

Summary	
Report Date	Dec 1, 2010 1:57 PM
Number of Tickets	381
Group	N/A (Advanced ticket search)
Sorting	Location - Ascending

Filters applied	
Location	001 Haltom HS, 002 Richland HS, 003 Shannon Learning Center, 010 Birdville HS, 011 CTE Building, 041 Haltom MS, 042 North Richland MS, 043 Richland MS, 044 North Oaks MS, 045 Watauga MS, 046 Smithfield MS, 047 North Ridge MS, 101 Birdville EL, 102 Smith EL, 103 Francisco EL, 104 Binion EL, 105 Mullendore EL, 106 Richland EL, 107 Smithfield EL, 108 Snow Heights EL, 109 Cheney EL, 110 Stowe EL, 112 Holiday Heights EL, 113 Watauga EL, 114 Hardeman EL, 115 Porter EL, 116 Thomas EL, 117 Foster Village EL, 118 North Ridge EL, 119 Spicer EL, 120 Green Valley EL, 121 Walker Creek EL, 111 West Birdville EL
Status	Awaiting Acknowledgement, In Pool / Awaiting Action, Assigned / Working, Long-Term Project, Waiting for Input from Customer, Parts on Order, ON HOLD, ON HOLD - waiting for approval, Reopened, pending assignment to 3rd party, scheduled with 3rd party - DELL, scheduled with 3rd party - DELCOM, scheduled with 3rd party - LONESTAR, scheduled with 3rd party - ISPEED, scheduled with 3rd party - ELECTRIC, scheduled with 3rd party - RICOH, scheduled with 3rd party - SPRINT, scheduled with 3rd party - SAS, scheduled with Buildings and Grounds

Location	Ticket #	Contact	Category Option	Subject	Status	Assigned To	Created Date
001 Haltom HS	24659	Lori Caruthers	computer	001-WCB-011 / 6S3Z9C1	In Pool / Awaiting Action	Wayne Tapp	Nov 5, 2010 2:39 PM
001 Haltom HS	24664	Kristi Sartor	projector / doc cam / smartboard	Document Camera	In Pool / Awaiting Action	Wayne Tapp	Nov 5, 2010 3:40 PM
001 Haltom HS	24729	Lori Caruthers	computer	001-WCB-005/3QVQBC1 FREEZES	In Pool / Awaiting Action	Wayne Tapp	Nov 8, 2010 12:02 PM

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001 Haltom HS	24732	Lori Caruthers	computer	001-cft6q41/CFT6Q41 Never loads login screen	In Pool / Awaiting Action	Wayne Tapp	Nov 8, 2010 12:34 PM
001 Haltom HS	24781	Houston Herlin	computer	Monitor does not display anything from CPU	In Pool / Awaiting Action	Wayne Tapp	Nov 9, 2010 10:40 AM
001 Haltom HS	24806	LeAnn Carroll	Inquiry	Future Scheduling Set Up Request	Long-Term Project	Tonya Main	Nov 9, 2010 4:18 PM
001 Haltom HS	24833	Pamela Wright	computer	Student Computer - window Internet Explorer error	In Pool / Awaiting Action	Wayne Tapp	Nov 10, 2010 10:04 AM
001 Haltom HS	24911	Lori Caruthers	computer	001-WCE-004/8FZY9C1 Dead battery and missing FN key	ON HOLD - waiting for approval	Terry Ambrose	Nov 11, 2010 10:11 AM
001 Haltom HS	24912	Lori Caruthers	computer	001-WCE-005/3M3Z9C1 Dead Battery	ON HOLD - waiting for approval	Terry Ambrose	Nov 11, 2010 10:12 AM
001 Haltom HS	24913	Lori Caruthers	computer	001-WCE-007/GN0Z9C1 Dead Battery	ON HOLD - waiting for approval	Terry Ambrose	Nov 11, 2010 10:14 AM
001 Haltom HS	24914	Lori Caruthers	computer	001-WCE-011/4ZT0BC1 2nd DEAD BATTERY	ON HOLD - waiting for approval	Terry Ambrose	Nov 11, 2010 10:16 AM
001 Haltom HS	24915	Lori Caruthers	computer	001-WCF-002/GZQY9C1 Dead Battery	ON HOLD - waiting for approval	Terry Ambrose	Nov 11, 2010 10:18 AM
001 Haltom HS	24916	Lori Caruthers	computer	001-WCF-005/C7R0BC1 Dead Battery	ON HOLD - waiting for approval	Terry Ambrose	Nov 11, 2010 10:19 AM
001 Haltom HS	24918	Lori Caruthers	computer	001-WCF-011/9DXY9C1 Dead Battery	ON HOLD - waiting for approval	Terry Ambrose	Nov 11, 2010 10:20 AM

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001 Haltom HS	24953	Jason Bair	computer	COW charger	Waiting for Input from Customer	Wayne Tapp	Nov 11, 2010 4:12 PM
001 Haltom HS	24971	Melanie Robertson	other software issue	Computer 007 doesn't boot up	In Pool / Awaiting Action	Wayne Tapp	Nov 12, 2010 8:59 AM
001 Haltom HS	25120	Ruth Hindes	projector / doc cam / smartboard	New projector quit working	In Pool / Awaiting Action	Wayne Tapp	Nov 15, 2010 4:16 PM
001 Haltom HS	25197	Gary Lejarzar	printer / scanner / copier	T630 Printer	In Pool / Awaiting Action	Wayne Tapp	Nov 16, 2010 3:13 PM
001 Haltom HS	25217	Mary Fisher	computer	Laptop acting strange	Assigned / Working	Linda Molinar	Nov 17, 2010 8:25 AM
001 Haltom HS	25245	Sabriel Mitchell	projector / doc cam / smartboard	Bulb for Projector	Assigned / Working	Clark Miller	Nov 17, 2010 11:19 AM
001 Haltom HS	25261	Jason Bair	other software issue	installation error	Waiting for Input from Customer	Wayne Tapp	Nov 17, 2010 4:14 PM
001 Haltom HS	25301	Melanie Robertson	computer	Faulty charger	In Pool / Awaiting Action	Wayne Tapp	Nov 18, 2010 9:52 AM
001 Haltom HS	25304	Melanie Robertson	computer	bad battery	ON HOLD - waiting for approval	Terry Ambrose	Nov 18, 2010 10:02 AM
001 Haltom HS	25305	Melanie Robertson	computer	bad battery	ON HOLD - waiting for approval	Terry Ambrose	Nov 18, 2010 10:06 AM
001 Haltom HS	25306	Melanie Robertson	computer	Missing key	Parts on Order	Wayne Tapp	Nov 18, 2010 10:08 AM
001 Haltom HS	25349	David Worley	computer	COMPUTER WILL NOT BOOT	scheduled with 3rd party - DELL	Wayne Tapp	Nov 18, 2010 4:21 PM
001 Haltom HS	25580	Sheron Browning	computer	Teacher Computer - Down	Assigned / Working	Wayne Tapp	Nov 29, 2010 8:46 AM
001 Haltom HS	25589	Jennifer Finnell	computer	Teacher/Coach Computer - Down	scheduled with 3rd party - DELL	Wayne Tapp	Nov 29, 2010 9:09 AM
001 Haltom HS	25595	Melanie Robertson	computer	Missing key	Parts on Order	Wayne Tapp	Nov 29, 2010 9:43 AM

