

Summary	
Report Date	Nov 1, 2010 1:09 PM
Number of Tickets	294
Group	N/A (Advanced ticket search)
Sorting	Location - Ascending

Filters applied	
Location	001 Haltom HS, 002 Richland HS, 003 Shannon Learning Center, 010 Birdville HS, 011 CTE Building, 041 Haltom MS, 042 North Richland MS, 043 Richland MS, 044 North Oaks MS, 045 Watauga MS, 046 Smithfield MS, 047 North Ridge MS, 101 Birdville EL, 102 Smith EL, 103 Francisco EL, 104 Binion EL, 105 Mullendore EL, 106 Richland EL, 107 Smithfield EL, 108 Snow Heights EL, 109 Cheney EL, 110 Stowe EL, 112 Holiday Heights EL, 113 Watauga EL, 114 Hardeman EL, 115 Porter EL, 116 Thomas EL, 117 Foster Village EL, 118 North Ridge EL, 119 Spicer EL, 120 Green Valley EL, 121 Walker Creek EL, 111 West Birdville EL
Status	Awaiting Acknowledgement, In Pool / Awaiting Action, Assigned / Working, Long-Term Project, Waiting for Input from Customer, Parts on Order, ON HOLD, ON HOLD - waiting for approval, Reopened, pending assignment to 3rd party, scheduled with 3rd party - DELL, scheduled with 3rd party - DELCOM, scheduled with 3rd party - LONESTAR, scheduled with 3rd party - ISPEED, scheduled with 3rd party - ELECTRIC, scheduled with 3rd party - RICOH, scheduled with 3rd party - SPRINT, scheduled with 3rd party - SAS, scheduled with Buidings and Grounds

Location	Ticket #	Contact	Category Option	Subject	Status	Assigned To	Created Date
001 Haltom HS	23279	David Worley	computer	Hardware failure	Parts on Order	Wayne Tapp	Oct 13, 2010 2:13 PM
001 Haltom HS	23335	Jason Bair	other software issue	photoshop elements 8	In Pool / Awaiting Action	Wayne Tapp	Oct 14, 2010 12:09 PM
001 Haltom HS	23366	Melanie Robertson	computer	COW B, LAPTOP 2	Parts on Order	Wayne Tapp	Oct 14, 2010 3:08 PM
001 Haltom HS	23367	Melanie Robertson	computer	COW B, LAPTOP 3	ON HOLD - waiting for approval	Wayne Tapp	Oct 14, 2010 3:10 PM

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001 Haltom HS	23368	Melanie Robertson	computer	COW B, LAPTOP 5	ON HOLD - waiting for approval	Wayne Tapp	Oct 14, 2010 3:12 PM
001 Haltom HS	23373	Melanie Robertson	computer	COW B, LAPTOP 14	ON HOLD - waiting for approval	Wayne Tapp	Oct 14, 2010 3:18 PM
001 Haltom HS	23418	Jason Bair	computer	Laptop going crazy	In Pool / Awaiting Action	Wayne Tapp	Oct 15, 2010 11:33 AM
001 Haltom HS	23490	Pamela Wright	wired - connection issue	Students not able to log in	Awaiting Acknowledgement	Mark Gibbs	Oct 18, 2010 10:59 AM
001 Haltom HS	23596	Crysten Caviness	projector / doc cam / smartboard	teacher needs a projector screen	Assigned / Working	Terry Ambrose	Oct 19, 2010 3:34 PM
001 Haltom HS	23640	Jason Bair	computer	laptop	In Pool / Awaiting Action	Wayne Tapp	Oct 20, 2010 10:10 AM
001 Haltom HS	23643	Becky Church	printer / scanner / copier	Printer problem/ Cartridge possibly needs cleaning	In Pool / Awaiting Action	Wayne Tapp	Oct 20, 2010 10:36 AM
001 Haltom HS	23669	Anna Rosales	printer / scanner / copier	Computer Lab Printer	In Pool / Awaiting Action	Wayne Tapp	Oct 20, 2010 3:14 PM
001 Haltom HS	23786	Connie Sanchez	computer	My DVD/CD player is not working properly.	Parts on Order	Wayne Tapp	Oct 22, 2010 11:16 AM
001 Haltom HS	23920	Sheryl Stewart	projector / doc cam / smartboard	No power	In Pool / Awaiting Action	Wayne Tapp	Oct 26, 2010 10:31 AM
001 Haltom HS	23922	Rebecca Forrest	other software issue	MS Office Word Issues - Left Voice Message from 001Counselor3 (6024)	Long-Term Project	Linda Molinar	Oct 26, 2010 10:48 AM
001 Haltom HS	23935	David Long	other software issue	ROTC Gateway Laptop	In Pool / Awaiting Action	Wayne Tapp	Oct 26, 2010 1:18 PM

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001 Haltom HS	24067	LeAnn Carroll	other software issue	Shelly Knight's Computer problems	Waiting for Input from Customer	Linda Molinar	Oct 28, 2010 9:28 AM
001 Haltom HS	24075	Jason Bair	access issue	Question	Assigned / Working	Linda Molinar	Oct 28, 2010 9:59 AM
001 Haltom HS	24230	Tammy Tinsley	computer	Nurse's Computer - Low Battery	Awaiting Acknowledgement	Wayne Tapp	Nov 1, 2010 11:10 AM
001 Haltom HS	12452	Lori Caruthers	projector / doc cam / smartboard	Reconnecting DVD/VHS players to projectors	Assigned / Working	Terry Ambrose	Mar 31, 2010 9:32 AM
001 Haltom HS	14147	Lori Caruthers	computer	Battery DEAD	ON HOLD - waiting for approval	Wayne Tapp	May 14, 2010 4:09 PM
001 Haltom HS	14563	Rory Minter	computer	IN NEED OF A COMPUTER AND PRINTER	ON HOLD - waiting for approval	Terry Ambrose	May 26, 2010 9:03 PM
001 Haltom HS	15093	Laura Blount	other software issue	Space on a open server	Waiting for Input from Customer	Mark Gibbs	Jun 10, 2010 9:49 AM
001 Haltom HS	17431	Michelle Heckathorn	other software issue	COMPUTER LAB NEEDS SOFTWARE	ON HOLD	Patrick Johnson	Aug 9, 2010 5:19 PM
001 Haltom HS	18388	Rory Minter	wired - connection issue	Teacher Computer	Waiting for Input from Customer	Wayne Tapp	Aug 18, 2010 3:37 PM
001 Haltom HS	18450	Lynn Barrett	printer / scanner / copier	View Sonic missing remote	In Pool / Awaiting Action	Wayne Tapp	Aug 19, 2010 7:58 AM
001 Haltom HS	19530	Jason Amon	projector / doc cam / smartboard	Need projector remote	In Pool / Awaiting Action	Wayne Tapp	Aug 25, 2010 4:02 PM
001 Haltom HS	21058	Rick Mauderer	projector / doc cam / smartboard	Cafeteria Projector	ON HOLD - waiting for approval	Terry Ambrose	Sep 9, 2010 7:41 PM
001 Haltom HS	21258	Lori Caruthers	other software issue	Google Earth won't Initialize	In Pool / Awaiting Action	Wayne Tapp	Sep 13, 2010 11:54 AM

