

Summary	
Report Date	Jan 3, 2011 8:53 AM
Number of Tickets	278
Group	N/A (Advanced ticket search)
Sorting	Location - Ascending

Filters applied	
Location	001 Haltom HS, 002 Richland HS, 003 Shannon Learning Center, 010 Birdville HS, 011 CTE Building, 041 Haltom MS, 042 North Richland MS, 043 Richland MS, 044 North Oaks MS, 045 Watauga MS, 046 Smithfield MS, 047 North Ridge MS, 101 Birdville EL, 102 Smith EL, 103 Francisco EL, 104 Binion EL, 105 Mullendore EL, 106 Richland EL, 107 Smithfield EL, 108 Snow Heights EL, 109 Cheney EL, 110 Stowe EL, 112 Holiday Heights EL, 113 Watauga EL, 114 Hardeman EL, 115 Porter EL, 116 Thomas EL, 117 Foster Village EL, 118 North Ridge EL, 119 Spicer EL, 120 Green Valley EL, 121 Walker Creek EL, 111 West Birdville EL
Status	Awaiting Acknowledgement, In Pool / Awaiting Action, Assigned / Working, Long-Term Project, Waiting for Input from Customer, Parts on Order, ON HOLD, ON HOLD - waiting for approval, Reopened, pending assignment to 3rd party, scheduled with 3rd party - DELL, scheduled with 3rd party - DELCOM, scheduled with 3rd party - LONESTAR, scheduled with 3rd party - ISPEED, scheduled with 3rd party - ELECTRIC, scheduled with 3rd party - RICOH, scheduled with 3rd party - SPRINT, scheduled with 3rd party - SAS, scheduled with Buidings and Grounds

Location	Ticket #	Contact	Category Option	Subject	Status	Assigned To	Created Date
001 Haltom HS	25831	Kenita Weldon	TV / DMP / Media Retrieval	TV	Long-Term Project	Terry Ambrose	Dec 2, 2010 8:25 AM
001 Haltom HS	25839	Michael Vargas	TV / DMP / Media Retrieval	TV - a221	Long-Term Project	Terry Ambrose	Dec 2, 2010 9:19 AM
001 Haltom HS	25858	Mary Hearst	computer	Computer Problem	Assigned / Working	Clark Miller	Dec 2, 2010 12:18 PM
001 Haltom HS	25979	Auva Ball	printer / scanner / copier	Bad Print Quality	Assigned / Working	Wayne Tapp	Dec 6, 2010 10:16 AM
001 Haltom HS	26267	Roland Kuhleman	computer	computer bootup	Assigned / Working	Clark Miller	Dec 9, 2010 3:11 PM

<i>Location</i>	<i>Ticket #</i>	<i>Contact</i>	<i>Category Option</i>	<i>Subject</i>	<i>Status</i>	<i>Assigned To</i>	<i>Created Date</i>
001 Haltom HS	26314	Anna Rosales	other software issue	Script Error Msgs - Google Docs	Assigned / Working	Linda Molinar	Dec 10, 2010 2:24 PM
001 Haltom HS	26562	Michelle Heckathorn	other software issue	HIGH SCHOOL COMPUTER LAB COMPUTER 4 WILL NOT BOOT	Assigned / Working	Wayne Tapp	Dec 16, 2010 1:05 PM
001 Haltom HS	26563	Jonathan Norris	other software issue	Please upload high school students for fitness gram application	Assigned / Working	Michael DePaola	Dec 16, 2010 1:28 PM
001 Haltom HS	26566	Crysten Caviness	computer	needs new mouse or mouse ball	Assigned / Working	Wayne Tapp	Dec 16, 2010 1:57 PM
001 Haltom HS	26591	Lori Caruthers	access issue	Student's U Drive is empty	Awaiting Acknowledgement	Mark Gibbs	Dec 17, 2010 10:03 AM
001 Haltom HS	26592	Marcus Brannon	other software issue	Software and printer malfunctions	Assigned / Working	Linda Molinar	Dec 17, 2010 10:23 AM
001 Haltom HS	26707	Sheron Browning	wired - connection issue	No network connectivity	Awaiting Acknowledgement	Jonathan Abrams	Jan 3, 2011 8:15 AM
001 Haltom HS	12452	Lori Caruthers	projector / doc cam / smartboard	Reconnecting DVD/VHS players to projectors	Assigned / Working	Clark Miller	Mar 31, 2010 9:32 AM
001 Haltom HS	15093	Laura Blount	other software issue	Space on a open server	Waiting for Input from Customer	Mark Gibbs	Jun 10, 2010 9:49 AM
001 Haltom HS	17431	Michelle Heckathorn	other software issue	COMPUTER LAB NEEDS SOFTWARE	ON HOLD	Patrick Johnson	Aug 9, 2010 5:19 PM
001 Haltom HS	21058	Rick Mauderer	projector / doc cam / smartboard	Cafeteria Projector	ON HOLD - waiting for approval	Terry Ambrose	Sep 9, 2010 7:41 PM

<i>Location</i>	<i>Ticket #</i>	<i>Contact</i>	<i>Category Option</i>	<i>Subject</i>	<i>Status</i>	<i>Assigned To</i>	<i>Created Date</i>
001 Haltom HS	21258	Lori Caruthers	other software issue	Google Earth won't Initialize	Assigned / Working	Wayne Tapp	Sep 13, 2010 11:54 AM
001 Haltom HS	21507	Cindy Valenta	printer / scanner / copier	RICHO G7500 PRINTER NOT WORKING	scheduled with 3rd party - RICOH	Terry Ambrose	Sep 15, 2010 1:40 PM
001 Haltom HS	22288	Jennifer Klaerner	printer / scanner / copier	printer	Assigned / Working	Wayne Tapp	Sep 27, 2010 2:42 PM
001 Haltom HS	22427	Ann Hale	projector / doc cam / smartboard	connect vcr/dvd player	Assigned / Working	Clark Miller	Sep 29, 2010 12:57 PM
001 Haltom HS	22703	Theresa Richey	printer / scanner / copier	Optra T612 Printer problems	Assigned / Working	Wayne Tapp	Oct 4, 2010 10:56 AM
001 Haltom HS	23335	Jason Bair	other software issue	Photoshop elements 8	Waiting for Input from Customer	Wayne Tapp	Oct 14, 2010 12:09 PM
001 Haltom HS	23418	Jason Bair	computer	Laptop going crazy	Assigned / Working	Wayne Tapp	Oct 15, 2010 11:33 AM
001 Haltom HS	23643	Becky Church	printer / scanner / copier	Printer problem/ Cartridge possibly needs cleaning	Assigned / Working	Wayne Tapp	Oct 20, 2010 10:36 AM
001 Haltom HS	23669	Anna Rosales	printer / scanner / copier	Computer Lab Printer	Assigned / Working	Wayne Tapp	Oct 20, 2010 3:14 PM
001 Haltom HS	23922	Rebecca Forrest	other software issue	MS Office Word Issues - Left Voice Message from 001Counselor3 (6024)	Long-Term Project	Linda Molinar	Oct 26, 2010 10:48 AM
001 Haltom HS	24230	Tammy Tinsley	computer	Nurse's Computer - Low Battery	Parts on Order	Wayne Tapp	Nov 1, 2010 11:10 AM
001 Haltom HS	24380	Cindy Valenta	computer	This computer is running BETA4 and is taking over 5 minutes just to shut down	Waiting for Input from Customer	Wayne Tapp	Nov 3, 2010 1:08 PM

