical page - lab 305	Assigned / Working	Chris Robison	Sep 30, 2010 2:54 PM
045 Watauga MS	22559	Thalia Ross	other software issue	Skyward NCLB-2	Awaiting Acknowledgement	Linda Molinar	Sep 30, 2010 3:30 PM
045 Watauga MS	17692	Shannon Houston	computer	theater teacher travels between 044 and 045 and needs a laptop	ON HOLD - waiting for approval	Terry Ambrose	Aug 12, 2010 3:25 PM
045 Watauga MS	19637	Suzanne Foxworth	TV / DMP / Media Retrieval	no cable	Long-Term Project	Terry Ambrose	Aug 26, 2010 9:58 AM
045 Watauga MS	20030	Debi Comis	printer / scanner / copier	Printer - Not working after move - 900.05 Service RIP Software	Parts on Order	Chris Robison	Aug 30, 2010 10:37 AM
046 Smithfield MS	21704	Susan Henry	projector / doc cam / smartboard	document camera not working correctly	In Pool / Awaiting Action	David Merryfield	Sep 18, 2010 6:23 PM
046 Smithfield MS	21754	Cheryl Eager	wireless - connection issue	COWS	In Pool / Awaiting Action	David Merryfield	Sep 20, 2010 10:42 AM

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046 Smithfield MS	22392	Jason Turner	computer	Unable to boot-up	Parts on Order	David Merryfield	Sep 29, 2010 8:38 AM
046 Smithfield MS	3616	Laura Heath	TV / DMP / Media Retrieval	TV	Long-Term Project	Terry Ambrose	Sep 1, 2009 1:47 PM
046 Smithfield MS	20048	Branden Eager	other software issue	Skyward color code question	ON HOLD	Michael DePaola	Aug 30, 2010 11:11 AM
047 North Ridge MS	21884	Nori Bykerk	projector / doc cam / smartboard	Projector lamp goes out	Parts on Order	Chris Robison	Sep 21, 2010 2:50 PM
047 North Ridge MS	22086	Nori Bykerk	computer	Sound	Parts on Order	Chris Robison	Sep 23, 2010 11:24 AM
047 North Ridge MS	22203	Nori Bykerk	computer	Interior Design Computer	Assigned / Working	Chris Robison	Sep 24, 2010 2:47 PM
047 North Ridge MS	22216	Nori Bykerk	access issue	Student has lost access to account	Awaiting Acknowledgement	Mark Gibbs	Sep 24, 2010 3:34 PM
047 North Ridge MS	22222	Nori Bykerk	printer / scanner / copier	Paper guide in paper tray is broken	Assigned / Working	Chris Robison	Sep 24, 2010 4:37 PM
047 North Ridge MS	22443	Jake Webster	access issue	Error Message when logging into Eduphoria	Waiting for Input from Customer	Patrick Johnson	Sep 29, 2010 2:08 PM
047 North Ridge MS	22514	Nori Bykerk	access issue	Teacher needs access to fs114 server	Assigned / Working	Amelia Giles	Sep 30, 2010 10:22 AM
047 North Ridge MS	19085	Nori Bykerk	projector / doc cam / smartboard	Projector installed but no power	scheduled with 3rd party - ELECTRIC	Terry Ambrose	Aug 23, 2010 4:21 PM
047 North Ridge MS	19086	Nori Bykerk	projector / doc cam / smartboard	Projector needs to be installed	scheduled with 3rd party - DELCOM	Terry Ambrose	Aug 23, 2010 4:21 PM
047 North Ridge MS	19129	Sarah Burdett	projector / doc cam / smartboard	projector	Parts on Order	Chris Robison	Aug 24, 2010 8:09 AM
047 North Ridge MS	19699	Nori Bykerk	projector / doc cam / smartboard	Remotes for Projectors	Long-Term Project	Chris Robison	Aug 26, 2010 1:07 PM

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101 Birdville EL	20490	Brad Butler	computer	Order and replace memory on student machine.	Parts on Order	Brad Butler	Sep 2, 2010 8:50 AM
101 Birdville EL	21099	Julia Mize	computer	COW electrical problem with cart	Assigned / Working	Terry Ambrose	Sep 10, 2010 10:02 AM
101 Birdville EL	21165	Julia Mize	other software issue	Debug KidPix issue	In Pool / Awaiting Action	Brad Butler	Sep 10, 2010 4:36 PM
101 Birdville EL	21481	Julia Mize	wired - connection issue	Students Access	Awaiting Acknowledgement	Mark Gibbs	Sep 15, 2010 11:19 AM
101 Birdville EL	21799	Julia Mize	printer / scanner / copier	Ramirez printer problems	In Pool / Awaiting Action	Brad Butler	Sep 20, 2010 3:17 PM
101 Birdville EL	21954	Michael Sandoval	computer	COW cart-review of ticket #21099	Assigned / Working	Terry Ambrose	Sep 22, 2010 11:37 AM
101 Birdville EL	22010	Kris Fletcher	computer	Please image this beta 4	In Pool / Awaiting Action	Brad Butler	Sep 22, 2010 2:52 PM
101 Birdville EL	22122	Julia Mize	other software issue	Mrs. Lee requesting Microsoft Office update	Assigned / Working	Linda Molinar	Sep 23, 2010 3:27 PM
101 Birdville EL	22271	Jonathan Norris	other software issue	Create a rip to intsaill Acces4	Awaiting Acknowledgement	Chris Jenkins	Sep 27, 2010 1:04 PM
101 Birdville EL	22290	Linda Divall	printer / scanner / copier	Printer needs help	In Pool / Awaiting Action	Brad Butler	Sep 27, 2010 3:31 PM
101 Birdville EL	22468	Maegan Dyer	other software issue	TEJAS LEE	Awaiting Acknowledgement	Jonathan Norris	Sep 29, 2010 4:15 PM
101 Birdville EL	22532	Brad Butler	computer	Replace motherboard on student pc. bad nic card.	Awaiting Acknowledgement	Brad Butler	Sep 30, 2010 11:35 AM
101 Birdville EL	22543	Tashanna Scott	email issue	Personal Folder issue	Assigned / Working	Linda Molinar	Sep 30, 2010 1:25 PM