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001 Haltom HS	21301	Lori Caruthers	computer	Dead Battery	ON HOLD - waiting for approval	Wayne Tapp	Sep 13, 2010 4:45 PM
001 Haltom HS	21385	Jason Bair	other software issue	Vernier software	Assigned / Working	Jonathan Norris	Sep 14, 2010 11:31 AM
001 Haltom HS	21507	Cindy Valenta	printer / scanner / copier	RICHO G7500 PRINTER NOT WORKING	ON HOLD - waiting for approval	Terry Ambrose	Sep 15, 2010 1:40 PM
001 Haltom HS	21554	Lori Caruthers	computer	Dead Battery 001-WCC-004	ON HOLD - waiting for approval	Wayne Tapp	Sep 16, 2010 9:55 AM
001 Haltom HS	21839	Marilyn Lambert	other software issue	Windows Media Player	In Pool / Awaiting Action	Wayne Tapp	Sep 21, 2010 10:30 AM
001 Haltom HS	21895	Jerry Caruthers	printer / scanner / copier	ADD 001-A237-LEX printer to PC's in lab	Assigned / Working	Wayne Tapp	Sep 21, 2010 5:23 PM
001 Haltom HS	21951	Michelle Heckathorn	email issue	TEACHER EMAIL ACCOUNT	Reopened	Linda Molinar	Sep 22, 2010 11:35 AM
001 Haltom HS	22174	Dana Shirley	projector / doc cam / smartboard	FW: doc camera	In Pool / Awaiting Action	Wayne Tapp	Sep 24, 2010 11:27 AM
001 Haltom HS	22288	Jennifer Klaerner	printer / scanner / copier	printer	In Pool / Awaiting Action	Wayne Tapp	Sep 27, 2010 2:42 PM
001 Haltom HS	22427	Ann Hale	projector / doc cam / smartboard	connect vcr/dvd player	In Pool / Awaiting Action	Wayne Tapp	Sep 29, 2010 12:57 PM
001 Haltom HS	22703	Theresa Richey	printer / scanner / copier	Optra T612 Printer problems	In Pool / Awaiting Action	Wayne Tapp	Oct 4, 2010 10:56 AM
001 Haltom HS	22706	Linda Nixon	other software issue	Software for USP Mobile Broadband won't load. Perhaps same problem as happened with ASAP laptop 001	Waiting for Input from Customer	Wayne Tapp	Oct 4, 2010 11:07 AM

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001 Haltom HS	22907	Lisa McCarthy	other software issue	Cannot print from certain websites	Assigned / Working	Chris Robison	Oct 6, 2010 2:52 PM
001 Haltom HS	22999	Lori Caruthers	website issue	Media Retrieval server down?	scheduled with 3rd party - LONESTAR	Mark Gibbs	Oct 7, 2010 12:08 PM
002 Richland HS	23358	Shirley Goolsby	wireless - connection issue	Need More Wireless Config Information	Waiting for Input from Customer	Jonathan Abrams	Oct 14, 2010 2:14 PM
002 Richland HS	24138	Timothy Taylor	computer	Teacher Computer Problems - Left Voice Message from 002RmST200.04 (7401)	Waiting for Input from Customer	Linda Molinar	Oct 29, 2010 11:13 AM
002 Richland HS	24212	Joanna Dixon	printer / scanner / copier	Needs printer set up to her computer	Assigned / Working	Adalberto Sanchez	Nov 1, 2010 9:22 AM
002 Richland HS	3906	Shirley Goolsby	computer	COW "E"	Parts on Order	Terry Ambrose	Sep 4, 2009 9:00 AM
002 Richland HS	17707	Diane Vick	printer / scanner / copier	printer	ON HOLD - waiting for approval	Terry Ambrose	Aug 12, 2010 10:49 PM
002 Richland HS	18531	Gina Rader	projector / doc cam / smartboard	projector install	scheduled with 3rd party - DELCOM	Terry Ambrose	Aug 19, 2010 12:20 PM
002 Richland HS	18532	Gina Rader	projector / doc cam / smartboard	projector install	scheduled with 3rd party - DELCOM	Terry Ambrose	Aug 19, 2010 12:21 PM
002 Richland HS	20900	Leon Lovelace	printer / scanner / copier	Skyward Rpt Font Printing - Left Voice Message from 002 Rm 133.01 (7046)	Long-Term Project	Linda Molinar	Sep 8, 2010 1:16 PM
002 Richland HS	22112	James Whitfield	other software issue	How to create an online test	Assigned / Working	Jonathan Norris	Sep 23, 2010 2:13 PM

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002 Richland HS	22170	Amy Strickland	printer / scanner / copier	Printer printing poorly. Lexmark T634 -Black lines up & down the pages. Someone I believe checked this printer last year already. Can we get a replacement printer?	Parts on Order	Adalberto Sanchez	Sep 24, 2010 10:58 AM
003 Shannon Learning Center	23550	Lynda Oldham	computer	Dead computer in Rm 510	Parts on Order	Brad Butler	Oct 19, 2010 7:59 AM
003 Shannon Learning Center	23707	Michaela Gair	other software issue	VPN ACCESS	Assigned / Working	Jonathan Abrams	Oct 21, 2010 10:00 AM
003 Shannon Learning Center	24022	Alyson Smith	computer	Drive D in my computer	In Pool / Awaiting Action	Brad Butler	Oct 27, 2010 11:27 AM
003 Shannon Learning Center	24205	George Cummings	other software issue	Teacher Computer - Virus Problem	Awaiting Acknowledgement	Brad Butler	Nov 1, 2010 8:16 AM
003 Shannon Learning Center	10017	Caren Sorrells	email issue	Email messages sent from calendar again	In Pool / Awaiting Action	Mark Gibbs	Jan 20, 2010 10:01 AM
003 Shannon Learning Center	14226	Michael Robinson	computer	Notebook Laptop Damaged	ON HOLD - waiting for approval	Terry Ambrose	May 18, 2010 11:04 AM
003 Shannon Learning Center	18417	Teresa Bowman	cabling issue	CAT 5 Cable	ON HOLD - waiting for approval	Brad Butler	Aug 18, 2010 11:07 PM
003 Shannon Learning Center	19693	Tammy Wright	other software issue	Projector / Computer	Parts on Order	Brad Butler	Aug 26, 2010 12:29 PM
003 Shannon Learning Center	20341	Gregory Farr	computer	New Computer	Parts on Order	Terry Ambrose	Sep 1, 2010 7:05 AM
003 Shannon Learning Center	20342	Gregory Farr	computer	New Computer	Parts on Order	Terry Ambrose	Sep 1, 2010 7:06 AM
003 Shannon Learning Center	20343	Gregory Farr	cabling issue	Cable for TV	Parts on Order	Clark Miller	Sep 1, 2010 7:07 AM