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001 Haltom HS	25597	Melanie Robertson	computer	Missing key	Parts on Order	Wayne Tapp	Nov 29, 2010 9:44 AM
001 Haltom HS	25598	Melanie Robertson	computer	Dead battery	ON HOLD - waiting for approval	Terry Ambrose	Nov 29, 2010 9:46 AM
001 Haltom HS	25600	Melanie Robertson	computer	Missing key	Parts on Order	Wayne Tapp	Nov 29, 2010 9:47 AM
001 Haltom HS	25601	Melanie Robertson	computer	Missing key	Parts on Order	Wayne Tapp	Nov 29, 2010 9:48 AM
001 Haltom HS	25602	Melanie Robertson	computer	Dead battery	ON HOLD - waiting for approval	Terry Ambrose	Nov 29, 2010 9:49 AM
001 Haltom HS	25603	Melanie Robertson	computer	Dead battery	ON HOLD - waiting for approval	Terry Ambrose	Nov 29, 2010 9:51 AM
001 Haltom HS	25604	Melanie Robertson	computer	Dead battery	ON HOLD - waiting for approval	Terry Ambrose	Nov 29, 2010 9:52 AM
001 Haltom HS	25608	Melanie Robertson	computer	Dead battery	ON HOLD - waiting for approval	Terry Ambrose	Nov 29, 2010 9:55 AM
001 Haltom HS	25611	Melanie Robertson	computer	Missing key	Parts on Order	Wayne Tapp	Nov 29, 2010 9:56 AM
001 Haltom HS	25614	Melanie Robertson	computer	Printer not installed	In Pool / Awaiting Action	Wayne Tapp	Nov 29, 2010 9:58 AM
001 Haltom HS	25615	Melanie Robertson	computer	Missing key	Parts on Order	Wayne Tapp	Nov 29, 2010 9:59 AM
001 Haltom HS	25616	Melanie Robertson	computer	Missing key	Parts on Order	Wayne Tapp	Nov 29, 2010 10:00 AM
001 Haltom HS	25618	Melanie Robertson	computer	Faulty chargers	Parts on Order	Wayne Tapp	Nov 29, 2010 10:06 AM
001 Haltom HS	25631	Sheron Browning	computer	Student Computer - Down	In Pool / Awaiting Action	Wayne Tapp	Nov 29, 2010 12:34 PM
001 Haltom HS	25686	Gianluca Corsi	computer	Computer making loud noises	Parts on Order	Wayne Tapp	Nov 30, 2010 9:27 AM

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001 Haltom HS	25774	Melanie Robertson	computer	FRAYED ADAPTER CORD	Parts on Order	Wayne Tapp	Dec 1, 2010 8:39 AM
001 Haltom HS	25776	Melanie Robertson	computer	FRAYED ADAPTER CORD	Parts on Order	Wayne Tapp	Dec 1, 2010 8:42 AM
001 Haltom HS	25777	Melanie Robertson	computer	FRAYED ADAPTER CORD	Parts on Order	Wayne Tapp	Dec 1, 2010 8:47 AM
001 Haltom HS	12452	Lori Caruthers	projector / doc cam / smartboard	Reconnecting DVD/VHS players to projectors	Assigned / Working	Terry Ambrose	Mar 31, 2010 9:32 AM
001 Haltom HS	15093	Laura Blount	other software issue	Space on a open server	Waiting for Input from Customer	Mark Gibbs	Jun 10, 2010 9:49 AM
001 Haltom HS	17431	Michelle Heckathorn	other software issue	COMPUTER LAB NEEDS SOFTWARE	ON HOLD	Patrick Johnson	Aug 9, 2010 5:19 PM
001 Haltom HS	18388	Rory Minter	wired - connection issue	Teacher Computer	ON HOLD - waiting for approval	Wayne Tapp	Aug 18, 2010 3:37 PM
001 Haltom HS	18450	Lynn Barrett	printer / scanner / copier	View Sonic missing remote	In Pool / Awaiting Action	Wayne Tapp	Aug 19, 2010 7:58 AM
001 Haltom HS	19530	Jason Amon	projector / doc cam / smartboard	Need projector remote	In Pool / Awaiting Action	Clark Miller	Aug 25, 2010 4:02 PM
001 Haltom HS	21058	Rick Mauderer	projector / doc cam / smartboard	Cafeteria Projector	ON HOLD - waiting for approval	Terry Ambrose	Sep 9, 2010 7:41 PM
001 Haltom HS	21258	Lori Caruthers	other software issue	Google Earth won't Initialize	In Pool / Awaiting Action	Wayne Tapp	Sep 13, 2010 11:54 AM
001 Haltom HS	21507	Cindy Valenta	printer / scanner / copier	RICHO G7500 PRINTER NOT WORKING	ON HOLD - waiting for approval	Terry Ambrose	Sep 15, 2010 1:40 PM
001 Haltom HS	21839	Marilyn Lambert	other software issue	Windows Media Player	Waiting for Input from Customer	Wayne Tapp	Sep 21, 2010 10:30 AM

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001 Haltom HS	21895	Jerry Caruthers	printer / scanner / copier	ADD 001-A237-LEX printer to PC's in lab	Assigned / Working	Wayne Tapp	Sep 21, 2010 5:23 PM
001 Haltom HS	21951	Michelle Heckathorn	email issue	TEACHER EMAIL ACCOUNT	Reopened	Linda Molinar	Sep 22, 2010 11:35 AM
001 Haltom HS	22174	Dana Shirley	projector / doc cam / smartboard	FW: doc camera	In Pool / Awaiting Action	Wayne Tapp	Sep 24, 2010 11:27 AM
001 Haltom HS	22288	Jennifer Klaerner	printer / scanner / copier	printer	In Pool / Awaiting Action	Wayne Tapp	Sep 27, 2010 2:42 PM
001 Haltom HS	22427	Ann Hale	projector / doc cam / smartboard	connect vcr/dvd player	In Pool / Awaiting Action	Wayne Tapp	Sep 29, 2010 12:57 PM
001 Haltom HS	22703	Theresa Richey	printer / scanner / copier	Optra T612 Printer problems	In Pool / Awaiting Action	Wayne Tapp	Oct 4, 2010 10:56 AM
001 Haltom HS	23335	Jason Bair	other software issue	Photoshop elements 8	In Pool / Awaiting Action	Wayne Tapp	Oct 14, 2010 12:09 PM
001 Haltom HS	23418	Jason Bair	computer	Laptop going crazy	In Pool / Awaiting Action	Wayne Tapp	Oct 15, 2010 11:33 AM
001 Haltom HS	23490	Pamela Wright	wired - connection issue	Students not able to log in	In Pool / Awaiting Action	Wayne Tapp	Oct 18, 2010 10:59 AM
001 Haltom HS	23596	Crysten Caviness	projector / doc cam / smartboard	teacher needs a projector screen	Assigned / Working	Terry Ambrose	Oct 19, 2010 3:34 PM
001 Haltom HS	23643	Becky Church	printer / scanner / copier	Printer problem/ Cartridge possibly needs cleaning	In Pool / Awaiting Action	Wayne Tapp	Oct 20, 2010 10:36 AM
001 Haltom HS	23669	Anna Rosales	printer / scanner / copier	Computer Lab Printer	In Pool / Awaiting Action	Wayne Tapp	Oct 20, 2010 3:14 PM
001 Haltom HS	23920	Sheryl Stewart	projector / doc cam / smartboard	No power	In Pool / Awaiting Action	Wayne Tapp	Oct 26, 2010 10:31 AM