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101 Birdville EL	22554	Maegan Dyer	other software issue	Palm not syncing to Mclass	Awaiting Acknowledgement	Jonathan Norris	Sep 30, 2010 3:04 PM
102 Smith EL	20925	Deborah Bowman	projector / doc cam / smartboard	Projector not working	Assigned / Working	Terry Ambrose	Sep 8, 2010 3:10 PM
102 Smith EL	21328	Deborah Bowman	projector / doc cam / smartboard	Converter Box and Cable	In Pool / Awaiting Action	Wayne Tapp	Sep 14, 2010 8:27 AM
102 Smith EL	21497	Deborah Bowman	cabling issue	50 ft. Ethernet Cord	In Pool / Awaiting Action	Wayne Tapp	Sep 15, 2010 12:51 PM
102 Smith EL	22264	Virginia Freeman	wired - connection issue	Slow Connection Time	In Pool / Awaiting Action	Wayne Tapp	Sep 27, 2010 11:46 AM
102 Smith EL	22501	Deborah Bowman	computer	Video Adapter / cable	In Pool / Awaiting Action	Wayne Tapp	Sep 30, 2010 8:49 AM
102 Smith EL	7802	Deborah Bowman	TV / DMP / Media Retrieval	TV not working at all	Long-Term Project	Terry Ambrose	Nov 16, 2009 1:39 PM
102 Smith EL	14664	Deborah Bowman	computer	Reimage	Assigned / Working	Wayne Tapp	Jun 1, 2010 11:17 AM
102 Smith EL	18663	Deborah Bowman	projector / doc cam / smartboard	Document Camera	Assigned / Working	Terry Ambrose	Aug 20, 2010 9:24 AM
103 Francisco EL	21093	Theresa Wiseman	computer	New Palm TX	ON HOLD	Jonathan Norris	Sep 10, 2010 9:39 AM
103 Francisco EL	21252	Tamara Pope	computer	Student computers	In Pool / Awaiting Action	Brad Butler	Sep 13, 2010 11:06 AM
103 Francisco EL	21805	Tamara Pope	computer	Televisions	Long-Term Project	Terry Ambrose	Sep 20, 2010 3:46 PM
103 Francisco EL	22096	Jean Brock	other software issue	MS Office 2007	Assigned / Working	Linda Molinar	Sep 23, 2010 1:08 PM
103 Francisco EL	22194	Jeffrey Samuelson	computer	flashing amber light	In Pool / Awaiting Action	Brad Butler	Sep 24, 2010 1:42 PM
103 Francisco EL	22246	Jeffrey Samuelson	email issue	Prining Error message while in Outlook	Assigned / Working	Linda Molinar	Sep 27, 2010 8:46 AM

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103 Francisco EL	22379	Janelle Rayfield	computer	Principal's laptop has lost the #5 key	Parts on Order	Brad Butler	Sep 29, 2010 7:45 AM
104 Binion EL	20882	Alma Ynostrosa	TV / DMP / Media Retrieval	TV in Front Office	Assigned / Working	Darrell Maxey	Sep 8, 2010 11:28 AM
104 Binion EL	20953	Hilda Hager	projector / doc cam / smartboard	Projector cable; sound plate for new teacher unit	scheduled with 3rd party - DELCOM	Terry Ambrose	Sep 9, 2010 7:51 AM
104 Binion EL	22119	Judith Dallinger	building security	speaker issue	scheduled with 3rd party - DELCOM	Terry Ambrose	Sep 23, 2010 2:57 PM
104 Binion EL	22123	Angela Dotson	TV / DMP / Media Retrieval	Need volume box installed upstairs in Computer Lab Room A218	scheduled with 3rd party - DELCOM	Terry Ambrose	Sep 23, 2010 3:34 PM
104 Binion EL	22209	Hilda Hager	printer / scanner / copier	Printer in Computer Lab	Parts on Order	Adalberto Sanchez	Sep 24, 2010 2:55 PM
104 Binion EL	22342	Angela Dotson	computer	static in speakers	Assigned / Working	Adalberto Sanchez	Sep 28, 2010 12:57 PM
104 Binion EL	22397	Angela Dotson	cabling issue	Double prong cord {for lack of knowing the correct name of cord} needed	Assigned / Working	Adalberto Sanchez	Sep 29, 2010 9:26 AM
104 Binion EL	12997	Robert Bess	computer	Electrical Problem with Upstairs Computer on Wheels	pending assignment to 3rd party	Terry Ambrose	Apr 12, 2010 5:18 PM
104 Binion EL	14547	Judith Dallinger	other software issue	librarian ALT folder on NAS server	Awaiting Acknowledgement	Mark Gibbs	May 26, 2010 11:32 AM
105 Mullendore EL	22017	Clark Miller	printer / scanner / copier	Installed/setup scanner for attendance/register clerk	ON HOLD	Clark Miller	Sep 22, 2010 3:21 PM