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003 Shannon Learning Center	22890	Julia Pursley	projector / doc cam / smartboard	hooking up new equipment	Assigned / Working	Clark Miller	Oct 6, 2010 1:19 PM
010 Birdville HS	23571	Margaret Coleman	TV / DMP / Media Retrieval	Media retrieval failure	Assigned / Working	Darrell Maxey	Oct 19, 2010 10:46 AM
010 Birdville HS	23730	Thomas Medford	wireless - connection issue	Rogue network	Waiting for Input from Customer	Jonathan Abrams	Oct 21, 2010 2:49 PM
010 Birdville HS	23745	Jannet Hiles	other software issue	The Vision Program is not showing all of the classroom computers	In Pool / Awaiting Action	David Merryfield	Oct 21, 2010 4:54 PM
010 Birdville HS	23757	Margaret Coleman	projector / doc cam / smartboard	Lecture Hall Projector	scheduled with 3rd party - DELCOM	Terry Ambrose	Oct 22, 2010 8:28 AM
010 Birdville HS	23915	Jannet Hiles	computer	Computer quit working	Parts on Order	David Merryfield	Oct 26, 2010 9:54 AM
010 Birdville HS	24034	Cindy Sterling	other software issue	Excel	Waiting for Input from Customer	Jonathan Norris	Oct 27, 2010 1:47 PM
010 Birdville HS	24035	Gwen Martin	projector / doc cam / smartboard	Projector	In Pool / Awaiting Action	David Merryfield	Oct 27, 2010 2:05 PM
010 Birdville HS	24073	Debra Ellis	Inquiry	Future Scheduling Set up	Long-Term Project	Tonya Main	Oct 28, 2010 9:56 AM
010 Birdville HS	24116	Deborah Gardner	projector / doc cam / smartboard	Attaching document camera to projector and laptops - printer connection	In Pool / Awaiting Action	David Merryfield	Oct 29, 2010 6:43 AM
010 Birdville HS	24156	Annie Zaskoda	wired - connection issue	Student Computer for Paes lab	In Pool / Awaiting Action	David Merryfield	Oct 29, 2010 12:49 PM
010 Birdville HS	24229	Cheryl Menchaca	other software issue	Computer skills tests	Awaiting Acknowledgement	Amelia Giles	Nov 1, 2010 11:02 AM

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010 Birdville HS	24239	Holly Cunningham	phone / fax	Phone Cord	Waiting for Input from Customer	Darrell Maxey	Nov 1, 2010 11:46 AM
010 Birdville HS	20593	Laura Hampton	computer	U: drive is suddenly cleared - please restore!	Awaiting Acknowledgement	Mark Gibbs	Sep 2, 2010 4:06 PM
010 Birdville HS	20748	Cheryl Menchaca	printer / scanner / copier	Color printer in the library	Parts on Order	David Merryfield	Sep 7, 2010 9:38 AM
010 Birdville HS	21038	Debra Holloway	computer	FW: Voice Message from 010RmB307 (8260)	Reopened	Terry Ambrose	Sep 9, 2010 2:48 PM
010 Birdville HS	21360	Shana Martin	access issue	shared drive space for teaching	Awaiting Acknowledgement	Mark Gibbs	Sep 14, 2010 10:00 AM
010 Birdville HS	21830	Margaret Coleman	computer	Chargers for laptops	In Pool / Awaiting Action	Wayne Tapp	Sep 21, 2010 9:22 AM
010 Birdville HS	22199	Katherine Mitchell	projector / doc cam / smartboard	I cannot get the document camera to work. Multiple people have looked at it and I was told to create a heat ticket.	Assigned / Working	David Merryfield	Sep 24, 2010 2:40 PM
010 Birdville HS	22341	Terri Ramsey	printer / scanner / copier	printer in science/math lab	In Pool / Awaiting Action	David Merryfield	Sep 28, 2010 12:41 PM
011 CTE Building	23685	Peggy McLemore	projector / doc cam / smartboard	projector speaker	scheduled with 3rd party - DELCOM	Terry Ambrose	Oct 21, 2010 7:37 AM
011 CTE Building	23686	Peggy McLemore	other software issue	Software	Waiting for Input from Customer	Chris Jenkins	Oct 21, 2010 7:43 AM
011 CTE Building	23727	Peggy McLemore	website issue	cant' connect to internet or printer	Assigned / Working	Chris Robison	Oct 21, 2010 1:53 PM
011 CTE Building	23932	Roger Calderon	other software issue	Computer	Assigned / Working	Chris Robison	Oct 26, 2010 12:50 PM
011 CTE Building	24184	Roger Calderon	computer	Mouse	Assigned / Working	Chris Robison	Oct 29, 2010 4:32 PM

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011 CTE Building	24185	Roger Calderon	computer	Memory Error	Assigned / Working	Chris Robison	Oct 29, 2010 4:59 PM
011 CTE Building	18135	Roger Calderon	wired - connection issue	Networking time clock	Waiting for Input from Customer	Jonathan Abrams	Aug 17, 2010 1:56 PM
011 CTE Building	18889	Steven Bucholtz	other software issue	6 Student computers link-up, software installation issues	Assigned / Working	Chris Robison	Aug 23, 2010 7:35 AM
011 CTE Building	22189	Lisa OConnor	other software issue	FW: grade book issue found	Parts on Order	Michael DePaola	Sep 24, 2010 1:10 PM
011 CTE Building	22754	Roger Calderon	other software issue	Skyward Gradebook	Parts on Order	Michael DePaola	Oct 4, 2010 10:37 PM
041 Haltom MS	23414	Dallas Teeters	computer	Multiple problems with both COW carts. All probably in need of reimage. See not below.	In Pool / Awaiting Action	Brad Butler	Oct 15, 2010 10:59 AM
041 Haltom MS	23808	Crysten Caviness	other software issue	Vision Surf Lock	Assigned / Working	Jonathan Norris	Oct 22, 2010 3:23 PM
041 Haltom MS	23907	Carol Glinsky	other software issue	Counselor report	Waiting for Input from Customer	Patrick Johnson	Oct 26, 2010 8:33 AM
041 Haltom MS	23914	Carol Glinsky	other software issue	FW: 1st 6 weeks grade differences	Waiting for Input from Customer	Michael DePaola	Oct 26, 2010 9:50 AM
041 Haltom MS	23986	Cari Myers	projector / doc cam / smartboard	Projector	In Pool / Awaiting Action	Brad Butler	Oct 27, 2010 8:41 AM
041 Haltom MS	24039	Brad Butler	computer	order and replace cmos battery for nye.	In Pool / Awaiting Action	Brad Butler	Oct 27, 2010 2:11 PM
041 Haltom MS	24074	Carol Glinsky	Inquiry	Future Scheduling Set Up	Long-Term Project	Tonya Main	Oct 28, 2010 9:58 AM