<i>Location</i>	<i>Ticket #</i>	<i>Contact</i>	<i>Category Option</i>	<i>Subject</i>	<i>Status</i>	<i>Assigned To</i>	<i>Created Date</i>
001 Haltom HS	24636	Reese Pierce	other software issue	Windows media player	Assigned / Working	Wayne Tapp	Nov 5, 2010 11:12 AM
001 Haltom HS	24654	Jason Bair	access issue	Acct question	Waiting for Input from Customer	Patrick Johnson	Nov 5, 2010 2:20 PM
001 Haltom HS	24729	Lori Caruthers	computer	001-WCB-005/3QVQBC1 FREEZES	Waiting for Input from Customer	Wayne Tapp	Nov 8, 2010 12:02 PM
001 Haltom HS	24732	Lori Caruthers	computer	001-cft6q41/CFT6Q41 Never loads login screen	Assigned / Working	Clark Miller	Nov 8, 2010 12:34 PM
001 Haltom HS	24781	Houston Herlin	computer	Monitor does not display anything from CPU	Waiting for Input from Customer	Wayne Tapp	Nov 9, 2010 10:40 AM
001 Haltom HS	24806	LeAnn Carroll	Inquiry	Future Scheduling Set Up Request	Long-Term Project	Tonya Main	Nov 9, 2010 4:18 PM
001 Haltom HS	24953	Jason Bair	computer	COW charger	Waiting for Input from Customer	Wayne Tapp	Nov 11, 2010 4:12 PM
001 Haltom HS	25197	Gary Lejarzar	printer / scanner / copier	T630 Printer	Assigned / Working	Wayne Tapp	Nov 16, 2010 3:13 PM
001 Haltom HS	25245	Sabriel Mitchell	projector / doc cam / smartboard	Bulb for Projector	Parts on Order	Clark Miller	Nov 17, 2010 11:19 AM
001 Haltom HS	25261	Jason Bair	other software issue	installation error	Waiting for Input from Customer	Wayne Tapp	Nov 17, 2010 4:14 PM
001 Haltom HS	25631	Sheron Browning	computer	Student Computer - Down	scheduled with 3rd party - DELL	Wayne Tapp	Nov 29, 2010 12:34 PM
001 Haltom HS	25686	Gianluca Corsi	computer	Computer making loud noises	Parts on Order	Wayne Tapp	Nov 30, 2010 9:27 AM
002 Richland HS	26228	Linda Kennedy	other software issue	Eduphoria - Data Missing or not accessible	Awaiting Acknowledgement	Mark Gibbs	Dec 9, 2010 8:32 AM
002 Richland HS	26376	Timothy Dukes	other software issue	Internet Explorer does not launch	Assigned / Working	Adalberto Sanchez	Dec 13, 2010 12:28 PM

<i>Location</i>	<i>Ticket #</i>	<i>Contact</i>	<i>Category Option</i>	<i>Subject</i>	<i>Status</i>	<i>Assigned To</i>	<i>Created Date</i>
002 Richland HS	26413	John Wamsley	computer	Boot up real slow	Assigned / Working	Adalberto Sanchez	Dec 14, 2010 9:20 AM
002 Richland HS	26440	Mitchell Holmes	other software issue	install outlook on computer and update windows	Assigned / Working	Adalberto Sanchez	Dec 14, 2010 2:15 PM
002 Richland HS	26483	Benjamin Butterbaugh	projector / doc cam / smartboard	Projector image has specks	Assigned / Working	Adalberto Sanchez	Dec 15, 2010 10:46 AM
002 Richland HS	26572	Tommie Gibbins	projector / doc cam / smartboard	Wall mounted volume control	Assigned / Working	Adalberto Sanchez	Dec 16, 2010 4:01 PM
002 Richland HS	26588	Susan Rankin	other software issue	Changing the Grade book closing window for first semester	Assigned / Working	Michael DePaola	Dec 17, 2010 9:49 AM
002 Richland HS	26600	Timothy Dukes	computer	splitter has broken into pieces - monitor no longer displays	Assigned / Working	Adalberto Sanchez	Dec 17, 2010 12:03 PM
002 Richland HS	26706	Mark Littrell	access issue	Computer	Waiting for Input from Customer	Linda Molinar	Jan 3, 2011 8:08 AM
002 Richland HS	3906	Shirley Goolsby	computer	COW "E"	Parts on Order	Terry Ambrose	Sep 4, 2009 9:00 AM
002 Richland HS	17707	Diane Vick	printer / scanner / copier	printer	ON HOLD - waiting for approval	Terry Ambrose	Aug 12, 2010 10:49 PM
002 Richland HS	18531	Gina Rader	projector / doc cam / smartboard	projector install	scheduled with 3rd party - DELCOM	Terry Ambrose	Aug 19, 2010 12:20 PM
002 Richland HS	18532	Gina Rader	projector / doc cam / smartboard	projector install	scheduled with 3rd party - DELCOM	Terry Ambrose	Aug 19, 2010 12:21 PM

<i>Location</i>	<i>Ticket #</i>	<i>Contact</i>	<i>Category Option</i>	<i>Subject</i>	<i>Status</i>	<i>Assigned To</i>	<i>Created Date</i>
002 Richland HS	20900	Leon Lovelace	printer / scanner / copier	Skyward Rpt Font Printing - Left Voice Message from 002 Rm 133.01 (7046)	Long-Term Project	Linda Molinar	Sep 8, 2010 1:16 PM
002 Richland HS	22112	James Whitfield	other software issue	How to create an online test	Assigned / Working	Jonathan Norris	Sep 23, 2010 2:13 PM
002 Richland HS	24414	Tiffanie Friend	bells / intercomm / paging	The overhead speakers have a very loud buzz.	scheduled with 3rd party - DELCOM	Terry Ambrose	Nov 3, 2010 7:09 PM
002 Richland HS	24805	Susan Rankin	Inquiry	Future Scheduling Set Up Request	Long-Term Project	Tonya Main	Nov 9, 2010 4:14 PM
002 Richland HS	25696	Brenda Rittenberry	access issue	TIPS Program Access	Awaiting Acknowledgement	Mark Gibbs	Nov 30, 2010 10:01 AM
002 Richland HS	25697	Kim Caltagirone	projector / doc cam / smartboard	Annoying Noise when projector is on	scheduled with 3rd party - DELCOM	Terry Ambrose	Nov 30, 2010 10:05 AM
003 Shannon Learning Center	25888	Julia Pursley	projector / doc cam / smartboard	Smartboard set-up	Assigned / Working	Terry Ambrose	Dec 3, 2010 8:22 AM
003 Shannon Learning Center	25905	Gregory Farr	building security	Security Camera Issues	Awaiting Acknowledgement	Chris Jenkins	Dec 3, 2010 10:21 AM
003 Shannon Learning Center	26172	Rahim Quazi	access issue	Access issues with both Student PCs	Waiting for Input from Customer	Brad Butler	Dec 8, 2010 9:09 AM
003 Shannon Learning Center	26203	Rhonda Sparks	printer / scanner / copier	DHCP not connected - error message (server 101)	Assigned / Working	Terry Ambrose	Dec 8, 2010 2:43 PM
003 Shannon Learning Center	26248	Irma Martinez	computer	FW: Computer	Parts on Order	Brad Butler	Dec 9, 2010 11:13 AM
003 Shannon Learning Center	26284	David Holland	other software issue	D2SC export from Skyward	Waiting for Input from Customer	Michael DePaola	Dec 10, 2010 8:28 AM