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105 Mullendore EL	22523	Beverly Sultan	projector / doc cam / smartboard	Need S:Video cable	Assigned / Working	Adalberto Sanchez	Sep 30, 2010 10:42 AM
105 Mullendore EL	14043	Beverly Sultan	printer / scanner / copier	Printer on COW	Assigned / Working	Adalberto Sanchez	May 12, 2010 2:25 PM
105 Mullendore EL	19051	Beverly Sultan	wired - connection issue	U:drive	Awaiting Acknowledgement	Mark Gibbs	Aug 23, 2010 2:38 PM
105 Mullendore EL	19492	Beverly Sultan	printer / scanner / copier	Network printer in room 11	ON HOLD	Adalberto Sanchez	Aug 25, 2010 2:58 PM
106 Richland EL	20512	Dana Ochs	projector / doc cam / smartboard	SMART BOARD	In Pool / Awaiting Action	Brad Butler	Sep 2, 2010 10:04 AM
106 Richland EL	21983	Monica Scott	other software issue	Skyward	Waiting for Input from Customer	Tonya Main	Sep 22, 2010 12:36 PM
106 Richland EL	22471	Terry Callaway	other software issue	RE: Emailing: HotSync Log for Callaway TX	Awaiting Acknowledgement	Jonathan Norris	Sep 29, 2010 4:44 PM
106 Richland EL	9041	Angela Wilson	TV / DMP / Media Retrieval	TV	Long-Term Project	Terry Ambrose	Dec 16, 2009 1:02 PM
106 Richland EL	11482	Debbie Hurst	TV / DMP / Media Retrieval	Television is very fuzzy	Long-Term Project	Terry Ambrose	Feb 24, 2010 3:43 PM
106 Richland EL	15017	Traci Tucker	TV / DMP / Media Retrieval	Television in room 50	Long-Term Project	Terry Ambrose	Jun 9, 2010 8:53 AM
106 Richland EL	19134	Traci Tucker	TV / DMP / Media Retrieval	TV in classroom #64	Long-Term Project	Terry Ambrose	Aug 24, 2010 8:27 AM
106 Richland EL	19212	Barbara Kapusta	TV / DMP / Media Retrieval	TV not connecting to system	Long-Term Project	Terry Ambrose	Aug 24, 2010 11:00 AM
106 Richland EL	19705	Lauri Smith	TV / DMP / Media Retrieval	TV will not show stations only fuzz.	Long-Term Project	Terry Ambrose	Aug 26, 2010 1:30 PM

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107 Smithfield EL	20380	Diane Brannick	other software issue	star reading - we need the star reading to be put on the server so that we can get ours working again. We can not access it from any class this year. It gives us a message that our preview period has expired.	In Pool / Awaiting Action	Mark Gibbs	Sep 1, 2010 9:30 AM
107 Smithfield EL	20597	Gregory Bicknell	printer / scanner / copier	Ricoh photo conductor unit	scheduled with 3rd party - RICOH	Terry Ambrose	Sep 2, 2010 4:30 PM
107 Smithfield EL	20868	Peggy Saint-Michel	other software issue	FW: Need access to load AR at Smithfield	Assigned / Working	Mark Gibbs	Sep 8, 2010 11:06 AM
107 Smithfield EL	22386	Gregory Bicknell	computer	dell latitude computer	Parts on Order	David Merryfield	Sep 29, 2010 8:27 AM
107 Smithfield EL	19936	Shirley Osborn	TV / DMP / Media Retrieval	TV	Long-Term Project	Terry Ambrose	Aug 27, 2010 5:26 PM
109 Cheney EL	21092	Han Arthurs	TV / DMP / Media Retrieval	TV	Long-Term Project	Terry Ambrose	Sep 10, 2010 9:31 AM
109 Cheney EL	21537	Wendy DeLaTorre	other software issue	Email & Word	Assigned / Working	Linda Molinar	Sep 16, 2010 7:58 AM
109 Cheney EL	21887	Lisa Butler	other software issue	help new new shot record entry	Assigned / Working	Linda Molinar	Sep 21, 2010 3:14 PM
109 Cheney EL	22561	Janice Myers	password issue	telephone	Awaiting Acknowledgement	Linda Molinar	Sep 30, 2010 3:40 PM
109 Cheney EL	18473	Susan Williams	other software issue	Outlook 2007	Assigned / Working	Terry Ambrose	Aug 19, 2010 9:32 AM
109 Cheney EL	18474	Geraldine Dusak	other software issue	Outlook 2007	Assigned / Working	Terry Ambrose	Aug 19, 2010 9:33 AM

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109 Cheney EL	19686	Susan Williams	projector / doc cam / smartboard	Install Projector	ON HOLD - waiting for approval	Terry Ambrose	Aug 26, 2010 11:37 AM
110 Stowe EL	20492	Katharine Rodriguez	TV / DMP / Media Retrieval	Teacher's Ceiling Speakers	scheduled with 3rd party - DELCOM	Terry Ambrose	Sep 2, 2010 8:56 AM
110 Stowe EL	20935	Amanda Davis	computer	volume	scheduled with 3rd party - DELCOM	Terry Ambrose	Sep 8, 2010 4:15 PM
110 Stowe EL	21825	Kathy Ledoux	computer	Teacher Computer - mother board problems per liason Fields	In Pool / Awaiting Action	Wayne Tapp	Sep 21, 2010 8:15 AM
110 Stowe EL	22258	Kelly Stephens	other software issue	McAfee Security	Waiting for Input from Customer	Linda Molinar	Sep 27, 2010 10:58 AM
110 Stowe EL	22506	Javier DeLeon	access issue	Network permission denied	Assigned / Working	Linda Molinar	Sep 30, 2010 9:11 AM
110 Stowe EL	5389	Carol Fields	projector / doc cam / smartboard	No Cabling for a Projector	scheduled with 3rd party - DELCOM	Terry Ambrose	Sep 28, 2009 8:58 AM
110 Stowe EL	7588	Deborah Kuhleman	TV / DMP / Media Retrieval	Tv in cafeteria - the TV over the lunch serving line (not the one by the stage ramp)	Assigned / Working	Darrell Maxey	Nov 11, 2009 3:37 PM
110 Stowe EL	9060	Scott Forester	bells / intercomm / paging	Speaker	pending assignment to 3rd party	Terry Ambrose	Dec 16, 2009 2:17 PM
110 Stowe EL	17043	Kelly Stephens	projector / doc cam / smartboard	Speakers	scheduled with 3rd party - DELCOM	Terry Ambrose	Aug 3, 2010 9:49 AM
110 Stowe EL	19307	Carol Fields	other software issue	Laptops	Assigned / Working	Wayne Tapp	Aug 24, 2010 3:46 PM