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041 Haltom MS	24157	Jeffrey Gary	wireless - connection issue	wireless network key	Awaiting Acknowledgement	Jonathan Abrams	Oct 29, 2010 1:06 PM
041 Haltom MS	4840	Julie Vick	computer	COWS cart	Parts on Order	Terry Ambrose	Sep 17, 2009 8:44 AM
041 Haltom MS	21253	Betina Rhine	add	Add a shared drive for students	Awaiting Acknowledgement	Patrick Johnson	Sep 13, 2010 11:08 AM
041 Haltom MS	23177	David Holland	projector / doc cam / smartboard	Bulb is out in projector	Parts on Order	Brad Butler	Oct 12, 2010 10:02 AM
042 North Richland MS	23760	Mary Huston	other software issue	New Laptop	Assigned / Working	Adalberto Sanchez	Oct 22, 2010 8:57 AM
042 North Richland MS	24105	Whitney Isbell	other software issue	Software load	Assigned / Working	Linda Molinar	Oct 28, 2010 4:43 PM
042 North Richland MS	24241	Fermur Keith	projector / doc cam / smartboard	Document Camera	ON HOLD - waiting for approval	Adalberto Sanchez	Nov 1, 2010 12:07 PM
043 Richland MS	381	Presley Gore	email issue	2 AD accounts - from 331599	In Pool / Awaiting Action	Mark Gibbs	Jun 17, 2009 12:52 PM
043 Richland MS	23547	Beverly Sweeney	other software issue	install Adobe Acrobat Pro 9 in lab	Waiting for Input from Customer	Patrick Johnson	Oct 19, 2010 7:45 AM
043 Richland MS	23569	Sherry Allen	other software issue	FW: Voice Message from 043 Rm 2 (4572)	Assigned / Working	Jonathan Norris	Oct 19, 2010 10:37 AM
043 Richland MS	24219	Sherry Spangler	computer	Lap tops	Assigned / Working	TSD - Technical Services	Nov 1, 2010 10:08 AM
043 Richland MS	24242	Sherry Spangler	computer	Lap top	In Pool / Awaiting Action	TSD - Technical Services	Nov 1, 2010 12:20 PM
043 Richland MS	24243	Sherry Spangler	computer	lap top	In Pool / Awaiting Action	TSD - Technical Services	Nov 1, 2010 12:21 PM
043 Richland MS	24244	Sherry Spangler	computer	lap top	In Pool / Awaiting Action	TSD - Technical Services	Nov 1, 2010 12:24 PM
043 Richland MS	5552	Janie Ellis	TV / DMP / Media Retrieval	TV speakers	Long-Term Project	Clark Miller	Sep 30, 2009 1:21 PM

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043 Richland MS	11247	Andrew Simmons	computer	Vomit on lap top	ON HOLD - waiting for approval	Terry Ambrose	Feb 19, 2010 12:26 PM
043 Richland MS	22269	Samantha Murphy	projector / doc cam / smartboard	View Sonic Brand Digital Projector	Parts on Order	Adalberto Sanchez	Sep 27, 2010 12:51 PM
044 North Oaks MS	23575	Dani Webb	computer	#4 --Computer starts over and over	Parts on Order	Wayne Tapp	Oct 19, 2010 11:41 AM
044 North Oaks MS	23726	Dani Webb	computer	Needs new battery	In Pool / Awaiting Action	Wayne Tapp	Oct 21, 2010 1:49 PM
044 North Oaks MS	23834	Dani Webb	projector / doc cam / smartboard	Doc camera	In Pool / Awaiting Action	Wayne Tapp	Oct 25, 2010 8:46 AM
044 North Oaks MS	24216	Cindra Wetli	computer	Secretary's Monitor Issue	Awaiting Acknowledgement	Wayne Tapp	Nov 1, 2010 9:49 AM
044 North Oaks MS	3157	Joseph Spay	bells / intercomm / paging	clocks	Assigned / Working	Darrell Maxey	Aug 27, 2009 8:26 AM
044 North Oaks MS	9586	Dani Webb	computer	Cows Carts A & B	Parts on Order	Terry Ambrose	Jan 8, 2010 11:54 AM
044 North Oaks MS	13564	Robert Koerner	projector / doc cam / smartboard	Smart Board	scheduled with 3rd party - DELCOM	Terry Ambrose	Apr 28, 2010 12:57 PM
044 North Oaks MS	16363	Robert Koerner	TV / DMP / Media Retrieval	Line provided for TV	Long-Term Project	Terry Ambrose	Jul 15, 2010 8:44 AM
044 North Oaks MS	17082	Joseph Spay	phone / fax	New half time Assist Principal - needs Phone and Computer	ON HOLD - waiting for approval	Terry Ambrose	Aug 3, 2010 2:57 PM
044 North Oaks MS	19968	Wesley Poston	TV / DMP / Media Retrieval	No Media Retrieval	Long-Term Project	Clark Miller	Aug 30, 2010 7:44 AM
044 North Oaks MS	20858	Jeremy Nungesser	TV / DMP / Media Retrieval	Tv still not working	Long-Term Project	Clark Miller	Sep 8, 2010 9:40 AM
044 North Oaks MS	20929	Paul Cook	website issue	wordpress blog installation	Awaiting Acknowledgement	Mark Gibbs	Sep 8, 2010 3:26 PM

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044 North Oaks MS	23021	Dani Webb	computer	Cow Cart	ON HOLD - waiting for approval	Terry Ambrose	Oct 7, 2010 3:27 PM
045 Watauga MS	23193	Donna Wyckoff	printer / scanner / copier	Need black & white Lexmark T612 (MS) to be default printer for all computers	Assigned / Working	Chris Robison	Oct 12, 2010 12:08 PM
045 Watauga MS	23309	Donna Wyckoff	other software issue	Skyward gradebook-Teacher's Log not allowing entries	Parts on Order	Michael DePaola	Oct 14, 2010 9:01 AM
045 Watauga MS	24094	Robert Douglas	printer / scanner / copier	Lexmark Black and White printer not working	Assigned / Working	Chris Robison	Oct 28, 2010 1:34 PM
045 Watauga MS	24124	Debi Comis	bells / intercomm / paging	PA System in Cafeteria	Assigned / Working	Darrell Maxey	Oct 29, 2010 8:59 AM
045 Watauga MS	24221	Samantha Perry	other software issue	SkyWeb Vaccination Screen	Waiting for Input from Customer	Linda Molinar	Nov 1, 2010 10:30 AM
045 Watauga MS	21210	Debi Comis	bells / intercomm / paging	Bells	Assigned / Working	Darrell Maxey	Sep 13, 2010 8:32 AM
045 Watauga MS	21460	Donna Wyckoff	printer / scanner / copier	Install & share printer in Girls' locker room - Seale/Gallegos ext 4850	Assigned / Working	Chris Robison	Sep 15, 2010 8:52 AM
045 Watauga MS	22549	Donna Wyckoff	printer / scanner / copier	Printer only prints 1/2 vertical page - lab 305	Assigned / Working	Chris Robison	Sep 30, 2010 2:54 PM
046 Smithfield MS	3375	Ronald Adair	other software issue	VISION	Reopened	David Merryfield	Aug 28, 2009 2:39 PM
046 Smithfield MS	20048	Branden Eager	other software issue	Skyward color code question	ON HOLD	Michael DePaola	Aug 30, 2010 11:11 AM
046 Smithfield MS	22744	Jeffery Russell	other software issue	Adobe	In Pool / Awaiting Action	David Merryfield	Oct 4, 2010 3:09 PM