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001 Haltom HS	23922	Rebecca Forrest	other software issue	MS Office Word Issues - Left Voice Message from 001Counselor3 (6024)	Long-Term Project	Linda Molinar	Oct 26, 2010 10:48 AM
001 Haltom HS	23935	David Long	other software issue	ROTC Gateway Laptop	In Pool / Awaiting Action	Wayne Tapp	Oct 26, 2010 1:18 PM
001 Haltom HS	24230	Tammy Tinsley	computer	Nurse's Computer - Low Battery	Parts on Order	Wayne Tapp	Nov 1, 2010 11:10 AM
001 Haltom HS	24380	Cindy Valenta	computer	This computer is running BETA4 and is taking over 5 minutes just to shut down	Assigned / Working	Wayne Tapp	Nov 3, 2010 1:08 PM
001 Haltom HS	24546	Pamela Wright	other software issue	REINSTALL VISION	In Pool / Awaiting Action	Wayne Tapp	Nov 4, 2010 3:34 PM
001 Haltom HS	24636	Reese Pierce	other software issue	Windows media player	Assigned / Working	Wayne Tapp	Nov 5, 2010 11:12 AM
001 Haltom HS	24654	Jason Bair	access issue	Acct question	Waiting for Input from Customer	Patrick Johnson	Nov 5, 2010 2:20 PM
001 Haltom HS	24657	Lori Caruthers	computer	001-WCA-005/DTYZ9C1	Parts on Order	Wayne Tapp	Nov 5, 2010 2:27 PM
001 Haltom HS	24658	Lori Caruthers	computer	001-WCA-007 / 2JZZ9C1	Parts on Order	Wayne Tapp	Nov 5, 2010 2:28 PM
002 Richland HS	24805	Susan Rankin	Inquiry	Future Scheduling Set Up Request	Long-Term Project	Tonya Main	Nov 9, 2010 4:14 PM
002 Richland HS	25086	Kristen King	other software issue	Need Outlook, Administrator rights put on the student computer for me	Assigned / Working	Linda Molinar	Nov 15, 2010 11:12 AM
002 Richland HS	25188	Anonymous Account	change	Woolley, Warren has had a status change.	Assigned / Working	Linda Molinar	Nov 16, 2010 1:38 PM

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002 Richland HS	25256	Shirley Goolsby	other software issue	Anti virus message	Waiting for Input from Customer	Linda Molinar	Nov 17, 2010 2:55 PM
002 Richland HS	25358	Kathryn McGuire	other software issue	STUDENT PICTURE	Assigned / Working	Wenchang Lin	Nov 19, 2010 7:47 AM
002 Richland HS	25379	Amy Strickland	computer	CD/DVD Drive will not open/close. The drive is broken.	Parts on Order	Adalberto Sanchez	Nov 19, 2010 11:30 AM
002 Richland HS	25474	Tiffanie Friend	printer / scanner / copier	Printer broken (piece broke off)	Assigned / Working	Adalberto Sanchez	Nov 22, 2010 2:27 PM
002 Richland HS	25510	Cassandra Cox	other software issue	Computer running extremely slow Beta 4 image	Assigned / Working	Adalberto Sanchez	Nov 23, 2010 10:24 AM
002 Richland HS	25585	Yun-ping Wu	website issue	Chinese website blocked	Waiting for Input from Customer	Jonathan Abrams	Nov 29, 2010 8:53 AM
002 Richland HS	25594	Arlene Maxwell	computer	Teacher Computer - Down	Parts on Order	Adalberto Sanchez	Nov 29, 2010 9:37 AM
002 Richland HS	25675	Jennifer Parmley	computer	Teacher Computer - Insufficient Resources	Assigned / Working	Adalberto Sanchez	Nov 30, 2010 8:45 AM
002 Richland HS	25690	Margaret White	other software issue	Skyward Web Student Locater phone extensions need to be Updated	ON HOLD	Linda Molinar	Nov 30, 2010 9:46 AM
002 Richland HS	25696	Brenda Rittenberry	access issue	TIPS Program Access	Awaiting Acknowledgement	Mark Gibbs	Nov 30, 2010 10:01 AM
002 Richland HS	25697	Kim Caltagirone	projector / doc cam / smartboard	Annoying Noise when projector is on	Assigned / Working	Adalberto Sanchez	Nov 30, 2010 10:05 AM
002 Richland HS	25698	Kim Caltagirone	computer	DVD CD Drives	Assigned / Working	Adalberto Sanchez	Nov 30, 2010 10:11 AM

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002 Richland HS	25703	Jaime Alvarado	projector / doc cam / smartboard	projector	Assigned / Working	Adalberto Sanchez	Nov 30, 2010 10:26 AM
002 Richland HS	25711	Brenda Rittenberry	other software issue	Book Room Computer	Awaiting Acknowledgement	Chris Jenkins	Nov 30, 2010 11:08 AM
002 Richland HS	25714	Kerry Barrett	printer / scanner / copier	Issues finding tray 1	Assigned / Working	Adalberto Sanchez	Nov 30, 2010 11:29 AM
002 Richland HS	25718	Shirley Goolsby	computer	BATTERIES	Assigned / Working	Adalberto Sanchez	Nov 30, 2010 11:47 AM
002 Richland HS	25733	Peoplesoft null	add	Bukowski,Shelley Mae has changed from substitute to employee.	Assigned / Working	Linda Molinar	Nov 30, 2010 2:01 PM
002 Richland HS	25783	Mark Littrell	printer / scanner / copier	Richland Field House	Waiting for Input from Customer	Linda Molinar	Dec 1, 2010 9:27 AM
002 Richland HS	3906	Shirley Goolsby	computer	COW "E"	Parts on Order	Terry Ambrose	Sep 4, 2009 9:00 AM
002 Richland HS	17707	Diane Vick	printer / scanner / copier	printer	ON HOLD - waiting for approval	Terry Ambrose	Aug 12, 2010 10:49 PM
002 Richland HS	18531	Gina Rader	projector / doc cam / smartboard	projector install	scheduled with 3rd party - DELCOM	Terry Ambrose	Aug 19, 2010 12:20 PM
002 Richland HS	18532	Gina Rader	projector / doc cam / smartboard	projector install	scheduled with 3rd party - DELCOM	Terry Ambrose	Aug 19, 2010 12:21 PM
002 Richland HS	20900	Leon Lovelace	printer / scanner / copier	Skyward Rpt Font Printing - Left Voice Message from 002 Rm 133.01 (7046)	Long-Term Project	Linda Molinar	Sep 8, 2010 1:16 PM
002 Richland HS	22112	James Whitfield	other software issue	How to create an online test	Assigned / Working	Jonathan Norris	Sep 23, 2010 2:13 PM