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111 West Birdville EL	479	Tricia Carter	TV / DMP / Media Retrieval	HEAT 354081 - need TV mounted	Long-Term Project	Terry Ambrose	Jun 18, 2009 1:50 PM
111 West Birdville EL	20369	Petra Herrera	other software issue	Update to Office 2007	Assigned / Working	Terry Ambrose	Sep 1, 2010 9:02 AM
111 West Birdville EL	20480	Kathleen Green	other software issue	Office 2007	Assigned / Working	Terry Ambrose	Sep 2, 2010 7:43 AM
111 West Birdville EL	20483	Gina Giacomarro	other software issue	office 2007	Assigned / Working	Terry Ambrose	Sep 2, 2010 8:33 AM
111 West Birdville EL	20532	Fernando Contreras	other software issue	Office 2007	Assigned / Working	Terry Ambrose	Sep 2, 2010 11:21 AM
111 West Birdville EL	20612	Carla Liddington	bells / intercomm / paging	Static in Speaker System	Assigned / Working	Darrell Maxey	Sep 3, 2010 8:28 AM
111 West Birdville EL	20909	Meredith Bolton	computer	Windows will not Boot	In Pool / Awaiting Action	Brad Butler	Sep 8, 2010 2:14 PM
111 West Birdville EL	21020	Debra Darter	other software issue	Office 2007	Assigned / Working	Terry Ambrose	Sep 9, 2010 1:04 PM
111 West Birdville EL	22109	Meredith Bolton	projector / doc cam / smartboard	Doc Camera not working	In Pool / Awaiting Action	Brad Butler	Sep 23, 2010 2:06 PM
111 West Birdville EL	22304	Jane Barnette	projector / doc cam / smartboard	Smart Board	In Pool / Awaiting Action	Brad Butler	Sep 28, 2010 8:56 AM
111 West Birdville EL	22488	Carla Liddington	password issue	Phone Ext. Reset	Assigned / Working	Linda Molinar	Sep 30, 2010 7:48 AM
111 West Birdville EL	22520	Erika Hernandez	other software issue	RE: Tejas Lee	Awaiting Acknowledgeme nt	Jonathan Norris	Sep 30, 2010 10:37 AM
111 West Birdville EL	22545	Meredith Bolton	computer	COW Batteries	Awaiting Acknowledgeme nt	Brad Butler	Sep 30, 2010 1:36 PM
111 West Birdville EL	10651	Valarie King	TV / DMP / Media Retrieval	TV connection to computer not working **BAD SVIDEO PORT ON TV**	Long-Term Project	Terry Ambrose	Feb 2, 2010 9:45 AM

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111 West Birdville EL	13677	Charlotte Solorio	projector / doc cam / smartboard	FW: Screen arrived @ AWB Library: Install date?	pending assignment to 3rd party	Terry Ambrose	May 3, 2010 10:23 AM
111 West Birdville EL	18294	Meredith Bolton	projector / doc cam / smartboard	Cafeteria Ceiling Mounted Projector	scheduled with 3rd party - DELCOM	Terry Ambrose	Aug 18, 2010 10:12 AM
111 West Birdville EL	18984	Charlotte Solorio	wired - connection issue	Hub needed to connect 3 library computers to internet	Assigned / Working	Terry Ambrose	Aug 23, 2010 11:12 AM
111 West Birdville EL	20143	Debra Darter	other software issue	Office 2007	Assigned / Working	Terry Ambrose	Aug 31, 2010 7:02 AM
111 West Birdville EL	20144	Debra Darter	other software issue	Office 2007	Assigned / Working	Terry Ambrose	Aug 31, 2010 7:06 AM
111 West Birdville EL	20145	Debra Darter	other software issue	Office 2007	Assigned / Working	Terry Ambrose	Aug 31, 2010 7:08 AM
111 West Birdville EL	20146	Debra Darter	other software issue	Office 2007	Assigned / Working	Terry Ambrose	Aug 31, 2010 7:10 AM
111 West Birdville EL	20147	Jamie Armstrong	other software issue	Office 2007	Assigned / Working	Terry Ambrose	Aug 31, 2010 7:15 AM
111 West Birdville EL	20154	Chris Jenkins	building security	Requesting east side door be moved to North teacher parking.	scheduled with 3rd party - SAS	Chris Jenkins	Aug 31, 2010 7:46 AM
111 West Birdville EL	20160	Karla Gray	other software issue	Office 2007	Assigned / Working	Terry Ambrose	Aug 31, 2010 8:17 AM
111 West Birdville EL	20171	Ramon Figueroa	other software issue	Office 2007	Assigned / Working	Terry Ambrose	Aug 31, 2010 8:38 AM
111 West Birdville EL	20177	Elsa Villalobos	other software issue	office 2007	Assigned / Working	Terry Ambrose	Aug 31, 2010 9:13 AM
111 West Birdville EL	20198	Kelsie Shabay	other software issue	Office 2007	Assigned / Working	Terry Ambrose	Aug 31, 2010 10:18 AM
111 West Birdville EL	20307	Justina Romero	other software issue	OFFICE 2007	Assigned / Working	Terry Ambrose	Aug 31, 2010 2:56 PM