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047 North Ridge MS	24122	Betty White	computer	FW: Voice Message from 047RmD22 (5284)	Assigned / Working	Chris Robison	Oct 29, 2010 8:54 AM
047 North Ridge MS	19129	Sarah Burdett	projector / doc cam / smartboard	projector	Parts on Order	Chris Robison	Aug 24, 2010 8:09 AM
047 North Ridge MS	19699	Nori Bykerk	projector / doc cam / smartboard	Remotes for Projectors	Long-Term Project	Chris Robison	Aug 26, 2010 1:07 PM
101 Birdville EL	23390	Gail Long	other software issue	Camera Software Needed	Waiting for Input from Customer	Chris Jenkins	Oct 14, 2010 8:44 PM
101 Birdville EL	24130	Julia Mize	wired - connection issue	Network connection	In Pool / Awaiting Action	Brad Butler	Oct 29, 2010 10:17 AM
101 Birdville EL	24133	Julia Mize	computer	Keyboard	Waiting for Input from Customer	Brad Butler	Oct 29, 2010 10:22 AM
101 Birdville EL	21099	Julia Mize	computer	COW electrical problem with cart	Assigned / Working	Terry Ambrose	Sep 10, 2010 10:02 AM
101 Birdville EL	21954	Michael Sandoval	computer	COW cart-review of ticket #21099	Parts on Order	Terry Ambrose	Sep 22, 2010 11:37 AM
101 Birdville EL	22271	Jonathan Norris	other software issue	Create a rip to intsal Acces4	Awaiting Acknowledgement	Chris Jenkins	Sep 27, 2010 1:04 PM
101 Birdville EL	22532	Brad Butler	computer	Replace motherboard on student pc. bad nic card.	Parts on Order	Brad Butler	Sep 30, 2010 11:35 AM
101 Birdville EL	23042	Susanne Stutheit	cabling issue	Move drop for camera unit used for morning announcements/ media retrieval system	Assigned / Working	Darrell Maxey	Oct 8, 2010 8:56 AM
101 Birdville EL	23071	Julia Mize	computer	Student PC	Parts on Order	Brad Butler	Oct 8, 2010 8:03 PM

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101 Birdville EL	23074	Julia Mize	computer	Webcam install problem	In Pool / Awaiting Action	Brad Butler	Oct 8, 2010 8:16 PM
102 Smith EL	23671	Deborah Bowman	projector / doc cam / smartboard	Cable	In Pool / Awaiting Action	Wayne Tapp	Oct 20, 2010 3:20 PM
102 Smith EL	23959	Jennifer Simpler	computer	speakers	Parts on Order	Wayne Tapp	Oct 26, 2010 3:48 PM
102 Smith EL	24028	Ralph Holloway	access issue	Web Access	Waiting for Input from Customer	Linda Molinar	Oct 27, 2010 12:49 PM
102 Smith EL	24060	Ralph Holloway	other software issue	Skyward Reports	Assigned / Working	Michael DePaola	Oct 28, 2010 8:20 AM
102 Smith EL	24141	Deborah Bowman	other software issue	Virus on Student Computer - Left Voice Message from 102Rm28 (1688)	Awaiting Acknowledgement	Wayne Tapp	Oct 29, 2010 11:24 AM
102 Smith EL	21328	Deborah Bowman	projector / doc cam / smartboard	Converter Box and Cable	In Pool / Awaiting Action	Wayne Tapp	Sep 14, 2010 8:27 AM
102 Smith EL	21497	Deborah Bowman	cabling issue	50 ft. Ethernet Cord	Waiting for Input from Customer	Wayne Tapp	Sep 15, 2010 12:51 PM
102 Smith EL	22878	Charles Woods	other software issue	CPS software mismatch - need help with versions.....	Assigned / Working	Jonathan Norris	Oct 6, 2010 11:16 AM
103 Francisco EL	23905	Tamara Pope	computer	Evans - Teacher Computer Down	Parts on Order	Brad Butler	Oct 26, 2010 8:25 AM
103 Francisco EL	21093	Theresa Wiseman	computer	New Palm TX	ON HOLD	Jonathan Norris	Sep 10, 2010 9:39 AM
103 Francisco EL	21805	Tamara Pope	computer	Televisions	Long-Term Project	Clark Miller	Sep 20, 2010 3:46 PM
104 Binion EL	24139	Wendy Jenkins	other software issue	2007 update	Awaiting Acknowledgement	Amelia Giles	Oct 29, 2010 11:14 AM

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104 Binion EL	12997	Robert Bess	computer	Electrical Problem with Upstairs Computer on Wheels	Parts on Order	Terry Ambrose	Apr 12, 2010 5:18 PM
104 Binion EL	14547	Judith Dallinger	other software issue	librarian ALT folder on NAS server	Awaiting Acknowledgement	Mark Gibbs	May 26, 2010 11:32 AM
104 Binion EL	20953	Hilda Hager	projector / doc cam / smartboard	Projector cable; sound plate for new teacher unit	scheduled with 3rd party - DELCOM	Terry Ambrose	Sep 9, 2010 7:51 AM
104 Binion EL	22119	Judith Dallinger	building security	speaker issue	scheduled with 3rd party - DELCOM	Terry Ambrose	Sep 23, 2010 2:57 PM
104 Binion EL	22123	Angela Dotson	TV / DMP / Media Retrieval	Need volume box installed upstairs in Computer Lab Room A218	scheduled with 3rd party - DELCOM	Terry Ambrose	Sep 23, 2010 3:34 PM
105 Mullendore EL	24061	Adalberto Sanchez	computer	need new image replace old 40gb drive and image computer with office 07 - as per Teryy ambrose	Assigned / Working	Adalberto Sanchez	Oct 28, 2010 8:20 AM
105 Mullendore EL	24062	Adalberto Sanchez	computer	need new image replace old 40gb drive and image computer with office 07 - as per Teryy ambrose	Assigned / Working	Adalberto Sanchez	Oct 28, 2010 8:20 AM
105 Mullendore EL	24063	Adalberto Sanchez	computer	need new image replace old 40gb drive and image computer with office 07 - as per Teryy ambrose	Assigned / Working	Adalberto Sanchez	Oct 28, 2010 8:21 AM

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105 Mullendore EL	24064	Adalberto Sanchez	computer	need new image replace old 40gb drive and image computer with office 07 - as per Teryy ambrose	Assigned / Working	Adalberto Sanchez	Oct 28, 2010 8:22 AM
105 Mullendore EL	19051	Beverly Sultan	wired - connection issue	U:drive	Awaiting Acknowledgement	Mark Gibbs	Aug 23, 2010 2:38 PM
105 Mullendore EL	19492	Beverly Sultan	printer / scanner / copier	Network printer in room 11	ON HOLD	Adalberto Sanchez	Aug 25, 2010 2:58 PM
105 Mullendore EL	22017	Clark Miller	printer / scanner / copier	Installed/setup scanner for attendance/register ar clerk	ON HOLD	Clark Miller	Sep 22, 2010 3:21 PM
106 Richland EL	23180	Kaye Wild	website issue	learning.com freezes under Admin login	In Pool / Awaiting Action	Brad Butler	Oct 12, 2010 10:26 AM
106 Richland EL	23885	Brittany Moore	projector / doc cam / smartboard	SMART Board	In Pool / Awaiting Action	Brad Butler	Oct 25, 2010 3:47 PM
106 Richland EL	23890	Crysten Caviness	other software issue	accelerated reader and computer with no name	In Pool / Awaiting Action	Brad Butler	Oct 25, 2010 4:13 PM
106 Richland EL	23921	Tracy Hall	wired - connection issue	service request	In Pool / Awaiting Action	Brad Butler	Oct 26, 2010 10:45 AM
106 Richland EL	24147	Linda Divall	printer / scanner / copier	printer not printing correctly	Waiting for Input from Customer	Brad Butler	Oct 29, 2010 11:31 AM
106 Richland EL	24153	Linda Divall	computer	operating system	In Pool / Awaiting Action	Brad Butler	Oct 29, 2010 11:39 AM
106 Richland EL	20512	Dana Ochs	projector / doc cam / smartboard	SMART BOARD	In Pool / Awaiting Action	Brad Butler	Sep 2, 2010 10:04 AM
107 Smithfield EL	24077	Diane Brannick	wired - connection issue	won't connect to the internet	In Pool / Awaiting Action	David Merryfield	Oct 28, 2010 10:19 AM