<i>Location</i>	<i>Ticket #</i>	<i>Contact</i>	<i>Category Option</i>	<i>Subject</i>	<i>Status</i>	<i>Assigned To</i>	<i>Created Date</i>
003 Shannon Learning Center	26384	Joyce Thompson	computer	FW: Question - Old Mice?	In Pool / Awaiting Action	Brad Butler	Dec 13, 2010 2:22 PM
003 Shannon Learning Center	26407	Michael Robinson	computer	Student Computer - another one with the same problem	In Pool / Awaiting Action	Brad Butler	Dec 14, 2010 8:39 AM
003 Shannon Learning Center	26408	Michael Robinson	other software issue	Vision 6.9	In Pool / Awaiting Action	Brad Butler	Dec 14, 2010 8:49 AM
003 Shannon Learning Center	26421	Caren Sorrells	computer	Access will not load on computer	In Pool / Awaiting Action	Brad Butler	Dec 14, 2010 9:41 AM
003 Shannon Learning Center	26432	Marsha Brewster	wired - connection issue	no BISD connection	In Pool / Awaiting Action	Brad Butler	Dec 14, 2010 12:02 PM
003 Shannon Learning Center	10017	Caren Sorrells	email issue	Email messages sent from calendar again	In Pool / Awaiting Action	Mark Gibbs	Jan 20, 2010 10:01 AM
003 Shannon Learning Center	14226	Michael Robinson	computer	Notebook Laptop Damaged	ON HOLD - waiting for approval	Terry Ambrose	May 18, 2010 11:04 AM
003 Shannon Learning Center	19693	Tammy Wright	other software issue	Projector / Computer	Parts on Order	Brad Butler	Aug 26, 2010 12:29 PM
003 Shannon Learning Center	20341	Gregory Farr	computer	New Computer	Parts on Order	Terry Ambrose	Sep 1, 2010 7:05 AM
003 Shannon Learning Center	20342	Gregory Farr	computer	New Computer	Parts on Order	Terry Ambrose	Sep 1, 2010 7:06 AM
003 Shannon Learning Center	20343	Gregory Farr	cabling issue	Cable for TV	Parts on Order	Clark Miller	Sep 1, 2010 7:07 AM
003 Shannon Learning Center	24348	Julia Pursley	printer / scanner / copier	printer message	In Pool / Awaiting Action	Brad Butler	Nov 3, 2010 9:28 AM
003 Shannon Learning Center	25239	Julia Pursley	TV / DMP / Media Retrieval	TV sound	Long-Term Project	Terry Ambrose	Nov 17, 2010 10:27 AM
003 Shannon Learning Center	25241	Julia Pursley	TV / DMP / Media Retrieval	TV in room	Long-Term Project	Terry Ambrose	Nov 17, 2010 10:28 AM
003 Shannon Learning Center	25515	Emily Shipman	printer / scanner / copier	Ricoh Printer	scheduled with 3rd party - RICOH	Terry Ambrose	Nov 23, 2010 11:57 AM

<i>Location</i>	<i>Ticket #</i>	<i>Contact</i>	<i>Category Option</i>	<i>Subject</i>	<i>Status</i>	<i>Assigned To</i>	<i>Created Date</i>
010 Birdville HS	25862	Jennifer Berte	computer	Teacher Computer Error	In Pool / Awaiting Action	David Merryfield	Dec 2, 2010 1:09 PM
010 Birdville HS	25863	Jennifer Berte	computer	Slow Computer	In Pool / Awaiting Action	David Merryfield	Dec 2, 2010 1:12 PM
010 Birdville HS	26184	Timothy Waldmann	Inquiry	Monitor in the Announcement room is not working properly. This is our visual feedback monitor for our announcement team.	Assigned / Working	Darrell Maxey	Dec 8, 2010 10:32 AM
010 Birdville HS	26296	Ian Floyd	other software issue	AP Art History	Assigned / Working	Jonathan Norris	Dec 10, 2010 10:17 AM
010 Birdville HS	26459	Shana Martin	computer	Teacher's Computer - speakers and noise	In Pool / Awaiting Action	David Merryfield	Dec 15, 2010 8:43 AM
010 Birdville HS	26564	Debra Holloway	projector / doc cam / smartboard	Projector Light	Awaiting Acknowledgement	Jonathan Norris	Dec 16, 2010 1:38 PM
010 Birdville HS	26565	Debra Holloway	projector / doc cam / smartboard	Projector Light Source issue	In Pool / Awaiting Action	David Merryfield	Dec 16, 2010 1:50 PM
010 Birdville HS	26586	Edwin Jones	website issue	Add ons error with internet explorer	Awaiting Acknowledgement	Amelia Giles	Dec 17, 2010 9:27 AM
010 Birdville HS	20593	Laura Hampton	computer	U: drive is suddenly cleared - please restore!	Waiting for Input from Customer	Mark Gibbs	Sep 2, 2010 4:06 PM
010 Birdville HS	21360	Shana Martin	access issue	shared drive space for teaching	Awaiting Acknowledgement	Mark Gibbs	Sep 14, 2010 10:00 AM
010 Birdville HS	21830	Margaret Coleman	computer	Chargers for laptops	ON HOLD - waiting for approval	Terry Ambrose	Sep 21, 2010 9:22 AM

<i>Location</i>	<i>Ticket #</i>	<i>Contact</i>	<i>Category Option</i>	<i>Subject</i>	<i>Status</i>	<i>Assigned To</i>	<i>Created Date</i>
010 Birdville HS	22199	Katherine Mitchell	projector / doc cam / smartboard	I cannot get the document camera to work. Multiple people have looked at it and I was told to create a heat ticket.	Assigned / Working	David Merryfield	Sep 24, 2010 2:40 PM
010 Birdville HS	24034	Cindy Sterling	other software issue	Excel	Waiting for Input from Customer	Jonathan Norris	Oct 27, 2010 1:47 PM
010 Birdville HS	24564	Deborah Gardner	projector / doc cam / smartboard	Bulb for Ceiling Projector	Assigned / Working	Clark Miller	Nov 5, 2010 5:20 AM
010 Birdville HS	24826	Debra Ellis	Inquiry	Future Scheduling Set Up	Long-Term Project	Tonya Main	Nov 10, 2010 9:19 AM
010 Birdville HS	25122	Jannet Hiles	computer	Computer reboots on its own when anyone tries to log in	Assigned / Working	David Merryfield	Nov 15, 2010 4:42 PM
011 CTE Building	26068	Jose Hernandez	wired - connection issue	Ricoh Printer	Parts on Order	Chris Robison	Dec 7, 2010 11:52 AM
011 CTE Building	26075	Lisa Greco	wired - connection issue	Ricoh Printer is saying that it is not connected	Parts on Order	Chris Robison	Dec 7, 2010 1:35 PM
011 CTE Building	26185	Allison Vinson	other software issue	FW: David Wilkinson & CISCO Certification	Waiting for Input from Customer	Michael DePaola	Dec 8, 2010 10:42 AM
011 CTE Building	22189	Lisa OConnor	other software issue	FW: grade book issue found	Parts on Order	Michael DePaola	Sep 24, 2010 1:10 PM
011 CTE Building	22754	Roger Calderon	other software issue	Skyward Gradebook	Parts on Order	Michael DePaola	Oct 4, 2010 10:37 PM
011 CTE Building	23685	Peggy McLemore	projector / doc cam / smartboard	projector speaker	scheduled with 3rd party - DELCOM	Terry Ambrose	Oct 21, 2010 7:37 AM