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112 Holiday Heights EL	20488	Kay Dansby	TV / DMP / Media Retrieval	media retrieval - announcements work, but streaming to library and classrooms does not	Assigned / Working	Darrell Maxey	Sep 2, 2010 8:40 AM
112 Holiday Heights EL	21036	Barbara Leonard	TV / DMP / Media Retrieval	t.v. connection/video source cord	Long-Term Project	Terry Ambrose	Sep 9, 2010 2:47 PM
112 Holiday Heights EL	21226	Patrick Guy	TV / DMP / Media Retrieval	TV Issues	In Pool / Awaiting Action	Clark Miller	Sep 13, 2010 9:57 AM
112 Holiday Heights EL	21495	Rebecca McBride	projector / doc cam / smartboard	White projector dim	Assigned / Working	Terry Ambrose	Sep 15, 2010 12:41 PM
112 Holiday Heights EL	22229	Mark Dvorak	TV / DMP / Media Retrieval	ticket 17939 campus 112 room 48	Long-Term Project	Terry Ambrose	Sep 25, 2010 8:04 AM
112 Holiday Heights EL	22367	Luisa Williams	website issue	LAB Teach 112 Link is missing, Rooms K1, K2, K3 TV signal not working	Assigned / Working	Darrell Maxey	Sep 28, 2010 4:05 PM
112 Holiday Heights EL	22447	Kimberly Hughes	computer	Computer Crashed	Assigned / Working	Adalberto Sanchez	Sep 29, 2010 2:24 PM
112 Holiday Heights EL	22511	Kay Dansby	TV / DMP / Media Retrieval	tv connection problem	Assigned / Working	Darrell Maxey	Sep 30, 2010 9:55 AM
112 Holiday Heights EL	5351	Jana Collins	TV / DMP / Media Retrieval	112-GYM-DP4WC91	Long-Term Project	Terry Ambrose	Sep 25, 2009 10:15 AM
112 Holiday Heights EL	6563	Beverly Watkins	TV / DMP / Media Retrieval	TV does not work.	Long-Term Project	Terry Ambrose	Oct 21, 2009 10:59 AM
112 Holiday Heights EL	11076	Elizabeth Waldrip	wired - connection issue	television	Long-Term Project	Terry Ambrose	Feb 16, 2010 8:18 AM
112 Holiday Heights EL	12258	Holly Thompson	TV / DMP / Media Retrieval	TV not working	Long-Term Project	Terry Ambrose	Mar 25, 2010 10:09 AM
112 Holiday Heights EL	17939	Mark Dvorak	TV / DMP / Media Retrieval	TV not working	Long-Term Project	Terry Ambrose	Aug 16, 2010 6:17 PM

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112 Holiday Heights EL	20279	Melissa Le	projector / doc cam / smartboard	document camera	Parts on Order	Adalberto Sanchez	Aug 31, 2010 1:08 PM
113 Watauga EL	20588	Dennise Combs	computer	student computer drive	Assigned / Working	Chris Robison	Sep 2, 2010 3:43 PM
113 Watauga EL	20776	Angela Rhodes	projector / doc cam / smartboard	smartboard pen tray	Parts on Order	Chris Robison	Sep 7, 2010 12:06 PM
113 Watauga EL	20843	Teressa Holford	TV / DMP / Media Retrieval	Television	Long-Term Project	Terry Ambrose	Sep 8, 2010 8:40 AM
113 Watauga EL	21503	Jeffrey Samuelson	projector / doc cam / smartboard	Amber flashing light on Smartboard	Assigned / Working	Chris Robison	Sep 15, 2010 1:24 PM
113 Watauga EL	21637	Laura Bean	TV / DMP / Media Retrieval	Television	Long-Term Project	Terry Ambrose	Sep 17, 2010 8:27 AM
113 Watauga EL	21763	Lori Griffith	computer	slate	Assigned / Working	Chris Robison	Sep 20, 2010 11:34 AM
113 Watauga EL	21767	Sean Halbach	computer	slate	Assigned / Working	Chris Robison	Sep 20, 2010 11:40 AM
113 Watauga EL	21801	Teressa Holford	computer	smart board	Assigned / Working	Chris Robison	Sep 20, 2010 3:24 PM
113 Watauga EL	21803	Teressa Holford	projector / doc cam / smartboard	projector	Parts on Order	Chris Robison	Sep 20, 2010 3:26 PM
113 Watauga EL	22169	Karen Chico	projector / doc cam / smartboard	Projector	Assigned / Working	Chris Robison	Sep 24, 2010 10:54 AM
113 Watauga EL	22421	Sara Rector	computer	Teacher Computer - Has Beta 4	Assigned / Working	Chris Robison	Sep 29, 2010 11:46 AM
113 Watauga EL	22470	Leigh Majer	other software issue	RE: palm	Awaiting Acknowledgement	Jonathan Norris	Sep 29, 2010 4:28 PM
113 Watauga EL	22510	Deborah Glass	computer	mouse has the shakes	Assigned / Working	Chris Robison	Sep 30, 2010 9:43 AM