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002 Richland HS	24414	Tiffanie Friend	bells / intercomm / paging	The overhead speakers have a very loud buzz.	scheduled with 3rd party - DELCOM	Terry Ambrose	Nov 3, 2010 7:09 PM
003 Shannon Learning Center	24834	Michael Robinson	computer	Student Computer - Left a Voice Message from 003Rm211 (5466)	In Pool / Awaiting Action	Brad Butler	Nov 10, 2010 10:11 AM
003 Shannon Learning Center	24858	Rhonda Sparks	computer	2 Hard Drives	In Pool / Awaiting Action	Brad Butler	Nov 10, 2010 2:47 PM
003 Shannon Learning Center	25239	Julia Pursley	TV / DMP / Media Retrieval	TV sound	Long-Term Project	Terry Ambrose	Nov 17, 2010 10:27 AM
003 Shannon Learning Center	25241	Julia Pursley	TV / DMP / Media Retrieval	TV in room	Long-Term Project	Terry Ambrose	Nov 17, 2010 10:28 AM
003 Shannon Learning Center	25515	Emily Shipman	printer / scanner / copier	Ricoh Printer	Assigned / Working	Terry Ambrose	Nov 23, 2010 11:57 AM
003 Shannon Learning Center	25798	Tonya Main	access issue	FW: Skyward Access	Assigned / Working	Linda Molinar	Dec 1, 2010 11:22 AM
003 Shannon Learning Center	25800	Marilyn Bishop	computer	Red box security alert	Awaiting Acknowledgement	Linda Molinar	Dec 1, 2010 12:19 PM
003 Shannon Learning Center	10017	Caren Sorrells	email issue	Email messages sent from calendar again	In Pool / Awaiting Action	Mark Gibbs	Jan 20, 2010 10:01 AM
003 Shannon Learning Center	14226	Michael Robinson	computer	Notebook Laptop Damaged	ON HOLD - waiting for approval	Terry Ambrose	May 18, 2010 11:04 AM
003 Shannon Learning Center	19693	Tammy Wright	other software issue	Projector / Computer	Parts on Order	Brad Butler	Aug 26, 2010 12:29 PM
003 Shannon Learning Center	20341	Gregory Farr	computer	New Computer	Parts on Order	Terry Ambrose	Sep 1, 2010 7:05 AM
003 Shannon Learning Center	20342	Gregory Farr	computer	New Computer	Parts on Order	Terry Ambrose	Sep 1, 2010 7:06 AM
003 Shannon Learning Center	20343	Gregory Farr	cabling issue	Cable for TV	Parts on Order	Clark Miller	Sep 1, 2010 7:07 AM
003 Shannon Learning Center	24348	Julia Pursley	printer / scanner / copier	printer message	In Pool / Awaiting Action	Brad Butler	Nov 3, 2010 9:28 AM

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010 Birdville HS	24826	Debra Ellis	Inquiry	Future Scheduling Set Up	Long-Term Project	Tonya Main	Nov 10, 2010 9:19 AM
010 Birdville HS	25075	Deborah Gardner	projector / doc cam / smartboard	Projection Screen	In Pool / Awaiting Action	David Merryfield	Nov 15, 2010 10:17 AM
010 Birdville HS	25122	Jannet Hiles	computer	Computer reboots on its own when anyone tries to log in	Parts on Order	David Merryfield	Nov 15, 2010 4:42 PM
010 Birdville HS	25325	Dwight Goodwin	other software issue	Please push Google Sketchup	Awaiting Acknowledgement	Chris Jenkins	Nov 18, 2010 1:03 PM
010 Birdville HS	25521	Tiffany Johnston	printer / scanner / copier	Printer	In Pool / Awaiting Action	David Merryfield	Nov 23, 2010 12:59 PM
010 Birdville HS	25577	Megan Moffitt	projector / doc cam / smartboard	doc camera hook up	In Pool / Awaiting Action	David Merryfield	Nov 29, 2010 8:36 AM
010 Birdville HS	25725	Barbara Paylor	website issue	shared network folder	Awaiting Acknowledgement	Mark Gibbs	Nov 30, 2010 1:03 PM
010 Birdville HS	25736	Patricia Steely	computer	Teacher Computer not working	In Pool / Awaiting Action	David Merryfield	Nov 30, 2010 2:13 PM
010 Birdville HS	25759	Andrea Anderson	printer / scanner / copier	Need printer installed on student desktop computers in classroom	Waiting for Input from Customer	Patrick Johnson	Nov 30, 2010 5:20 PM
010 Birdville HS	25803	Barbara Paylor	website issue	remove folder	In Pool / Awaiting Action	TSD - Technical Services	Dec 1, 2010 1:30 PM
010 Birdville HS	20593	Laura Hampton	computer	U: drive is suddenly cleared - please restore!	Awaiting Acknowledgement	Mark Gibbs	Sep 2, 2010 4:06 PM
010 Birdville HS	21360	Shana Martin	access issue	shared drive space for teaching	Awaiting Acknowledgement	Mark Gibbs	Sep 14, 2010 10:00 AM

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010 Birdville HS	21830	Margaret Coleman	computer	Chargers for laptops	In Pool / Awaiting Action	Wayne Tapp	Sep 21, 2010 9:22 AM
010 Birdville HS	22199	Katherine Mitchell	projector / doc cam / smartboard	I cannot get the document camera to work. Multiple people have looked at it and I was told to create a heat ticket.	Assigned / Working	David Merryfield	Sep 24, 2010 2:40 PM
010 Birdville HS	23730	Thomas Medford	wireless - connection issue	Rogue network	Waiting for Input from Customer	Jonathan Abrams	Oct 21, 2010 2:49 PM
010 Birdville HS	23915	Jannet Hiles	computer	Computer quit working	Parts on Order	David Merryfield	Oct 26, 2010 9:54 AM
010 Birdville HS	24034	Cindy Sterling	other software issue	Excel	Waiting for Input from Customer	Jonathan Norris	Oct 27, 2010 1:47 PM
010 Birdville HS	24564	Deborah Gardner	projector / doc cam / smartboard	Bulb for Ceiling Projector	Assigned / Working	Clark Miller	Nov 5, 2010 5:20 AM
011 CTE Building	24737	Tana Fleischer	computer	Principal's Computer	ON HOLD - waiting for approval	Chris Robison	Nov 8, 2010 12:59 PM
011 CTE Building	24973	Paul Andreason	access issue	cannot view IEP information with current security	Waiting for Input from Customer	Michael DePaola	Nov 12, 2010 9:09 AM
011 CTE Building	25302	Ronda Cagle	email issue	Backup of Emails	Assigned / Working	Chris Robison	Nov 18, 2010 9:52 AM
011 CTE Building	25382	Elizabeth Lundy	projector / doc cam / smartboard	no signal to video projector	Assigned / Working	Clark Miller	Nov 19, 2010 12:15 PM
011 CTE Building	25444	Tana Fleischer	building security	BCTAL scanner	scheduled with 3rd party - SAS	Chris Jenkins	Nov 22, 2010 10:21 AM
011 CTE Building	25445	Ronda Cagle	bells / intercomm / paging	Intercomm	Assigned / Working	Darrell Maxey	Nov 22, 2010 10:26 AM
011 CTE Building	25632	Ronda Cagle	computer	Download pictures from Camera	Assigned / Working	Chris Robison	Nov 29, 2010 12:49 PM