<i>Location</i>	<i>Ticket #</i>	<i>Contact</i>	<i>Category Option</i>	<i>Subject</i>	<i>Status</i>	<i>Assigned To</i>	<i>Created Date</i>
011 CTE Building	24737	Tana Fleischer	computer	Principal's Computer	Parts on Order	Chris Robison	Nov 8, 2010 12:59 PM
011 CTE Building	24973	Paul Andreason	access issue	cannot view IEP information with current security	Waiting for Input from Customer	Michael DePaola	Nov 12, 2010 9:09 AM
011 CTE Building	25382	Elizabeth Lundy	projector / doc cam / smartboard	no signal to video projector	scheduled with 3rd party - DELCOM	Terry Ambrose	Nov 19, 2010 12:15 PM
011 CTE Building	25741	Tana Fleischer	building security	BCTAL scanner	Assigned / Working	Chris Jenkins	Nov 30, 2010 2:51 PM
041 Haltom MS	25807	Toni Ortega	other software issue	Computer did not get updated	In Pool / Awaiting Action	Brad Butler	Dec 1, 2010 2:10 PM
041 Haltom MS	25910	Dallas Teeters	computer	Black screen with error message.	In Pool / Awaiting Action	Brad Butler	Dec 3, 2010 10:33 AM
041 Haltom MS	25911	Dallas Teeters	computer	Black screen. Will not boot in any mode. Will only access setup page.	In Pool / Awaiting Action	Brad Butler	Dec 3, 2010 10:43 AM
041 Haltom MS	25912	Mary Elrod	other software issue	Students can not Save Docs - Voice Message from 041RmE1 (4042)	Waiting for Input from Customer	Brad Butler	Dec 3, 2010 10:53 AM
041 Haltom MS	26065	Betina Rhine	computer	Student Computer will not log on	In Pool / Awaiting Action	Brad Butler	Dec 7, 2010 11:33 AM
041 Haltom MS	26257	Harold Mantooth	computer	Teacher Monitor Problem - Left a Voice Message from 041RmG2 (4153)	In Pool / Awaiting Action	Brad Butler	Dec 9, 2010 12:44 PM
041 Haltom MS	26489	Heather Hysmith	email issue	Lost Emails after Upgrade	Assigned / Working	Brad Butler	Dec 15, 2010 11:48 AM
041 Haltom MS	26599	Jeannie Perkins	building security	Badges	Awaiting Acknowledgement	Chris Jenkins	Dec 17, 2010 11:53 AM

<i>Location</i>	<i>Ticket #</i>	<i>Contact</i>	<i>Category Option</i>	<i>Subject</i>	<i>Status</i>	<i>Assigned To</i>	<i>Created Date</i>
041 Haltom MS	24074	Carol Glinsky	Inquiry	Future Scheduling Set Up	Long-Term Project	Tonya Main	Oct 28, 2010 9:58 AM
041 Haltom MS	25010	Kathryn Baxley	projector / doc cam / smartboard	dangerous cords in the middle of the room	In Pool / Awaiting Action	Brad Butler	Nov 12, 2010 12:37 PM
042 North Richland MS	26501	Mary Huston	TV / DMP / Media Retrieval	computer speaker	Assigned / Working	Adalberto Sanchez	Dec 15, 2010 2:16 PM
042 North Richland MS	25343	Myra Mccauley	Inquiry	Future Scheduling Set Up	Long-Term Project	Tonya Main	Nov 18, 2010 3:51 PM
042 North Richland MS	25388	Barry Conner	TV / DMP / Media Retrieval	Media Retrieval to portables	Assigned / Working	Darrell Maxey	Nov 19, 2010 2:08 PM
043 Richland MS	381	Presley Gore	email issue	2 AD accounts - from 331599	In Pool / Awaiting Action	Mark Gibbs	Jun 17, 2009 12:52 PM
043 Richland MS	26377	Charlotte Bowen	wired - connection issue	Ricoh won't print	ON HOLD	Adalberto Sanchez	Dec 13, 2010 12:45 PM
043 Richland MS	26473	Andrew Simmons	computer	desktop	Parts on Order	Adalberto Sanchez	Dec 15, 2010 9:55 AM
043 Richland MS	26474	Andrew Simmons	computer	Student Computer - desktop	Parts on Order	Adalberto Sanchez	Dec 15, 2010 9:57 AM
043 Richland MS	26475	Andrew Simmons	computer	Student Computer - desktop	Parts on Order	Adalberto Sanchez	Dec 15, 2010 9:58 AM
043 Richland MS	26476	Andrew Simmons	printer / scanner / copier	Computer Lab / Printer	Assigned / Working	Adalberto Sanchez	Dec 15, 2010 10:00 AM
043 Richland MS	5552	Janie Ellis	TV / DMP / Media Retrieval	TV speakers	Long-Term Project	Clark Miller	Sep 30, 2009 1:21 PM
043 Richland MS	11247	Andrew Simmons	computer	Vomit on lap top	ON HOLD - waiting for approval	Terry Ambrose	Feb 19, 2010 12:26 PM
043 Richland MS	22269	Samantha Murphy	projector / doc cam / smartboard	View Sonic Brand Digital Projector	Parts on Order	Adalberto Sanchez	Sep 27, 2010 12:51 PM