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113 Watauga EL	22525	Teressa Holford	computer	student computer has no sound	Assigned / Working	Chris Robison	Sep 30, 2010 10:50 AM
113 Watauga EL	22526	Teressa Holford	computer	Student computer has no sound	Assigned / Working	Chris Robison	Sep 30, 2010 10:52 AM
113 Watauga EL	22564	Teressa Holford	computer	TEACHER COMPUTER	Assigned / Working	Chris Robison	Sep 30, 2010 4:05 PM
113 Watauga EL	4416	Teressa Holford	TV / DMP / Media Retrieval	Television	Long-Term Project	Terry Ambrose	Sep 11, 2009 10:48 AM
113 Watauga EL	7626	Cheryl McKnight	cabling issue	FW: Hub?	ON HOLD - waiting for approval	Terry Ambrose	Nov 12, 2009 9:56 AM
113 Watauga EL	11131	Stephanie Green	TV / DMP / Media Retrieval	Miss Montemayor's TV	Long-Term Project	Terry Ambrose	Feb 17, 2010 8:31 AM
113 Watauga EL	11517	Teressa Holford	wired - connection issue	no internet	ON HOLD - waiting for approval	Terry Ambrose	Feb 25, 2010 12:24 PM
113 Watauga EL	19176	Jessica Woodruff	printer / scanner / copier	Optra T612 Printer issues	Reopened	Chris Robison	Aug 24, 2010 9:41 AM
113 Watauga EL	19865	Sarah Upchurch	access issue	weird icon on Richard Carr's name on the Outlook address book	Assigned / Working	Linda Molinar	Aug 27, 2010 12:58 PM
114 Hardeman EL	20457	Doris Pennington	other software issue	Microsoft Office 07	Assigned / Working	Terry Ambrose	Sep 1, 2010 3:53 PM
114 Hardeman EL	21006	Cynthia Andreason	change	Employee Extension Verification - Lunt, Megan	Assigned / Working	Linda Molinar	Sep 9, 2010 12:05 PM
114 Hardeman EL	21007	Cynthia Andreason	change	Employee Extension Verification - Risley, Timothy	Assigned / Working	Linda Molinar	Sep 9, 2010 12:05 PM

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114 Hardeman EL	21008	Cynthia Andreason	change	Employee Extension Verification - Trainor, Amie	Assigned / Working	Linda Molinar	Sep 9, 2010 12:05 PM
114 Hardeman EL	21009	Cynthia Andreason	deactivate	Employee Extension Verification - Wells, Miriam	Assigned / Working	Linda Molinar	Sep 9, 2010 12:05 PM
114 Hardeman EL	22184	Wendy Price	email issue	Server Accesss, Internet, email	ON HOLD	Linda Molinar	Sep 24, 2010 12:29 PM
114 Hardeman EL	22275	Cynthia Bailey	computer	new hard drive	Assigned / Working	Chris Robison	Sep 27, 2010 1:29 PM
114 Hardeman EL	22278	Anonymous Account	change	Employee Extension Verification	Assigned / Working	Linda Molinar	Sep 27, 2010 2:04 PM
114 Hardeman EL	22279	Anonymous Account	change	Employee Extension Verification	Assigned / Working	Linda Molinar	Sep 27, 2010 2:04 PM
114 Hardeman EL	22280	Anonymous Account	change	Employee Extension Verification	Assigned / Working	Linda Molinar	Sep 27, 2010 2:04 PM
114 Hardeman EL	22281	Anonymous Account	change	Employee Extension Verification	Assigned / Working	Linda Molinar	Sep 27, 2010 2:04 PM
114 Hardeman EL	22282	Anonymous Account	change	Employee Extension Verification	Assigned / Working	Linda Molinar	Sep 27, 2010 2:04 PM
114 Hardeman EL	22479	Chris Robison	projector / doc cam / smartboard	move Projector	Assigned / Working	Chris Robison	Sep 29, 2010 10:19 PM
114 Hardeman EL	2888	Christopher Pool	TV / DMP / Media Retrieval	poor channel reception	Long-Term Project	Terry Ambrose	Aug 25, 2009 11:03 AM
114 Hardeman EL	2892	Christopher Pool	TV / DMP / Media Retrieval	TV moved /hookup	Long-Term Project	Terry Ambrose	Aug 25, 2009 11:16 AM
114 Hardeman EL	9387	Christopher Pool	computer	Bears Lab PC 13	ON HOLD - waiting for approval	Terry Ambrose	Jan 5, 2010 9:30 AM

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114 Hardeman EL	11181	Deborah Edmonds	TV / DMP / Media Retrieval	TV	Long-Term Project	Terry Ambrose	Feb 18, 2010 9:00 AM
114 Hardeman EL	13137	Susan Jasso	TV / DMP / Media Retrieval	Need a repacement TV (mounted)	Long-Term Project	Terry Ambrose	Apr 16, 2010 8:25 AM
115 Porter EL	20747	Heather Beaver	TV / DMP / Media Retrieval	Media Retrieval	Assigned / Working	Darrell Maxey	Sep 7, 2010 9:22 AM
115 Porter EL	22359	Paula Obermueller	other software issue	RIP Installation Att:Chris Jenkins {TID:21911}	Awaiting Acknowledgeme nt	Chris Jenkins	Sep 28, 2010 3:06 PM
115 Porter EL	5144	Linda Wittner	TV / DMP / Media Retrieval	s-video	Long-Term Project	Terry Ambrose	Sep 22, 2009 12:40 PM
115 Porter EL	11130	Paula Obermueller	TV / DMP / Media Retrieval	TV Channel	Long-Term Project	Terry Ambrose	Feb 17, 2010 8:28 AM
115 Porter EL	19064	Heather Beaver	TV / DMP / Media Retrieval	TV Live Cart	Assigned / Working	Darrell Maxey	Aug 23, 2010 3:29 PM
115 Porter EL	19386	Paula Obermueller	projector / doc cam / smartboard	Projector Issue	Assigned / Working	Terry Ambrose	Aug 25, 2010 9:09 AM
115 Porter EL	19609	Cynthia Weegar	computer	Logging on issue	Parts on Order	David Merryfield	Aug 26, 2010 8:15 AM
116 Thomas EL	21611	Tiffany Bingham	projector / doc cam / smartboard	Smart Board	In Pool / Awaiting Action	David Merryfield	Sep 16, 2010 5:15 PM
116 Thomas EL	22521	Diana Hillhouse	other software issue	RE: mclass @ Palm	Awaiting Acknowledgeme nt	Jonathan Norris	Sep 30, 2010 10:39 AM
116 Thomas EL	19284	James Viator	computer	The monitor is not getting signal from computer.	Parts on Order	David Merryfield	Aug 24, 2010 2:53 PM
117 Foster Village EL	21672	Stephanie Jones	projector / doc cam / smartboard	Smart Slate Board	Assigned / Working	Chris Robison	Sep 17, 2010 1:29 PM
117 Foster Village EL	22413	Monica Miller	computer	Firefox	Assigned / Working	Chris Robison	Sep 29, 2010 10:47 AM
117 Foster Village EL	22522	Monica Miller	computer	Computer Sound	Assigned / Working	Chris Robison	Sep 30, 2010 10:40 AM