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011 CTE Building	25741	Tana Fleischer	building security	BCTAL scanner	Awaiting Acknowledgement	Chris Jenkins	Nov 30, 2010 2:51 PM
011 CTE Building	18135	Roger Calderon	wired - connection issue	Networking time clock	Waiting for Input from Customer	Jonathan Abrams	Aug 17, 2010 1:56 PM
011 CTE Building	22189	Lisa OConnor	other software issue	FW: grade book issue found	Parts on Order	Michael DePaola	Sep 24, 2010 1:10 PM
011 CTE Building	22754	Roger Calderon	other software issue	Skyward Gradebook	Parts on Order	Michael DePaola	Oct 4, 2010 10:37 PM
011 CTE Building	23685	Peggy McLemore	projector / doc cam / smartboard	projector speaker	scheduled with 3rd party - DELCOM	Terry Ambrose	Oct 21, 2010 7:37 AM
041 Haltom MS	24839	Barbara Taylor	building security	outside camera not working	Awaiting Acknowledgement	Chris Jenkins	Nov 10, 2010 10:26 AM
041 Haltom MS	25010	Kathryn Baxley	projector / doc cam / smartboard	dangerous cords in the middle of the room	In Pool / Awaiting Action	Brad Butler	Nov 12, 2010 12:37 PM
041 Haltom MS	25311	Rod Bailey	other software issue	TIPS Needs to be reloaded	In Pool / Awaiting Action	Brad Butler	Nov 18, 2010 10:25 AM
041 Haltom MS	25345	Sarah Whitaker	computer	Teacher Computer - Problems after Tech worked on it - FW: Voice Message from 041RmF1 (4164)	Assigned / Working	Linda Molinar	Nov 18, 2010 4:00 PM
041 Haltom MS	25449	Sarah Whitaker	printer / scanner / copier	printer	Waiting for Input from Customer	Clark Miller	Nov 22, 2010 10:49 AM
041 Haltom MS	25497	Susan Merrill	computer	computer not working	Parts on Order	Brad Butler	Nov 23, 2010 8:43 AM
041 Haltom MS	4840	Julie Vick	computer	COWS cart	Parts on Order	Terry Ambrose	Sep 17, 2009 8:44 AM
041 Haltom MS	23177	David Holland	projector / doc cam / smartboard	Bulb is out in projector	Parts on Order	Clark Miller	Oct 12, 2010 10:02 AM

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041 Haltom MS	23914	Carol Glinsky	other software issue	FW: 1st 6 weeks grade differences	Waiting for Input from Customer	Michael DePaola	Oct 26, 2010 9:50 AM
041 Haltom MS	23986	Cari Myers	projector / doc cam / smartboard	Projector	In Pool / Awaiting Action	Brad Butler	Oct 27, 2010 8:41 AM
041 Haltom MS	24039	Brad Butler	computer	order and replace cmos battery for nye.	Parts on Order	Brad Butler	Oct 27, 2010 2:11 PM
041 Haltom MS	24074	Carol Glinsky	Inquiry	Future Scheduling Set Up	Long-Term Project	Tonya Main	Oct 28, 2010 9:58 AM
041 Haltom MS	24157	Jeffrey Gary	wireless - connection issue	wireless network key	In Pool / Awaiting Action	Brad Butler	Oct 29, 2010 1:06 PM
042 North Richland MS	25343	Myra Mccauley	Inquiry	Future Scheduling Set Up	Long-Term Project	Tonya Main	Nov 18, 2010 3:51 PM
042 North Richland MS	25388	Barry Conner	TV / DMP / Media Retrieval	Media Retrieval to portables	Assigned / Working	Darrell Maxey	Nov 19, 2010 2:08 PM
042 North Richland MS	25440	Fermur Keith	computer	Laptop problems	Assigned / Working	Adalberto Sanchez	Nov 22, 2010 9:48 AM
042 North Richland MS	25463	Linda Kirkdorffer	computer	non-functioning computer; headset prones broken off and jammed in front receptacle	Assigned / Working	Adalberto Sanchez	Nov 22, 2010 12:41 PM
042 North Richland MS	25492	Mary Huston	computer	speakers	Assigned / Working	Adalberto Sanchez	Nov 23, 2010 8:02 AM
042 North Richland MS	25516	Fermur Keith	computer	Battery	Assigned / Working	Adalberto Sanchez	Nov 23, 2010 12:02 PM
043 Richland MS	381	Presley Gore	email issue	2 AD accounts - from 331599	In Pool / Awaiting Action	Mark Gibbs	Jun 17, 2009 12:52 PM
043 Richland MS	25023	Jacqueline Bloom	Inquiry	Future Scheduling Set Up	Long-Term Project	Tonya Main	Nov 12, 2010 3:51 PM

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043 Richland MS	25110	Jessica Johnson	projector / doc cam / smartboard	Light bulb out	Parts on Order	Adalberto Sanchez	Nov 15, 2010 3:16 PM
043 Richland MS	25389	Robert Butler	building security	Key card	Awaiting Acknowledgement	Chris Jenkins	Nov 19, 2010 2:28 PM
043 Richland MS	25429	Erin Dunn	computer	total crash	Parts on Order	Adalberto Sanchez	Nov 22, 2010 8:40 AM
043 Richland MS	25450	Beverly Sweeney	wired - connection issue	student logins not recognized	Assigned / Working	Adalberto Sanchez	Nov 22, 2010 10:54 AM
043 Richland MS	25664	Susan Wilson	computer	computer problems	Assigned / Working	Adalberto Sanchez	Nov 30, 2010 7:40 AM
043 Richland MS	25709	Keara Osborn	other software issue	Teacher Computer - Trojan Viruses	Assigned / Working	Adalberto Sanchez	Nov 30, 2010 11:03 AM
043 Richland MS	5552	Janie Ellis	TV / DMP / Media Retrieval	TV speakers	Long-Term Project	Clark Miller	Sep 30, 2009 1:21 PM
043 Richland MS	11247	Andrew Simmons	computer	Vomit on lap top	ON HOLD - waiting for approval	Terry Ambrose	Feb 19, 2010 12:26 PM
043 Richland MS	22269	Samantha Murphy	projector / doc cam / smartboard	View Sonic Brand Digital Projector	Parts on Order	Adalberto Sanchez	Sep 27, 2010 12:51 PM
043 Richland MS	23569	Sherry Allen	other software issue	FW: Voice Message from 043 Rm 2 (4572)	Assigned / Working	Jonathan Norris	Oct 19, 2010 10:37 AM
044 North Oaks MS	3157	Joseph Spay	bells / intercomm / paging	clocks	Assigned / Working	Darrell Maxey	Aug 27, 2009 8:26 AM
044 North Oaks MS	25097	Karen Bland	computer	USB Device Not Recognized	In Pool / Awaiting Action	Wayne Tapp	Nov 15, 2010 1:00 PM
044 North Oaks MS	25375	Dani Webb	computer	Computer key missing	Waiting for Input from Customer	Wayne Tapp	Nov 19, 2010 11:18 AM
044 North Oaks MS	25378	Dani Webb	computer	Computer key missing	Waiting for Input from Customer	Wayne Tapp	Nov 19, 2010 11:28 AM
044 North Oaks MS	25470	Paul Burch	other software issue	Computer Virus	In Pool / Awaiting Action	Wayne Tapp	Nov 22, 2010 1:38 PM