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107 Smithfield EL	19936	Shirley Osborn	TV / DMP / Media Retrieval	TV	Long-Term Project	Clark Miller	Aug 27, 2010 5:26 PM
107 Smithfield EL	20597	Gregory Bicknell	printer / scanner / copier	Ricoh photo conductor unit	Parts on Order	Terry Ambrose	Sep 2, 2010 4:30 PM
107 Smithfield EL	22772	Melissa Dowling	computer	Hard Drive	In Pool / Awaiting Action	David Merryfield	Oct 5, 2010 9:14 AM
108 Snow Heights EL	24106	Marisa McGovern	other software issue	Acrobat Pro version 9 and Photoshop version CS2	Assigned / Working	Adalberto Sanchez	Oct 28, 2010 4:54 PM
109 Cheney EL	23489	Cathy Reddell	cabling issue	Tv's	Assigned / Working	Darrell Maxey	Oct 18, 2010 10:58 AM
109 Cheney EL	23509	Donna Welcing	TV / DMP / Media Retrieval	media retrieval	Assigned / Working	Darrell Maxey	Oct 18, 2010 1:06 PM
109 Cheney EL	23654	Wendy DeLaTorre	other software issue	3 New LabTop Dell Computers Need Formating	In Pool / Awaiting Action	Brad Butler	Oct 20, 2010 1:30 PM
109 Cheney EL	19686	Susan Williams	projector / doc cam / smartboard	Install Projector	ON HOLD - waiting for approval	Terry Ambrose	Aug 26, 2010 11:37 AM
110 Stowe EL	23320	Katharine Rodriguez	projector / doc cam / smartboard	Installation	Assigned / Working	Wayne Tapp	Oct 14, 2010 10:20 AM
110 Stowe EL	24045	Regina Gumm	computer	Can't map network drive //bisdsan001/110 teach or //bisdsan001/110 stu	Assigned / Working	Linda Molinar	Oct 27, 2010 3:33 PM
110 Stowe EL	24088	Teresa Kile	computer	DVD player locks up.	Parts on Order	Wayne Tapp	Oct 28, 2010 12:04 PM
110 Stowe EL	24089	Teresa Kile	computer	Network Drive	Assigned / Working	Wayne Tapp	Oct 28, 2010 12:07 PM
110 Stowe EL	24126	Sarah Piner	projector / doc cam / smartboard	document camera powercord missing	Assigned / Working	Wayne Tapp	Oct 29, 2010 9:20 AM

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110 Stowe EL	5389	Carol Fields	projector / doc cam / smartboard	No Cabling for a Projector	scheduled with 3rd party - DELCOM	Terry Ambrose	Sep 28, 2009 8:58 AM
110 Stowe EL	7588	Deborah Kuhleman	TV / DMP / Media Retrieval	Tv in cafeteria - the TV over the lunch serving line (not the one by the stage ramp)	Assigned / Working	Darrell Maxey	Nov 11, 2009 3:37 PM
110 Stowe EL	9060	Scott Forester	bells / intercomm / paging	Speaker	pending assignment to 3rd party	Terry Ambrose	Dec 16, 2009 2:17 PM
110 Stowe EL	17043	Kelly Stephens	projector / doc cam / smartboard	Speakers	scheduled with 3rd party - DELCOM	Terry Ambrose	Aug 3, 2010 9:49 AM
110 Stowe EL	20492	Katharine Rodriguez	TV / DMP / Media Retrieval	Teacher's Ceiling Speakers	scheduled with 3rd party - DELCOM	Terry Ambrose	Sep 2, 2010 8:56 AM
110 Stowe EL	20935	Amanda Davis	computer	volume	scheduled with 3rd party - DELCOM	Terry Ambrose	Sep 8, 2010 4:15 PM
110 Stowe EL	22747	Britney Bowers	projector / doc cam / smartboard	Projector Not Working	Assigned / Working	Wayne Tapp	Oct 4, 2010 4:13 PM
111 West Birdville EL	479	Tricia Carter	TV / DMP / Media Retrieval	HEAT 354081 - need TV mounted	Long-Term Project	Clark Miller	Jun 18, 2009 1:50 PM
111 West Birdville EL	24020	Meredith Bolton	computer	Laptop not working	In Pool / Awaiting Action	Brad Butler	Oct 27, 2010 11:11 AM
111 West Birdville EL	24021	Meredith Bolton	computer	Laptop not working	In Pool / Awaiting Action	Brad Butler	Oct 27, 2010 11:12 AM
111 West Birdville EL	24183	Meredith Bolton	computer	Sound	Awaiting Acknowledgement	Brad Butler	Oct 29, 2010 4:06 PM
111 West Birdville EL	13677	Charlotte Solorio	projector / doc cam / smartboard	FW: Screen arrived @ AWB Library: Install date?	pending assignment to 3rd party	Terry Ambrose	May 3, 2010 10:23 AM