<i>Location</i>	<i>Ticket #</i>	<i>Contact</i>	<i>Category Option</i>	<i>Subject</i>	<i>Status</i>	<i>Assigned To</i>	<i>Created Date</i>
043 Richland MS	23569	Sherry Allen	other software issue	FW: Voice Message from 043 Rm 2 (4572)	Assigned / Working	Jonathan Norris	Oct 19, 2010 10:37 AM
043 Richland MS	25023	Jacqueline Bloom	Inquiry	Future Scheduling Set Up	Long-Term Project	Tonya Main	Nov 12, 2010 3:51 PM
043 Richland MS	25110	Jessica Johnson	projector / doc cam / smartboard	Light bulb out	Parts on Order	Adalberto Sanchez	Nov 15, 2010 3:16 PM
044 North Oaks MS	3157	Joseph Spay	bells / intercomm / paging	clocks	Assigned / Working	Darrell Maxey	Aug 27, 2009 8:26 AM
044 North Oaks MS	25818	Marla Hays	Inquiry	Future Scheduling Set up Request	Long-Term Project	Tonya Main	Dec 1, 2010 3:46 PM
044 North Oaks MS	25837	Jeremy Nungesser	other software issue	Vision software Problem	Assigned / Working	Wayne Tapp	Dec 2, 2010 9:11 AM
044 North Oaks MS	26029	Ervin Fleming	computer	boot up	Assigned / Working	Clark Miller	Dec 7, 2010 8:52 AM
044 North Oaks MS	26303	Melanie Hatfield	projector / doc cam / smartboard	new bulb	Assigned / Working	Wayne Tapp	Dec 10, 2010 11:44 AM
044 North Oaks MS	26495	Ervin Fleming	other software issue	Please install Vision on Calves laptops	Assigned / Working	Wayne Tapp	Dec 15, 2010 1:36 PM
044 North Oaks MS	26573	Joseph Spay	building security	BISD Badge - activate for building access	Waiting for Input from Customer	Chris Jenkins	Dec 16, 2010 4:04 PM
044 North Oaks MS	16363	Robert Koerner	TV / DMP / Media Retrieval	Line provided for TV	Long-Term Project	Terry Ambrose	Jul 15, 2010 8:44 AM
044 North Oaks MS	17082	Joseph Spay	phone / fax	New half time Assist Principal - needs Phone and Computer	ON HOLD - waiting for approval	Terry Ambrose	Aug 3, 2010 2:57 PM
044 North Oaks MS	25097	Karen Bland	computer	USB Device Not Recognized	Assigned / Working	Wayne Tapp	Nov 15, 2010 1:00 PM
044 North Oaks MS	25375	Dani Webb	computer	Computer key missing	Parts on Order	Wayne Tapp	Nov 19, 2010 11:18 AM

<i>Location</i>	<i>Ticket #</i>	<i>Contact</i>	<i>Category Option</i>	<i>Subject</i>	<i>Status</i>	<i>Assigned To</i>	<i>Created Date</i>
044 North Oaks MS	25378	Dani Webb	computer	Computer key missing	Parts on Order	Wayne Tapp	Nov 19, 2010 11:28 AM
045 Watauga MS	23309	Donna Wyckoff	other software issue	Skyward gradebook-Teacher's Log not allowing entries	Parts on Order	Michael DePaola	Oct 14, 2010 9:01 AM
045 Watauga MS	24895	Terri Staley	Inquiry	Future Scheduling Set Up Request	Long-Term Project	Tonya Main	Nov 11, 2010 8:46 AM
046 Smithfield MS	25816	Jason Turner	computer	Computer shuts off for no reason.	Assigned / Working	David Merryfield	Dec 1, 2010 3:43 PM
046 Smithfield MS	26511	Ronald Adair	other software issue	Explorer	ON HOLD	Amelia Giles	Dec 15, 2010 3:19 PM
046 Smithfield MS	26574	Susan Pohly	phone / fax	Ethernet cables	In Pool / Awaiting Action	David Merryfield	Dec 16, 2010 5:25 PM
046 Smithfield MS	26583	Angela Blankenship	other software issue	Volume not working	In Pool / Awaiting Action	David Merryfield	Dec 17, 2010 9:01 AM
046 Smithfield MS	20048	Branden Eager	other software issue	Skyward color code question	ON HOLD	Michael DePaola	Aug 30, 2010 11:11 AM
046 Smithfield MS	22744	Jeffery Russell	other software issue	Adobe	Parts on Order	David Merryfield	Oct 4, 2010 3:09 PM
046 Smithfield MS	25247	Byron Sparkman	Inquiry	Future Scheduling Setup Request	Long-Term Project	Tonya Main	Nov 17, 2010 11:47 AM
047 North Ridge MS	26179	Trenia Miller	Inquiry	Future Scheduling Setup Request	Long-Term Project	Tonya Main	Dec 8, 2010 9:35 AM
047 North Ridge MS	26560	Nori Bykerk	computer	Laptops are restarting while being used	Assigned / Working	Chris Robison	Dec 16, 2010 12:59 PM
047 North Ridge MS	26594	Nori Bykerk	other software issue	Please Push Adobe Premiere 7	Awaiting Acknowledgement	Amelia Giles	Dec 17, 2010 10:57 AM
047 North Ridge MS	26680	Donna Gordon	wired - connection issue	computer will not boot up	Assigned / Working	Chris Robison	Dec 31, 2010 11:30 AM

<i>Location</i>	<i>Ticket #</i>	<i>Contact</i>	<i>Category Option</i>	<i>Subject</i>	<i>Status</i>	<i>Assigned To</i>	<i>Created Date</i>
101 Birdville EL	26378	Travis Irish	computer	Student computer	In Pool / Awaiting Action	Brad Butler	Dec 13, 2010 1:09 PM
101 Birdville EL	26406	Amanda Burke	computer	Teacher - Monitor	In Pool / Awaiting Action	Brad Butler	Dec 14, 2010 8:07 AM
101 Birdville EL	21099	Julia Mize	computer	COW electrical problem with cart	Assigned / Working	Clark Miller	Sep 10, 2010 10:02 AM
101 Birdville EL	22271	Jonathan Norris	other software issue	Create a rip to intsaall Acces4	Awaiting Acknowledgement	Chris Jenkins	Sep 27, 2010 1:04 PM
101 Birdville EL	25530	Melanie Steinhebel	cabling issue	Computer	In Pool / Awaiting Action	Brad Butler	Nov 23, 2010 3:09 PM
102 Smith EL	22878	Charles Woods	other software issue	CPS software mismatch - need help with versions.....	Assigned / Working	Jonathan Norris	Oct 6, 2010 11:16 AM
103 Francisco EL	25791	Tamara Pope	computer	Newman computer	Parts on Order	Brad Butler	Dec 1, 2010 10:23 AM
103 Francisco EL	26240	Tamara Pope	computer	Patterson - Mouse	In Pool / Awaiting Action	Brad Butler	Dec 9, 2010 10:08 AM
103 Francisco EL	26423	Tamara Pope	computer	Mice	In Pool / Awaiting Action	Brad Butler	Dec 14, 2010 10:00 AM
103 Francisco EL	26596	Tamara Pope	computer	Monitor adapter	Awaiting Acknowledgement	Brad Butler	Dec 17, 2010 11:27 AM
103 Francisco EL	21093	Theresa Wiseman	computer	New Palm TX	ON HOLD	Jonathan Norris	Sep 10, 2010 9:39 AM
103 Francisco EL	25380	Tamara Pope	TV / DMP / Media Retrieval	TV	Long-Term Project	Terry Ambrose	Nov 19, 2010 11:32 AM
103 Francisco EL	25704	Jeffrey Samuelson	computer	student machine slowing down	In Pool / Awaiting Action	Brad Butler	Nov 30, 2010 10:33 AM
104 Binion EL	26199	Flor Susilla	projector / doc cam / smartboard	Projector	Parts on Order	Adalberto Sanchez	Dec 8, 2010 1:02 PM
104 Binion EL	26298	Angela Dotson	computer	Monitor on Computer #104-A218-027 is not working properly	Parts on Order	Adalberto Sanchez	Dec 10, 2010 10:46 AM