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044 North Oaks MS	25513	Dani Webb	computer	Computer running slow--BLAB 005	In Pool / Awaiting Action	Wayne Tapp	Nov 23, 2010 11:12 AM
044 North Oaks MS	25514	Dani Webb	computer	Computer keeps restarting	In Pool / Awaiting Action	Wayne Tapp	Nov 23, 2010 11:53 AM
044 North Oaks MS	25662	Karen Bland	computer	laptop battery	In Pool / Awaiting Action	Wayne Tapp	Nov 30, 2010 6:53 AM
044 North Oaks MS	25724	Debra Alsip	printer / scanner / copier	Lex A Hall Printer	Assigned / Working	Linda Molinar	Nov 30, 2010 12:38 PM
044 North Oaks MS	16363	Robert Koerner	TV / DMP / Media Retrieval	Line provided for TV	Long-Term Project	Terry Ambrose	Jul 15, 2010 8:44 AM
044 North Oaks MS	17082	Joseph Spay	phone / fax	New half time Assist Principal - needs Phone and Computer	ON HOLD - waiting for approval	Terry Ambrose	Aug 3, 2010 2:57 PM
044 North Oaks MS	23834	Dani Webb	projector / doc cam / smartboard	Doc camera	In Pool / Awaiting Action	Wayne Tapp	Oct 25, 2010 8:46 AM
045 Watauga MS	24895	Terri Staley	Inquiry	Future Scheduling Set Up Request	Long-Term Project	Tonya Main	Nov 11, 2010 8:46 AM
045 Watauga MS	25275	Mark Gibbs	other software issue	Symantec Issues	Assigned / Working	Chris Robison	Nov 18, 2010 8:17 AM
045 Watauga MS	25460	Cynthia Nyvall	computer	Laptop cord	Parts on Order	Chris Robison	Nov 22, 2010 12:15 PM
045 Watauga MS	25722	Todd Tolbert	wireless - connection issue	Mac	Assigned / Working	Chris Robison	Nov 30, 2010 12:11 PM
045 Watauga MS	21460	Donna Wyckoff	printer / scanner / copier	Install & share printer in Girls' locker room - Seale/Gallegos ext 4850	Assigned / Working	Chris Robison	Sep 15, 2010 8:52 AM
045 Watauga MS	22549	Donna Wyckoff	printer / scanner / copier	Printer only prints 1/2 vertical page - lab 305	Assigned / Working	Chris Robison	Sep 30, 2010 2:54 PM

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045 Watauga MS	23309	Donna Wyckoff	other software issue	Skyward gradebook-Teacher's Log not allowing entries	Parts on Order	Michael DePaola	Oct 14, 2010 9:01 AM
046 Smithfield MS	25235	Tina Clifton	computer	machine repair please-	Parts on Order	David Merryfield	Nov 17, 2010 10:09 AM
046 Smithfield MS	25247	Byron Sparkman	Inquiry	Future Scheduling Setup Request	Long-Term Project	Tonya Main	Nov 17, 2010 11:47 AM
046 Smithfield MS	25635	Ronald Adair	other software issue	Missing software	Awaiting Acknowledgement	Chris Jenkins	Nov 29, 2010 1:21 PM
046 Smithfield MS	25702	Ronald Adair	access issue	Student access	Awaiting Acknowledgement	Mark Gibbs	Nov 30, 2010 10:23 AM
046 Smithfield MS	25766	Gena Gilmore	access issue	New CN Mgr - Tammy Scott	Awaiting Acknowledgement	Mark Gibbs	Dec 1, 2010 7:34 AM
046 Smithfield MS	20048	Branden Eager	other software issue	Skyward color code question	ON HOLD	Michael DePaola	Aug 30, 2010 11:11 AM
046 Smithfield MS	22744	Jeffery Russell	other software issue	Adobe	In Pool / Awaiting Action	David Merryfield	Oct 4, 2010 3:09 PM
046 Smithfield MS	24635	Angela Blankenship	other software issue	recording not working on Reading zone or word zone	In Pool / Awaiting Action	David Merryfield	Nov 5, 2010 11:07 AM
047 North Ridge MS	25671	Nori Bykerk	phone / fax	Phone not working	Assigned / Working	Darrell Maxey	Nov 30, 2010 8:35 AM
047 North Ridge MS	25727	Nori Bykerk	computer	Computer shuts itself down	Assigned / Working	Chris Robison	Nov 30, 2010 1:15 PM
047 North Ridge MS	25740	Nori Bykerk	computer	Band Teacher Computer will not boot	Assigned / Working	Chris Robison	Nov 30, 2010 2:33 PM
047 North Ridge MS	19129	Sarah Burdett	projector / doc cam / smartboard	projector	Parts on Order	Chris Robison	Aug 24, 2010 8:09 AM

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101 Birdville EL	24928	Julia Mize	wired - connection issue	student computer for Ms. Lee	Awaiting Acknowledgement	Jonathan Abrams	Nov 11, 2010 10:59 AM
101 Birdville EL	25530	Melanie Steinhebel	cabling issue	Computer	In Pool / Awaiting Action	Brad Butler	Nov 23, 2010 3:09 PM
101 Birdville EL	21099	Julia Mize	computer	COW electrical problem with cart	Assigned / Working	Clark Miller	Sep 10, 2010 10:02 AM
101 Birdville EL	22271	Jonathan Norris	other software issue	Create a rip to intsaal Acces4	Awaiting Acknowledgement	Chris Jenkins	Sep 27, 2010 1:04 PM
101 Birdville EL	24394	Julia Mize	computer	Student computer	In Pool / Awaiting Action	Brad Butler	Nov 3, 2010 2:24 PM
102 Smith EL	24718	Virginia Freeman	wired - connection issue	Cannot connect	In Pool / Awaiting Action	Wayne Tapp	Nov 8, 2010 10:35 AM
102 Smith EL	24818	Sally Shaw	computer	FW: New Dell Computers	Assigned / Working	Wayne Tapp	Nov 10, 2010 7:49 AM
102 Smith EL	24903	Virginia Freeman	wireless - connection issue	Wireless weak	Waiting for Input from Customer	Jonathan Abrams	Nov 11, 2010 8:59 AM
102 Smith EL	25242	Monica Alsaker	other software issue	1st grade grade books set up in Skyward	Waiting for Input from Customer	Michael DePaola	Nov 17, 2010 10:34 AM
102 Smith EL	25307	Penny Ledbetter	add	No U Drive created	Assigned / Working	Linda Molinar	Nov 18, 2010 10:12 AM
102 Smith EL	25361	Erin Long	projector / doc cam / smartboard	Projector lamp/bulb	In Pool / Awaiting Action	Wayne Tapp	Nov 19, 2010 8:04 AM
102 Smith EL	25641	Kimberly Smith	other software issue	Photoshop CS2 and Acrobat Pro	Assigned / Working	Linda Molinar	Nov 29, 2010 2:04 PM
102 Smith EL	25654	Scott Gregory	other software issue	Principal's Laptop	Assigned / Working	Wayne Tapp	Nov 29, 2010 4:46 PM
102 Smith EL	25730	Deborah Bowman	computer	Student Computer - Turn off when logging on	In Pool / Awaiting Action	Wayne Tapp	Nov 30, 2010 1:40 PM
102 Smith EL	21328	Deborah Bowman	projector / doc cam / smartboard	Converter Box and Cable	Assigned / Working	Clark Miller	Sep 14, 2010 8:27 AM