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117 Foster Village EL	22540	Leah Stephenson	other software issue	RE: Palm	Awaiting Acknowledgement	Jonathan Norris	Sep 30, 2010 1:07 PM
118 North Ridge EL	20569	Beth Muirheid	TV / DMP / Media Retrieval	media retrieval system	Assigned / Working	Darrell Maxey	Sep 2, 2010 2:00 PM
118 North Ridge EL	20781	Beth Muirheid	TV / DMP / Media Retrieval	news channel	Assigned / Working	Darrell Maxey	Sep 7, 2010 12:34 PM
118 North Ridge EL	22507	Kimberly Cole	other software issue	No sound, check volume options (not muted) NOT sure.	Assigned / Working	Chris Robison	Sep 30, 2010 9:11 AM
118 North Ridge EL	22544	Laura Graham	other software issue	palm sych issue	Awaiting Acknowledgement	Jonathan Norris	Sep 30, 2010 1:29 PM
119 Spicer EL	20424	Barbara Chapman	TV / DMP / Media Retrieval	Librarian can't access medial retrieval system	Assigned / Working	Darrell Maxey	Sep 1, 2010 1:22 PM
119 Spicer EL	21394	Paula Whitaker	computer	REIMAGE with 2007	In Pool / Awaiting Action	Wayne Tapp	Sep 14, 2010 12:37 PM
119 Spicer EL	21395	Paula Whitaker	computer	reimage with 2007	In Pool / Awaiting Action	Wayne Tapp	Sep 14, 2010 12:39 PM
119 Spicer EL	21396	Paula Whitaker	computer	reimage with 2007	In Pool / Awaiting Action	Wayne Tapp	Sep 14, 2010 12:40 PM
119 Spicer EL	21398	Paula Whitaker	computer	reimage with 2007	In Pool / Awaiting Action	Wayne Tapp	Sep 14, 2010 12:42 PM
119 Spicer EL	21399	Paula Whitaker	computer	reimage with 2007	In Pool / Awaiting Action	Wayne Tapp	Sep 14, 2010 12:43 PM
119 Spicer EL	21400	Paula Whitaker	computer	reimage with 2007	In Pool / Awaiting Action	Wayne Tapp	Sep 14, 2010 12:44 PM
119 Spicer EL	21401	Paula Whitaker	computer	reimage with 2007	In Pool / Awaiting Action	Wayne Tapp	Sep 14, 2010 12:45 PM
119 Spicer EL	21402	Paula Whitaker	computer	reimage with 2007	In Pool / Awaiting Action	Wayne Tapp	Sep 14, 2010 12:47 PM
119 Spicer EL	21403	Paula Whitaker	computer	reimage with 2007	In Pool / Awaiting Action	Wayne Tapp	Sep 14, 2010 12:48 PM

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119 Spicer EL	21415	Paula Whitaker	computer	reimage with 2007	In Pool / Awaiting Action	Wayne Tapp	Sep 14, 2010 1:37 PM
119 Spicer EL	21416	Paula Whitaker	computer	reimage with 2007	In Pool / Awaiting Action	Wayne Tapp	Sep 14, 2010 1:39 PM
119 Spicer EL	21418	Paula Whitaker	computer	reimage with 2007	In Pool / Awaiting Action	Wayne Tapp	Sep 14, 2010 1:40 PM
119 Spicer EL	21419	Paula Whitaker	computer	reimage with 2007	In Pool / Awaiting Action	Wayne Tapp	Sep 14, 2010 1:42 PM
119 Spicer EL	21420	Paula Whitaker	computer	reimage with 2007	In Pool / Awaiting Action	Wayne Tapp	Sep 14, 2010 1:44 PM
119 Spicer EL	21421	Paula Whitaker	computer	reimage with 2007	In Pool / Awaiting Action	Wayne Tapp	Sep 14, 2010 1:45 PM
119 Spicer EL	21422	Paula Whitaker	computer	reimage with 2007	In Pool / Awaiting Action	Wayne Tapp	Sep 14, 2010 1:46 PM
119 Spicer EL	21423	Paula Whitaker	computer	reimage with 2007	In Pool / Awaiting Action	Wayne Tapp	Sep 14, 2010 1:47 PM
119 Spicer EL	22220	LaToya Sims	other software issue	Received a Student Computer	Waiting for Input from Customer	Linda Molinar	Sep 24, 2010 4:16 PM
119 Spicer EL	22241	Barbara Chapman	TV / DMP / Media Retrieval	Short in the sound system on announcement cart	Assigned / Working	Darrell Maxey	Sep 27, 2010 8:10 AM
119 Spicer EL	22534	Paula Whitaker	computer	fan is running loudly after comp. is on for a little while	In Pool / Awaiting Action	Wayne Tapp	Sep 30, 2010 12:00 PM
119 Spicer EL	22535	Paula Whitaker	computer	fan running loudly after comp. is on for a little while	In Pool / Awaiting Action	Wayne Tapp	Sep 30, 2010 12:02 PM
119 Spicer EL	22541	Amanda Corey	other software issue	RE: Ms. Corey	Awaiting Acknowledgement	Jonathan Norris	Sep 30, 2010 1:08 PM
119 Spicer EL	22550	Barbara Chapman	projector / doc cam / smartboard	Install document camera in room 107	Awaiting Acknowledgement	Wayne Tapp	Sep 30, 2010 2:55 PM