<i>Location</i>	<i>Ticket #</i>	<i>Contact</i>	<i>Category Option</i>	<i>Subject</i>	<i>Status</i>	<i>Assigned To</i>	<i>Created Date</i>
104 Binion EL	26503	Alma Ynostrosa	computer	Raptor Computer - Down	Assigned / Working	Adalberto Sanchez	Dec 15, 2010 2:33 PM
104 Binion EL	26504	Debbie Burroughs	computer	Teacher Computer - Down	Assigned / Working	Adalberto Sanchez	Dec 15, 2010 2:34 PM
104 Binion EL	26549	Alma Ynostrosa	printer / scanner / copier	Front Office Lexmark T634 Printer	Assigned / Working	Adalberto Sanchez	Dec 16, 2010 9:59 AM
104 Binion EL	14547	Judith Dallinger	other software issue	librarian ALT folder on NAS server	Awaiting Acknowledgement	Mark Gibbs	May 26, 2010 11:32 AM
104 Binion EL	20953	Hilda Hager	projector / doc cam / smartboard	Projector cable; sound plate for new teacher unit	scheduled with 3rd party - DELCOM	Terry Ambrose	Sep 9, 2010 7:51 AM
104 Binion EL	22119	Judith Dallinger	building security	speaker issue	scheduled with 3rd party - DELCOM	Terry Ambrose	Sep 23, 2010 2:57 PM
104 Binion EL	22123	Angela Dotson	TV / DMP / Media Retrieval	Need volume box installed upstairs in Computer Lab Room A218	scheduled with 3rd party - DELCOM	Terry Ambrose	Sep 23, 2010 3:34 PM
104 Binion EL	24791	Johnathan Paris	projector / doc cam / smartboard	Projector not working	Assigned / Working	Clark Miller	Nov 9, 2010 2:16 PM
105 Mullendore EL	26456	Beverly Sultan	computer	headphone port	Parts on Order	Adalberto Sanchez	Dec 15, 2010 8:31 AM
105 Mullendore EL	26457	Beverly Sultan	computer	Power supply	Parts on Order	Adalberto Sanchez	Dec 15, 2010 8:34 AM
105 Mullendore EL	19492	Beverly Sultan	printer / scanner / copier	Network printer in room 11	ON HOLD	Adalberto Sanchez	Aug 25, 2010 2:58 PM
105 Mullendore EL	22017	Clark Miller	printer / scanner / copier	Installed/setup scanner for attendance/ registrar clerk	ON HOLD	Clark Miller	Sep 22, 2010 3:21 PM
106 Richland EL	26241	Kaye Wild	computer	Student Computer - F1	In Pool / Awaiting Action	Brad Butler	Dec 9, 2010 10:11 AM

<i>Location</i>	<i>Ticket #</i>	<i>Contact</i>	<i>Category Option</i>	<i>Subject</i>	<i>Status</i>	<i>Assigned To</i>	<i>Created Date</i>
107 Smithfield EL	26066	Victoria Cary	computer	video card	In Pool / Awaiting Action	David Merryfield	Dec 7, 2010 11:35 AM
107 Smithfield EL	26369	Diane Brannick	computer	computer still won't start up - No boot device available	Parts on Order	David Merryfield	Dec 13, 2010 11:19 AM
107 Smithfield EL	26547	Diane Brannick	other software issue	Computer needs to be renamed	Awaiting Acknowledgement	Patrick Johnson	Dec 16, 2010 9:10 AM
107 Smithfield EL	26550	Diane Brannick	computer	she needs a pair of speakers	In Pool / Awaiting Action	David Merryfield	Dec 16, 2010 10:25 AM
107 Smithfield EL	25226	Jackie Frederiksen	building security	pass card	pending assignment to 3rd party	Chris Jenkins	Nov 17, 2010 9:23 AM
107 Smithfield EL	25260	Diane Brannick	TV / DMP / Media Retrieval	tv won't turn on	Long-Term Project	Terry Ambrose	Nov 17, 2010 3:42 PM
108 Snow Heights EL	26292	Michael Dukes	other software issue	A few things	Awaiting Acknowledgement	Mark Gibbs	Dec 10, 2010 9:48 AM
109 Cheney EL	26194	Katie Kulesz	computer	Computer Speakers	In Pool / Awaiting Action	Brad Butler	Dec 8, 2010 12:26 PM
109 Cheney EL	26254	Celestina Bermea	printer / scanner / copier	Laptop needs printing access	In Pool / Awaiting Action	Brad Butler	Dec 9, 2010 12:09 PM
109 Cheney EL	23489	Cathy Reddell	cabling issue	Tv's	Assigned / Working	Darrell Maxey	Oct 18, 2010 10:58 AM
109 Cheney EL	23509	Donna Welcing	TV / DMP / Media Retrieval	media retrieval	Assigned / Working	Darrell Maxey	Oct 18, 2010 1:06 PM
110 Stowe EL	26007	Carol Fields	computer	mouse not working	Assigned / Working	Wayne Tapp	Dec 6, 2010 3:39 PM
110 Stowe EL	26008	Carol Fields	computer	Screen sideways	Assigned / Working	Wayne Tapp	Dec 6, 2010 3:41 PM
110 Stowe EL	26009	Carol Fields	computer	Blue Screen	Assigned / Working	Wayne Tapp	Dec 6, 2010 3:43 PM
110 Stowe EL	26271	Sherry Cabler	projector / doc cam / smartboard	Projector	Assigned / Working	Wayne Tapp	Dec 9, 2010 5:54 PM

<i>Location</i>	<i>Ticket #</i>	<i>Contact</i>	<i>Category Option</i>	<i>Subject</i>	<i>Status</i>	<i>Assigned To</i>	<i>Created Date</i>
110 Stowe EL	26582	Carol Fields	computer	Slow	Assigned / Working	Wayne Tapp	Dec 17, 2010 8:51 AM
110 Stowe EL	26585	Carol Fields	computer	Internet	Assigned / Working	Wayne Tapp	Dec 17, 2010 9:23 AM
110 Stowe EL	26710	Carol Fields	wireless - connection issue	Internet not working- all of downstairs	In Pool / Awaiting Action	TSD - Technical Services	Jan 3, 2011 8:46 AM
110 Stowe EL	5389	Carol Fields	projector / doc cam / smartboard	No Cabling for a Projector	scheduled with 3rd party - DELCOM	Terry Ambrose	Sep 28, 2009 8:58 AM
110 Stowe EL	17043	Kelly Stephens	projector / doc cam / smartboard	Speakers	scheduled with 3rd party - DELCOM	Terry Ambrose	Aug 3, 2010 9:49 AM
110 Stowe EL	20492	Katharine Rodriguez	TV / DMP / Media Retrieval	Teacher's Ceiling Speakers	scheduled with 3rd party - DELCOM	Terry Ambrose	Sep 2, 2010 8:56 AM
110 Stowe EL	20935	Amanda Davis	computer	volume	scheduled with 3rd party - DELCOM	Terry Ambrose	Sep 8, 2010 4:15 PM
110 Stowe EL	25091	Carol Fields	printer / scanner / copier	Lexmark Printer	Assigned / Working	Wayne Tapp	Nov 15, 2010 11:36 AM
110 Stowe EL	25439	Adriana Leyva	projector / doc cam / smartboard	classroom projector	Parts on Order	Clark Miller	Nov 22, 2010 9:46 AM
110 Stowe EL	25651	Rachelle Twilligear	projector / doc cam / smartboard	projector needs to be cleaned	Parts on Order	Clark Miller	Nov 29, 2010 4:02 PM
111 West Birdville EL	26703	Michael Wamsley	computer	Secretary Computer Down	Awaiting Acknowledgement	Brad Butler	Jan 3, 2011 7:59 AM
111 West Birdville EL	13677	Charlotte Solorio	projector / doc cam / smartboard	FW: Screen arrived @ AWB Library: Install date?	pending assignment to 3rd party	Terry Ambrose	May 3, 2010 10:23 AM
111 West Birdville EL	18294	Meredith Bolton	projector / doc cam / smartboard	Cafeteria Celing Mounted Projector	scheduled with 3rd party - DELCOM	Terry Ambrose	Aug 18, 2010 10:12 AM