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102 Smith EL	21497	Deborah Bowman	cabling issue	50 ft. Ethernet Cord	Waiting for Input from Customer	Wayne Tapp	Sep 15, 2010 12:51 PM
102 Smith EL	22878	Charles Woods	other software issue	CPS software mismatch - need help with versions.....	Assigned / Working	Jonathan Norris	Oct 6, 2010 11:16 AM
102 Smith EL	23671	Deborah Bowman	projector / doc cam / smartboard	Cable	Assigned / Working	Clark Miller	Oct 20, 2010 3:20 PM
103 Francisco EL	25380	Tamara Pope	TV / DMP / Media Retrieval	TV	Long-Term Project	Terry Ambrose	Nov 19, 2010 11:32 AM
103 Francisco EL	25704	Jeffrey Samuelson	computer	student machine slowing down	In Pool / Awaiting Action	Brad Butler	Nov 30, 2010 10:33 AM
103 Francisco EL	25785	Tamara Pope	cabling issue	Drop in Bowman's room	Assigned / Working	Darrell Maxey	Dec 1, 2010 9:45 AM
103 Francisco EL	25791	Tamara Pope	computer	Newman computer	Awaiting Acknowledgement	Brad Butler	Dec 1, 2010 10:23 AM
103 Francisco EL	21093	Theresa Wiseman	computer	New Palm TX	ON HOLD	Jonathan Norris	Sep 10, 2010 9:39 AM
104 Binion EL	24721	Johnathan Paris	projector / doc cam / smartboard	Projector	Parts on Order	Clark Miller	Nov 8, 2010 11:08 AM
104 Binion EL	24791	Johnathan Paris	projector / doc cam / smartboard	Projector not working	Parts on Order	Adalberto Sanchez	Nov 9, 2010 2:16 PM
104 Binion EL	24832	Angela Dotson	computer	laptop #104-wcc-012 is missing the letter "O" from it's keypad.	Parts on Order	Adalberto Sanchez	Nov 10, 2010 9:56 AM
104 Binion EL	25099	Alma Ynostrosa	bells / intercomm / paging	Speaker in Teacher's Classroom not working	Assigned / Working	Darrell Maxey	Nov 15, 2010 1:13 PM
104 Binion EL	25222	Sara Elliott	projector / doc cam / smartboard	Projector bulb	Assigned / Working	Clark Miller	Nov 17, 2010 9:01 AM

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104 Binion EL	25468	Angela Dotson	other software issue	Need Windows 07 applied	Assigned / Working	Adalberto Sanchez	Nov 22, 2010 1:21 PM
104 Binion EL	25469	Angela Dotson	cabling issue	VGA cable	Assigned / Working	Adalberto Sanchez	Nov 22, 2010 1:27 PM
104 Binion EL	25472	Hilda Hager	website issue	FW:	Waiting for Input from Customer	Jonathan Abrams	Nov 22, 2010 1:57 PM
104 Binion EL	25507	Alicia Washington	computer	Computer Monitor	Assigned / Working	Adalberto Sanchez	Nov 23, 2010 9:52 AM
104 Binion EL	25612	Angela Dotson	printer / scanner / copier	Printer 104-A124 -LEX is not printing	Assigned / Working	Adalberto Sanchez	Nov 29, 2010 9:56 AM
104 Binion EL	25621	Angela Dotson	wireless - connection issue	Laptop # 104-WCA-011 does have internet connection	Assigned / Working	Adalberto Sanchez	Nov 29, 2010 10:35 AM
104 Binion EL	25670	Alma Ynostrosa	printer / scanner / copier	Front Office Printer	Assigned / Working	Adalberto Sanchez	Nov 30, 2010 8:34 AM
104 Binion EL	25781	Alma Ynostrosa	computer	PE Coach needing new hard-drive installed in computer	Assigned / Working	Adalberto Sanchez	Dec 1, 2010 9:04 AM
104 Binion EL	14547	Judith Dallinger	other software issue	librarian ALT folder on NAS server	Awaiting Acknowledgement	Mark Gibbs	May 26, 2010 11:32 AM
104 Binion EL	20953	Hilda Hager	projector / doc cam / smartboard	Projector cable; sound plate for new teacher unit	scheduled with 3rd party - DELCOM	Terry Ambrose	Sep 9, 2010 7:51 AM
104 Binion EL	22119	Judith Dallinger	building security	speaker issue	scheduled with 3rd party - DELCOM	Terry Ambrose	Sep 23, 2010 2:57 PM
104 Binion EL	22123	Angela Dotson	TV / DMP / Media Retrieval	Need volume box installed upstairs in Computer Lab Room A218	scheduled with 3rd party - DELCOM	Terry Ambrose	Sep 23, 2010 3:34 PM

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104 Binion EL	24386	Misty DeMoss	projector / doc cam / smartboard	projector not comming on	Parts on Order	Clark Miller	Nov 3, 2010 1:52 PM
105 Mullendore EL	25501	Beverly Sultan	computer	power supply	Parts on Order	Adalberto Sanchez	Nov 23, 2010 9:11 AM
105 Mullendore EL	25511	Beverly Sultan	computer	S:Video port	In Pool / Awaiting Action	Adalberto Sanchez	Nov 23, 2010 10:37 AM
105 Mullendore EL	19051	Beverly Sultan	wired - connection issue	U:drive	Awaiting Acknowledgeme nt	Mark Gibbs	Aug 23, 2010 2:38 PM
105 Mullendore EL	19492	Beverly Sultan	printer / scanner / copier	Network printer in room 11	ON HOLD	Adalberto Sanchez	Aug 25, 2010 2:58 PM
105 Mullendore EL	22017	Clark Miller	printer / scanner / copier	Installed/setup scanner for attendance/register ar clerk	ON HOLD	Clark Miller	Sep 22, 2010 3:21 PM
106 Richland EL	24976	Kaye Wild	cabling issue	drop	Assigned / Working	Darrell Maxey	Nov 12, 2010 9:23 AM
106 Richland EL	25290	Jeffery Womack	projector / doc cam / smartboard	Document camera	In Pool / Awaiting Action	Brad Butler	Nov 18, 2010 9:08 AM
106 Richland EL	25312	Diane Brannick	computer	only getting a black screen when the monitor is turned on	In Pool / Awaiting Action	David Merryfield	Nov 18, 2010 10:40 AM
106 Richland EL	25522	Sheribeth McLaughlin	computer	Teacher computer	In Pool / Awaiting Action	Brad Butler	Nov 23, 2010 1:00 PM
106 Richland EL	24147	Linda Divall	printer / scanner / copier	printer not printing correctly	Waiting for Input from Customer	Brad Butler	Oct 29, 2010 11:31 AM
106 Richland EL	24153	Linda Divall	computer	operating system	In Pool / Awaiting Action	Brad Butler	Oct 29, 2010 11:39 AM
107 Smithfield EL	25226	Jackie Frederiksen	building security	pass card	pending assignment to 3rd party	Chris Jenkins	Nov 17, 2010 9:23 AM
107 Smithfield EL	25260	Diane Brannick	TV / DMP / Media Retrieval	tv won't turn on	Long-Term Project	Terry Ambrose	Nov 17, 2010 3:42 PM