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119 Spicer EL	22552	Barbara Chapman	projector / doc cam / smartboard	install document camera in portable 1-A	Awaiting Acknowledgement	Wayne Tapp	Sep 30, 2010 2:58 PM
119 Spicer EL	22553	Barbara Chapman	projector / doc cam / smartboard	please install document camera in portable 1-B	Awaiting Acknowledgement	Wayne Tapp	Sep 30, 2010 2:59 PM
119 Spicer EL	22555	Barbara Chapman	projector / doc cam / smartboard	document cameras to be installed	Awaiting Acknowledgement	Wayne Tapp	Sep 30, 2010 3:05 PM
119 Spicer EL	22568	Barbara Chapman	computer	student computer with amber power light	In Pool / Awaiting Action	TSD - Technical Services	Sep 30, 2010 4:22 PM
119 Spicer EL	10560	Paula Whitaker	computer	COWS Cart B	Assigned / Working	Terry Ambrose	Jan 29, 2010 2:08 PM
119 Spicer EL	12062	Diane Davis	TV / DMP / Media Retrieval	TV	Long-Term Project	Terry Ambrose	Mar 12, 2010 12:33 PM
119 Spicer EL	13761	Kim Clay	TV / DMP / Media Retrieval	TV	Long-Term Project	Terry Ambrose	May 5, 2010 8:27 AM
119 Spicer EL	18236	Barbara Chapman	printer / scanner / copier	Move Network printer	Waiting for Input from Customer	Wayne Tapp	Aug 17, 2010 8:17 PM
119 Spicer EL	18890	Barbara Chapman	other software issue	FW: #2	In Pool / Awaiting Action	Wayne Tapp	Aug 23, 2010 7:41 AM
119 Spicer EL	19109	Barbara Chapman	projector / doc cam / smartboard	Projector not working	Parts on Order	Wayne Tapp	Aug 23, 2010 6:42 PM
119 Spicer EL	20193	Barbara Chapman	TV / DMP / Media Retrieval	no S Video Connection to TV	In Pool / Awaiting Action	Wayne Tapp	Aug 31, 2010 10:07 AM
119 Spicer EL	20195	Barbara Chapman	projector / doc cam / smartboard	Please install new document camera in room K1	In Pool / Awaiting Action	Wayne Tapp	Aug 31, 2010 10:10 AM
120 Green Valley EL	22292	Keith Davis	projector / doc cam / smartboard	Cable from projector to computer	scheduled with 3rd party - DELCOM	Terry Ambrose	Sep 27, 2010 4:59 PM

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120 Green Valley EL	22531	Keith Davis	TV / DMP / Media Retrieval	Television	Long-Term Project	Terry Ambrose	Sep 30, 2010 11:19 AM
120 Green Valley EL	19187	Cynthia Weber	email issue	not receiving certain email	Waiting for Input from Customer	Mark Gibbs	Aug 24, 2010 10:00 AM
121 Walker Creek EL	21190	Judy Font	email issue	problems receiving email	Waiting for Input from Customer	Amelia Giles	Sep 12, 2010 11:49 AM
121 Walker Creek EL	22399	Kathleen Ramey	printer / scanner / copier	Printer issue	In Pool / Awaiting Action	David Merryfield	Sep 29, 2010 9:50 AM
121 Walker Creek EL	11489	Amy Gillis	TV / DMP / Media Retrieval	TV Sound is full of static	Long-Term Project	Terry Ambrose	Feb 25, 2010 8:07 AM
121 Walker Creek EL	13078	Cynthia Street	TV / DMP / Media Retrieval	TV will not turn on	Long-Term Project	Terry Ambrose	Apr 14, 2010 3:36 PM
121 Walker Creek EL	17421	Cynthia Street	email issue	Ticket #13955 - Not Resolved	Awaiting Acknowledgement	Mark Gibbs	Aug 9, 2010 4:33 PM
121 Walker Creek EL	17773	Roger Lee	projector / doc cam / smartboard	ceiling speakers	scheduled with 3rd party - DELCOM	Terry Ambrose	Aug 13, 2010 11:17 AM
121 Walker Creek EL	19420	Cynthia Street	computer	Teacher had to move to Diagnostician's office so no computer assigned to that room. She'll need a computer to do her job.	ON HOLD - waiting for approval	Terry Ambrose	Aug 25, 2010 10:22 AM
121 Walker Creek EL	19421	Cynthia Street	computer	New Unit Added - Math Specialist - Officed in hallway. Will need a laptop to be able to do job.	ON HOLD - waiting for approval	Terry Ambrose	Aug 25, 2010 10:23 AM
121 Walker Creek EL	19950	Cynthia Street	projector / doc cam / smartboard	Please install a projector on the cafeteria	scheduled with 3rd party - DELCOM	Terry Ambrose	Aug 28, 2010 3:08 PM