<i>Location</i>	<i>Ticket #</i>	<i>Contact</i>	<i>Category Option</i>	<i>Subject</i>	<i>Status</i>	<i>Assigned To</i>	<i>Created Date</i>
111 West Birdville EL	18984	Charlotte Solorio	wired - connection issue	Hub needed to connect 3 library computers to internet	ON HOLD - waiting for approval	Terry Ambrose	Aug 23, 2010 11:12 AM
112 Holiday Heights EL	25861	Kay Dansby	projector / doc cam / smartboard	Document camera	Parts on Order	Adalberto Sanchez	Dec 2, 2010 12:54 PM
112 Holiday Heights EL	25967	Angela Kimbrell	TV / DMP / Media Retrieval	TV wont turn on	Long-Term Project	Terry Ambrose	Dec 6, 2010 8:40 AM
112 Holiday Heights EL	26455	Sherry Hay	TV / DMP / Media Retrieval	TV picture not showing	Long-Term Project	Terry Ambrose	Dec 15, 2010 8:14 AM
112 Holiday Heights EL	26554	Beverly Watkins	projector / doc cam / smartboard	smartboard stand	Awaiting Acknowledgeme nt	Terry Ambrose	Dec 16, 2010 10:44 AM
112 Holiday Heights EL	26705	Allison Ross	computer	Computer doesn't work	Assigned / Working	Adalberto Sanchez	Jan 3, 2011 8:07 AM
112 Holiday Heights EL	11076	Elizabeth Waldrip	wired - connection issue	television	Long-Term Project	Clark Miller	Feb 16, 2010 8:18 AM
112 Holiday Heights EL	17939	Mark Dvorak	TV / DMP / Media Retrieval	TV not working	Long-Term Project	Clark Miller	Aug 16, 2010 6:17 PM
112 Holiday Heights EL	21036	Barbara Leonard	TV / DMP / Media Retrieval	t.v. connection/video source cord	Long-Term Project	Terry Ambrose	Sep 9, 2010 2:47 PM
112 Holiday Heights EL	23219	Diane Gauthier	TV / DMP / Media Retrieval	No TV - Need one asap	Assigned / Working	Clark Miller	Oct 13, 2010 7:06 AM
112 Holiday Heights EL	24090	Kimberly Hughes	TV / DMP / Media Retrieval	TV	Long-Term Project	Terry Ambrose	Oct 28, 2010 12:40 PM
112 Holiday Heights EL	25130	Mark Dvorak	TV / DMP / Media Retrieval	TV Not working again	Long-Term Project	Terry Ambrose	Nov 16, 2010 6:28 AM
112 Holiday Heights EL	25485	Kimberly Hughes	TV / DMP / Media Retrieval	FW: TV	Long-Term Project	Terry Ambrose	Nov 23, 2010 12:22 AM
113 Watauga EL	25802	Stephanie Green	projector / doc cam / smartboard	NEC projector	Parts on Order	Chris Robison	Dec 1, 2010 12:36 PM

<i>Location</i>	<i>Ticket #</i>	<i>Contact</i>	<i>Category Option</i>	<i>Subject</i>	<i>Status</i>	<i>Assigned To</i>	<i>Created Date</i>
113 Watauga EL	25991	Angela Rhodes	other software issue	Install TPRI and Palm software - hard drive was just replaced	Assigned / Working	Jonathan Norris	Dec 6, 2010 12:24 PM
113 Watauga EL	26209	Jeffrey Samuelson	computer	slate issue	Assigned / Working	Chris Robison	Dec 8, 2010 3:49 PM
113 Watauga EL	26597	Christy Dominguez	add	Network account needed-Sub	Assigned / Working	Linda Molinar	Dec 17, 2010 11:51 AM
113 Watauga EL	4416	Teressa Holford	TV / DMP / Media Retrieval	Television	Long-Term Project	Clark Miller	Sep 11, 2009 10:48 AM
113 Watauga EL	11131	Stephanie Green	TV / DMP / Media Retrieval	Miss Montemayor's TV	Long-Term Project	Clark Miller	Feb 17, 2010 8:31 AM
113 Watauga EL	19176	Jessica Woodruff	printer / scanner / copier	Optra T612 Printer issues	Reopened	Chris Robison	Aug 24, 2010 9:41 AM
113 Watauga EL	20843	Teressa Holford	TV / DMP / Media Retrieval	Television	Long-Term Project	Clark Miller	Sep 8, 2010 8:40 AM
113 Watauga EL	23179	Teressa Holford	TV / DMP / Media Retrieval	television has poor sound	Long-Term Project	Clark Miller	Oct 12, 2010 10:16 AM
113 Watauga EL	23275	Stephanie Green	printer / scanner / copier	921 Service fuser error	Assigned / Working	Chris Robison	Oct 13, 2010 12:53 PM
113 Watauga EL	24799	Teressa Holford	computer	smart board	scheduled with 3rd party - DELCOM	Terry Ambrose	Nov 9, 2010 3:41 PM
113 Watauga EL	24942	Nancy Burleson	other software issue	mclass and Zire Palm	Assigned / Working	Jonathan Norris	Nov 11, 2010 1:34 PM
113 Watauga EL	24966	Jeffrey Samuelson	computer	Cow A reimage	Long-Term Project	Chris Robison	Nov 12, 2010 8:17 AM
113 Watauga EL	24967	Jeffrey Samuelson	computer	COW B reimage	Long-Term Project	Chris Robison	Nov 12, 2010 8:19 AM
113 Watauga EL	25281	Debra Heath	projector / doc cam / smartboard	LAMP LIGHT	Assigned / Working	Clark Miller	Nov 18, 2010 8:54 AM
114 Hardeman EL	25980	Misty Curry	TV / DMP / Media Retrieval	TV static	Long-Term Project	Terry Ambrose	Dec 6, 2010 10:25 AM