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111 West Birdville EL	18294	Meredith Bolton	projector / doc cam / smartboard	Cafeteria Ceiling Mounted Projector	scheduled with 3rd party - DELCOM	Terry Ambrose	Aug 18, 2010 10:12 AM
111 West Birdville EL	18984	Charlotte Solorio	wired - connection issue	Hub needed to connect 3 library computers to internet	ON HOLD - waiting for approval	Terry Ambrose	Aug 23, 2010 11:12 AM
111 West Birdville EL	20147	Jamie Armstrong	other software issue	Office 2007	Assigned / Working	Terry Ambrose	Aug 31, 2010 7:15 AM
111 West Birdville EL	20177	Elsa Villalobos	other software issue	office 2007	Assigned / Working	Terry Ambrose	Aug 31, 2010 9:13 AM
111 West Birdville EL	22109	Meredith Bolton	projector / doc cam / smartboard	Doc Camera not working	Parts on Order	Brad Butler	Sep 23, 2010 2:06 PM
111 West Birdville EL	23063	Karla Gray	other software issue	skyward web giving blank screens	Parts on Order	Michael DePaola	Oct 8, 2010 3:30 PM
112 Holiday Heights EL	23219	Diane Gauthier	TV / DMP / Media Retrieval	No TV - Need one asap	Assigned / Working	Terry Ambrose	Oct 13, 2010 7:06 AM
112 Holiday Heights EL	24090	Kimberly Hughes	TV / DMP / Media Retrieval	TV	Long-Term Project	Terry Ambrose	Oct 28, 2010 12:40 PM
112 Holiday Heights EL	5351	Jana Collins	TV / DMP / Media Retrieval	112-GYM-DP4WC91	Long-Term Project	Terry Ambrose	Sep 25, 2009 10:15 AM
112 Holiday Heights EL	11076	Elizabeth Waldrip	wired - connection issue	television	Long-Term Project	Clark Miller	Feb 16, 2010 8:18 AM
112 Holiday Heights EL	17939	Mark Dvorak	TV / DMP / Media Retrieval	TV not working	Long-Term Project	Clark Miller	Aug 16, 2010 6:17 PM
112 Holiday Heights EL	20279	Melissa Le	projector / doc cam / smartboard	document camera	Parts on Order	Adalberto Sanchez	Aug 31, 2010 1:08 PM
112 Holiday Heights EL	20488	Kay Dansby	TV / DMP / Media Retrieval	media retrieval - announcements work, but streaming to library and classrooms does not	Assigned / Working	Darrell Maxey	Sep 2, 2010 8:40 AM

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112 Holiday Heights EL	21036	Barbara Leonard	TV / DMP / Media Retrieval	t.v. connection/video source cord	Long-Term Project	Terry Ambrose	Sep 9, 2010 2:47 PM
112 Holiday Heights EL	21226	Patrick Guy	TV / DMP / Media Retrieval	TV Issues	In Pool / Awaiting Action	Clark Miller	Sep 13, 2010 9:57 AM
112 Holiday Heights EL	22367	Luisa Williams	website issue	LAB Teach 112 Link is missing, Rooms K1, K2, K3 TV signal not working	Assigned / Working	Darrell Maxey	Sep 28, 2010 4:05 PM
113 Watauga EL	23275	Stephanie Green	printer / scanner / copier	921 Service fuser error	Assigned / Working	Chris Robison	Oct 13, 2010 12:53 PM
113 Watauga EL	23472	Teressa Holford	computer	DVD stops freezes	Parts on Order	Chris Robison	Oct 18, 2010 9:25 AM
113 Watauga EL	24240	Christina Campagna	projector / doc cam / smartboard	Projector Problem	Assigned / Working	Chris Robison	Nov 1, 2010 12:00 PM
113 Watauga EL	4416	Teressa Holford	TV / DMP / Media Retrieval	Television	Long-Term Project	Clark Miller	Sep 11, 2009 10:48 AM
113 Watauga EL	7626	Cheryl McKnight	cabling issue	FW: Hub?	ON HOLD - waiting for approval	Terry Ambrose	Nov 12, 2009 9:56 AM
113 Watauga EL	11131	Stephanie Green	TV / DMP / Media Retrieval	Miss Montemayor's TV	Long-Term Project	Clark Miller	Feb 17, 2010 8:31 AM
113 Watauga EL	19176	Jessica Woodruff	printer / scanner / copier	Optra T612 Printer issues	Reopened	Chris Robison	Aug 24, 2010 9:41 AM
113 Watauga EL	20843	Teressa Holford	TV / DMP / Media Retrieval	Television	Long-Term Project	Clark Miller	Sep 8, 2010 8:40 AM
113 Watauga EL	23179	Teressa Holford	TV / DMP / Media Retrieval	television has poor sound	Long-Term Project	Clark Miller	Oct 12, 2010 10:16 AM
114 Hardeman EL	24046	Cynthia Bailey	printer / scanner / copier	Ricoh Printing jibberish	Assigned / Working	Chris Robison	Oct 27, 2010 4:17 PM
114 Hardeman EL	24137	Jacqueline Piasecki	other software issue	Adobe Acrobat Pro and Dreamweaver install	Assigned / Working	Linda Molinar	Oct 29, 2010 10:51 AM

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114 Hardeman EL	9387	Christopher Pool	computer	Bears Lab PC 13	Assigned / Working	Chris Robison	Jan 5, 2010 9:30 AM
114 Hardeman EL	13137	Susan Jasso	TV / DMP / Media Retrieval	Need a replacement TV (mounted)	Long-Term Project	Clark Miller	Apr 16, 2010 8:25 AM
114 Hardeman EL	20457	Doris Pennington	other software issue	Microsoft Office 07	Assigned / Working	Chris Robison	Sep 1, 2010 3:53 PM
114 Hardeman EL	22973	Cynthia Bailey	printer / scanner / copier	Message on printer	Assigned / Working	Terry Ambrose	Oct 7, 2010 9:53 AM
115 Porter EL	23590	Heather Beaver	TV / DMP / Media Retrieval	MR still not working	Assigned / Working	Darrell Maxey	Oct 19, 2010 2:46 PM
115 Porter EL	23593	Heather Beaver	TV / DMP / Media Retrieval	MR	Long-Term Project	Clark Miller	Oct 19, 2010 3:02 PM
115 Porter EL	24118	Paula Obermueller	other software issue	Corrupt System 32 File	In Pool / Awaiting Action	David Merryfield	Oct 29, 2010 7:18 AM
115 Porter EL	24131	Paula Obermueller	computer	Monitor	In Pool / Awaiting Action	David Merryfield	Oct 29, 2010 10:19 AM
115 Porter EL	24159	Kathleen Hull	TV / DMP / Media Retrieval	Television	Long-Term Project	Clark Miller	Oct 29, 2010 1:15 PM
115 Porter EL	24246	Paula Obermueller	computer	power issues	In Pool / Awaiting Action	TSD - Technical Services	Nov 1, 2010 1:01 PM
115 Porter EL	11130	Paula Obermueller	TV / DMP / Media Retrieval	TV Channel	Long-Term Project	Clark Miller	Feb 17, 2010 8:28 AM
115 Porter EL	19609	Cynthia Weegar	computer	Logging on issue	Parts on Order	David Merryfield	Aug 26, 2010 8:15 AM
116 Thomas EL	19284	James Viator	computer	The monitor is not getting signal from computer.	Parts on Order	David Merryfield	Aug 24, 2010 2:53 PM
116 Thomas EL	21611	Tiffany Bingham	projector / doc cam / smartboard	Smart Board	In Pool / Awaiting Action	David Merryfield	Sep 16, 2010 5:15 PM
116 Thomas EL	22879	Violeta Lopez	computer	Teacher Computer Name needs to be checked	In Pool / Awaiting Action	David Merryfield	Oct 6, 2010 11:24 AM