<i>Location</i>	<i>Ticket #</i>	<i>Contact</i>	<i>Category Option</i>	<i>Subject</i>	<i>Status</i>	<i>Assigned To</i>	<i>Created Date</i>
114 Hardeman EL	26069	Karen Teeters	wired - connection issue	Demo VBrick for Hardeman Elem Event	Long-Term Project	Jonathan Abrams	Dec 7, 2010 12:14 PM
114 Hardeman EL	26451	Charla Smith	other software issue	Need TPRI and palm software reinstalled	Awaiting Acknowledgement	Jonathan Norris	Dec 15, 2010 7:49 AM
114 Hardeman EL	26461	Donna Hill	phone / fax	Phone Broken	Assigned / Working	Darrell Maxey	Dec 15, 2010 9:03 AM
114 Hardeman EL	26567	Donna Hill	TV / DMP / Media Retrieval	Snow on all channels	Assigned / Working	Chris Robison	Dec 16, 2010 2:02 PM
114 Hardeman EL	26568	Donna Hill	TV / DMP / Media Retrieval	Poor Audio Quality	Assigned / Working	Chris Robison	Dec 16, 2010 2:04 PM
114 Hardeman EL	13137	Susan Jasso	TV / DMP / Media Retrieval	Need a replacement TV (mounted)	Long-Term Project	Clark Miller	Apr 16, 2010 8:25 AM
114 Hardeman EL	25140	Dorothy Whitehead	other software issue	first grade standards based report card	Assigned / Working	Michael DePaola	Nov 16, 2010 8:35 AM
114 Hardeman EL	25320	Donna Hill	printer / scanner / copier	Printer Door will not close	Assigned / Working	Chris Robison	Nov 18, 2010 11:37 AM
115 Porter EL	25804	Paula Obermueller	TV / DMP / Media Retrieval	New TV--- Old Remote	Assigned / Working	Clark Miller	Dec 1, 2010 1:38 PM
115 Porter EL	26545	Angela LeRoy	TV / DMP / Media Retrieval	TV Display -very distorted.	Long-Term Project	Terry Ambrose	Dec 16, 2010 8:48 AM
115 Porter EL	26553	Anonymous Account	deactivate	Cortez, Moses has had a status change.	ON HOLD	Amelia Giles	Dec 16, 2010 10:38 AM
115 Porter EL	24159	Kathleen Hull	TV / DMP / Media Retrieval	Television	Long-Term Project	Clark Miller	Oct 29, 2010 1:15 PM
115 Porter EL	25672	Paula Obermueller	other software issue	Amber lights on	Parts on Order	David Merryfield	Nov 30, 2010 8:36 AM
116 Thomas EL	25924	Veronica Bustamante	TV / DMP / Media Retrieval	Need a converter for smartboard to view TV programs	In Pool / Awaiting Action	David Merryfield	Dec 3, 2010 12:49 PM

<i>Location</i>	<i>Ticket #</i>	<i>Contact</i>	<i>Category Option</i>	<i>Subject</i>	<i>Status</i>	<i>Assigned To</i>	<i>Created Date</i>
116 Thomas EL	19284	James Viator	computer	The monitor is not getting signal from computer.	Parts on Order	David Merryfield	Aug 24, 2010 2:53 PM
116 Thomas EL	21611	Tiffany Bingham	projector / doc cam / smartboard	Smart Board	In Pool / Awaiting Action	David Merryfield	Sep 16, 2010 5:15 PM
116 Thomas EL	22879	Violeta Lopez	computer	Teacher Computer Name needs to be checked	In Pool / Awaiting Action	David Merryfield	Oct 6, 2010 11:24 AM
116 Thomas EL	25755	Elizabeth Shier	projector / doc cam / smartboard	Smartboard Issue	In Pool / Awaiting Action	David Merryfield	Nov 30, 2010 3:49 PM
117 Foster Village EL	26711	Jessica Simmons	computer	Machine will not boot up.	Assigned / Working	Chris Robison	Jan 3, 2011 8:51 AM
117 Foster Village EL	25285	Kevin Vaughn	other software issue	RE: Problems Syncing Palm for TPRI	Assigned / Working	Jonathan Norris	Nov 18, 2010 8:58 AM
118 North Ridge EL	25989	Lee Ann Rattan	other software issue	Install TPRI and Palm software - hard drive was just replaced	Assigned / Working	Jonathan Norris	Dec 6, 2010 11:43 AM
118 North Ridge EL	26368	Lee Ann Rattan	other software issue	Palm will not sync with computer	Assigned / Working	Jonathan Norris	Dec 13, 2010 10:48 AM
118 North Ridge EL	26570	Kimberly Cole	computer	computer will not properly boot after being....	Assigned / Working	Chris Robison	Dec 16, 2010 3:35 PM
118 North Ridge EL	24437	Richard Murrell	TV / DMP / Media Retrieval	TV	Long-Term Project	Clark Miller	Nov 4, 2010 9:31 AM
118 North Ridge EL	25364	Kimberly Cole	printer / scanner / copier	2 New cartridges not working. Please check printer	Parts on Order	Chris Robison	Nov 19, 2010 8:16 AM
119 Spicer EL	26500	Rachel Rowntree	computer	Dead Dell Latitude Laptop	Assigned / Working	Wayne Tapp	Dec 15, 2010 2:14 PM

<i>Location</i>	<i>Ticket #</i>	<i>Contact</i>	<i>Category Option</i>	<i>Subject</i>	<i>Status</i>	<i>Assigned To</i>	<i>Created Date</i>
119 Spicer EL	26515	Zeita Huffman	other software issue	Please install Kidspiration on teacher and student machines	Awaiting Acknowledgement	Jonathan Norris	Dec 15, 2010 4:16 PM
119 Spicer EL	23297	Paula Whitaker	printer / scanner / copier	920.06 Service Fuser Error	Parts on Order	Wayne Tapp	Oct 14, 2010 7:08 AM
119 Spicer EL	23533	Shelly Ballard	computer	Laptop won't start	Parts on Order	Clark Miller	Oct 18, 2010 3:46 PM
120 Green Valley EL	26427	Anonymous Account	change	Beaver, Mary has had a status change.	ON HOLD	Amelia Giles	Dec 14, 2010 10:55 AM
120 Green Valley EL	25719	Keith Davis	TV / DMP / Media Retrieval	Distorted sound	Long-Term Project	Terry Ambrose	Nov 30, 2010 12:01 PM
121 Walker Creek EL	26484	Angela Thompson	email issue	Parent Email	Awaiting Acknowledgement	Mark Gibbs	Dec 15, 2010 10:54 AM
121 Walker Creek EL	26493	Kimberly Morrison	other software issue	Software Error Msg	In Pool / Awaiting Action	David Merryfield	Dec 15, 2010 12:49 PM
121 Walker Creek EL	11489	Amy Gillis	TV / DMP / Media Retrieval	TV Sound is full of static	Long-Term Project	Clark Miller	Feb 25, 2010 8:07 AM
121 Walker Creek EL	17773	Roger Lee	projector / doc cam / smartboard	ceiling speakers	scheduled with 3rd party - DELCOM	Terry Ambrose	Aug 13, 2010 11:17 AM
121 Walker Creek EL	19421	Cynthia Street	computer	New Unit Added - Math Specialist - Officed in hallway. Will need a laptop to be able to do job.	ON HOLD - waiting for approval	Terry Ambrose	Aug 25, 2010 10:23 AM
121 Walker Creek EL	23555	Mallory DiGiovanni	printer / scanner / copier	Printing lines and past images	In Pool / Awaiting Action	David Merryfield	Oct 19, 2010 9:16 AM