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117 Foster Village EL	24134	Monica Miller	computer	No Sound	Parts on Order	Chris Robison	Oct 29, 2010 10:23 AM
118 North Ridge EL	24135	Jeffrey Samuelson	computer	Student machine HDD	Assigned / Working	Chris Robison	Oct 29, 2010 10:39 AM
118 North Ridge EL	24148	Jeffrey Samuelson	computer	teacher machien with beta4 image	Assigned / Working	Chris Robison	Oct 29, 2010 11:33 AM
118 North Ridge EL	24149	Jeffrey Samuelson	computer	student machien beta4 reimage	Assigned / Working	Chris Robison	Oct 29, 2010 11:34 AM
118 North Ridge EL	24150	Jeffrey Samuelson	computer	student machine beta4 reimage	Assigned / Working	Chris Robison	Oct 29, 2010 11:35 AM
118 North Ridge EL	24151	Jeffrey Samuelson	computer	student machine beta4 reimage	Assigned / Working	Chris Robison	Oct 29, 2010 11:35 AM
118 North Ridge EL	20569	Beth Muirheid	TV / DMP / Media Retrieval	media retrieval system	Assigned / Working	Darrell Maxey	Sep 2, 2010 2:00 PM
118 North Ridge EL	20781	Beth Muirheid	TV / DMP / Media Retrieval	news channel	Assigned / Working	Darrell Maxey	Sep 7, 2010 12:34 PM
119 Spicer EL	23297	Paula Whitaker	printer / scanner / copier	920.06 Service Fuser Error	In Pool / Awaiting Action	Wayne Tapp	Oct 14, 2010 7:08 AM
119 Spicer EL	23357	Paula Whitaker	computer	Comes on, but then turns off after a few minutes.	Parts on Order	Wayne Tapp	Oct 14, 2010 2:05 PM
119 Spicer EL	23442	Barbara Chapman	printer / scanner / copier	network printer continues to lose conductivity	In Pool / Awaiting Action	Wayne Tapp	Oct 15, 2010 3:51 PM
119 Spicer EL	23533	Shelly Ballard	computer	Laptop won't start	In Pool / Awaiting Action	Wayne Tapp	Oct 18, 2010 3:46 PM
119 Spicer EL	23535	Shelly Ballard	access issue	Won't log on	In Pool / Awaiting Action	Wayne Tapp	Oct 18, 2010 3:49 PM
119 Spicer EL	23600	Barbara Chapman	projector / doc cam / smartboard	need replacement projector to replace stolen one	scheduled with 3rd party - DELCOM	Terry Ambrose	Oct 19, 2010 4:20 PM

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119 Spicer EL	23799	Barbara Chapman	other software issue	computer needs service pack updates per Wayne Tapp	In Pool / Awaiting Action	Wayne Tapp	Oct 22, 2010 1:55 PM
119 Spicer EL	23906	Barbara Chapman	computer	No desktop icons when logged on with LAB119	In Pool / Awaiting Action	Wayne Tapp	Oct 26, 2010 8:27 AM
119 Spicer EL	24117	Kim Clay	other software issue	Microsoft Movie Maker	Assigned / Working	Linda Molinar	Oct 29, 2010 7:11 AM
119 Spicer EL	24128	Jane Redfearn	other software issue	Media Retrieval System	Awaiting Acknowledgement	Mark Gibbs	Oct 29, 2010 9:45 AM
119 Spicer EL	24202	Paula Whitaker	computer	error message keeps coming up on the screen	In Pool / Awaiting Action	Wayne Tapp	Nov 1, 2010 6:58 AM
119 Spicer EL	18236	Barbara Chapman	printer / scanner / copier	Move Network printer	ON HOLD - waiting for approval	Wayne Tapp	Aug 17, 2010 8:17 PM
119 Spicer EL	20424	Barbara Chapman	TV / DMP / Media Retrieval	Librarian can't access medial retrieval system	Assigned / Working	Darrell Maxey	Sep 1, 2010 1:22 PM
119 Spicer EL	22552	Barbara Chapman	projector / doc cam / smartboard	install document camera in portable 1-A	In Pool / Awaiting Action	Wayne Tapp	Sep 30, 2010 2:58 PM
120 Green Valley EL	23331	Keith Davis	TV / DMP / Media Retrieval	TV	Assigned / Working	Darrell Maxey	Oct 14, 2010 12:00 PM
120 Green Valley EL	23589	Heather Beaver	TV / DMP / Media Retrieval	MR still not working	Assigned / Working	Darrell Maxey	Oct 19, 2010 2:46 PM
120 Green Valley EL	23592	Heather Beaver	TV / DMP / Media Retrieval	announcements	Assigned / Working	Darrell Maxey	Oct 19, 2010 3:00 PM
120 Green Valley EL	23699	Heather Beaver	TV / DMP / Media Retrieval	Live Cart - Announcements TV	Assigned / Working	Darrell Maxey	Oct 21, 2010 8:36 AM
120 Green Valley EL	24019	Keith Davis	other software issue	MS Office 07 Install	In Pool / Awaiting Action	David Merryfield	Oct 27, 2010 11:11 AM
120 Green Valley EL	22531	Keith Davis	TV / DMP / Media Retrieval	Television	Long-Term Project	Clark Miller	Sep 30, 2010 11:19 AM

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120 Green Valley EL	23143	Karen Teeters	computer	Nov 17 & 18 Demo School presentation setup	In Pool / Awaiting Action	David Merryfield	Oct 11, 2010 3:04 PM
121 Walker Creek EL	23266	Tracy Eager	TV / DMP / Media Retrieval	T.V. in front office	Long-Term Project	Clark Miller	Oct 13, 2010 11:56 AM
121 Walker Creek EL	23555	Mallory DiGiovanni	printer / scanner / copier	Printing lines and past images	In Pool / Awaiting Action	David Merryfield	Oct 19, 2010 9:16 AM
121 Walker Creek EL	23661	Daniel Radomski	computer	Laptop problem	In Pool / Awaiting Action	David Merryfield	Oct 20, 2010 2:27 PM
121 Walker Creek EL	23913	Joanne Webster	computer	Student Computer wont turn on.	In Pool / Awaiting Action	David Merryfield	Oct 26, 2010 9:38 AM
121 Walker Creek EL	24048	Nicole Anderson	printer / scanner / copier	Teacher's Lexmark Printer	In Pool / Awaiting Action	David Merryfield	Oct 27, 2010 5:03 PM
121 Walker Creek EL	11489	Amy Gillis	TV / DMP / Media Retrieval	TV Sound is full of static	Long-Term Project	Clark Miller	Feb 25, 2010 8:07 AM
121 Walker Creek EL	13078	Cynthia Street	TV / DMP / Media Retrieval	TV will not turn on	Long-Term Project	Clark Miller	Apr 14, 2010 3:36 PM
121 Walker Creek EL	17421	Cynthia Street	email issue	Ticket #13955 - Not Resolved	Awaiting Acknowledgement	Mark Gibbs	Aug 9, 2010 4:33 PM
121 Walker Creek EL	17773	Roger Lee	projector / doc cam / smartboard	ceiling speakers	scheduled with 3rd party - DELCOM	Terry Ambrose	Aug 13, 2010 11:17 AM
121 Walker Creek EL	19421	Cynthia Street	computer	New Unit Added - Math Specialist - Officed in hallway. Will need a laptop to be able to do job.	ON HOLD - waiting for approval	Terry Ambrose	Aug 25, 2010 10:23 AM
121 Walker Creek EL	19950	Cynthia Street	projector / doc cam / smartboard	Please install a projector on the cafeteria	ON HOLD - waiting for approval	Terry Ambrose	Aug 28, 2010 3:08 PM