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107 Smithfield EL	25455	Diane Brannick	other software issue	Not enough space	Awaiting Acknowledgement	Mark Gibbs	Nov 22, 2010 11:51 AM
107 Smithfield EL	25625	Diane Brannick	computer	SATA Primary hard disk drive 0 failure	Parts on Order	David Merryfield	Nov 29, 2010 12:07 PM
107 Smithfield EL	22772	Melissa Dowling	computer	Hard Drive	Parts on Order	David Merryfield	Oct 5, 2010 9:14 AM
107 Smithfield EL	24077	Diane Brannick	wired - connection issue	won't connect to the internet	In Pool / Awaiting Action	David Merryfield	Oct 28, 2010 10:19 AM
108 Snow Heights EL	25289	Michael Dukes	computer	Desk Top Image is not right...	Waiting for Input from Customer	Adalberto Sanchez	Nov 18, 2010 9:07 AM
108 Snow Heights EL	25712	Marisa McGovern	computer	Teacher computer not working	Assigned / Working	Adalberto Sanchez	Nov 30, 2010 11:12 AM
109 Cheney EL	25433	Susan Williams	computer	UPS ON A/C COMPUTER IN ELECTRICAL ROOM BEEPING	Waiting for Input from Customer	Jonathan Abrams	Nov 22, 2010 8:51 AM
109 Cheney EL	25525	Celestina Bermea	wireless - connection issue	Laptop not able to connect to internet	In Pool / Awaiting Action	Brad Butler	Nov 23, 2010 1:46 PM
109 Cheney EL	25649	Lakshmi Morgan	password issue	Voicemail	Assigned / Working	Linda Molinar	Nov 29, 2010 3:57 PM
109 Cheney EL	25775	Cathy Reddell	phone / fax	Battery back up for telephone system	Awaiting Acknowledgement	Jonathan Abrams	Dec 1, 2010 8:41 AM
109 Cheney EL	19686	Susan Williams	projector / doc cam / smartboard	Install Projector	ON HOLD - waiting for approval	Terry Ambrose	Aug 26, 2010 11:37 AM
109 Cheney EL	23489	Cathy Reddell	cabling issue	Tv's	Assigned / Working	Darrell Maxey	Oct 18, 2010 10:58 AM
109 Cheney EL	23509	Donna Welcing	TV / DMP / Media Retrieval	media retrieval	Assigned / Working	Darrell Maxey	Oct 18, 2010 1:06 PM

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110 Stowe EL	25005	Mary Kathryn Alcorn	wired - connection issue	Teacher computer running slow and web won't open	Assigned / Working	Wayne Tapp	Nov 12, 2010 12:13 PM
110 Stowe EL	25091	Carol Fields	printer / scanner / copier	Lexmark Printer	In Pool / Awaiting Action	Wayne Tapp	Nov 15, 2010 11:36 AM
110 Stowe EL	25341	Teresa Kile	computer	DVD/CD player	In Pool / Awaiting Action	Wayne Tapp	Nov 18, 2010 3:44 PM
110 Stowe EL	25437	Lorena Vargas	computer	Computer Out of Order	In Pool / Awaiting Action	Wayne Tapp	Nov 22, 2010 9:37 AM
110 Stowe EL	25439	Adriana Leyva	projector / doc cam / smartboard	classroom projector	In Pool / Awaiting Action	Wayne Tapp	Nov 22, 2010 9:46 AM
110 Stowe EL	25626	Sharon Yarbrough	TV / DMP / Media Retrieval	TV in Cafeteria	Assigned / Working	Darrell Maxey	Nov 29, 2010 12:09 PM
110 Stowe EL	25651	Rachelle Twilligear	projector / doc cam / smartboard	projector needs to be cleaned	In Pool / Awaiting Action	Wayne Tapp	Nov 29, 2010 4:02 PM
110 Stowe EL	5389	Carol Fields	projector / doc cam / smartboard	No Cabling for a Projector	scheduled with 3rd party - DELCOM	Terry Ambrose	Sep 28, 2009 8:58 AM
110 Stowe EL	17043	Kelly Stephens	projector / doc cam / smartboard	Speakers	scheduled with 3rd party - DELCOM	Terry Ambrose	Aug 3, 2010 9:49 AM
110 Stowe EL	20492	Katharine Rodriguez	TV / DMP / Media Retrieval	Teacher's Ceiling Speakers	scheduled with 3rd party - DELCOM	Terry Ambrose	Sep 2, 2010 8:56 AM
110 Stowe EL	20935	Amanda Davis	computer	volume	scheduled with 3rd party - DELCOM	Terry Ambrose	Sep 8, 2010 4:15 PM
110 Stowe EL	23320	Katharine Rodriguez	projector / doc cam / smartboard	Installation	Assigned / Working	Wayne Tapp	Oct 14, 2010 10:20 AM
110 Stowe EL	24126	Sarah Piner	projector / doc cam / smartboard	document camera powercord missing	Parts on Order	Wayne Tapp	Oct 29, 2010 9:20 AM

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111 West Birdville EL	25339	Jorge Gutierrez	projector / doc cam / smartboard	projector lamp not working	In Pool / Awaiting Action	Clark Miller	Nov 18, 2010 3:30 PM
111 West Birdville EL	25795	Meredith Bolton	other software issue	Reimage computer	Awaiting Acknowledgement	Brad Butler	Dec 1, 2010 10:37 AM
111 West Birdville EL	25796	Meredith Bolton	TV / DMP / Media Retrieval	VCR to Projector	Awaiting Acknowledgement	Brad Butler	Dec 1, 2010 10:39 AM
111 West Birdville EL	13677	Charlotte Solorio	projector / doc cam / smartboard	FW: Screen arrived @ AWB Library: Install date?	pending assignment to 3rd party	Terry Ambrose	May 3, 2010 10:23 AM
111 West Birdville EL	18294	Meredith Bolton	projector / doc cam / smartboard	Cafeteria Ceiling Mounted Projector	scheduled with 3rd party - DELCOM	Terry Ambrose	Aug 18, 2010 10:12 AM
111 West Birdville EL	18984	Charlotte Solorio	wired - connection issue	Hub needed to connect 3 library computers to internet	ON HOLD - waiting for approval	Terry Ambrose	Aug 23, 2010 11:12 AM
111 West Birdville EL	22109	Meredith Bolton	projector / doc cam / smartboard	Doc Camera not working	Parts on Order	Brad Butler	Sep 23, 2010 2:06 PM
111 West Birdville EL	23063	Karla Gray	other software issue	skyward web giving blank screens	Parts on Order	Michael DePaola	Oct 8, 2010 3:30 PM
111 West Birdville EL	24020	Meredith Bolton	computer	Laptop not working	In Pool / Awaiting Action	Brad Butler	Oct 27, 2010 11:11 AM
111 West Birdville EL	24021	Meredith Bolton	computer	Laptop not working	In Pool / Awaiting Action	Brad Butler	Oct 27, 2010 11:12 AM
111 West Birdville EL	24183	Meredith Bolton	computer	Sound	Parts on Order	Brad Butler	Oct 29, 2010 4:06 PM
112 Holiday Heights EL	25130	Mark Dvorak	TV / DMP / Media Retrieval	TV Not working again	Long-Term Project	Terry Ambrose	Nov 16, 2010 6:28 AM
112 Holiday Heights EL	25485	Kimberly Hughes	TV / DMP / Media Retrieval	FW: TV	Long-Term Project	Terry Ambrose	Nov 23, 2010 12:22 AM

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112 Holiday Heights EL	11076	Elizabeth Waldrip	wired - connection issue	television	Long-Term Project	Clark Miller	Feb 16, 2010 8:18 AM
112 Holiday Heights EL	17939	Mark Dvorak	TV / DMP / Media Retrieval	TV not working	Long-Term Project	Clark Miller	Aug 16, 2010 6:17 PM
112 Holiday Heights EL	21036	Barbara Leonard	TV / DMP / Media Retrieval	t.v. connection/video source cord	Long-Term Project	Terry Ambrose	Sep 9, 2010 2:47 PM
112 Holiday Heights EL	21226	Patrick Guy	TV / DMP / Media Retrieval	TV Issues	In Pool / Awaiting Action	Clark Miller	Sep 13, 2010 9:57 AM
112 Holiday Heights EL	23219	Diane Gauthier	TV / DMP / Media Retrieval	No TV - Need one asap	Assigned / Working	Clark Miller	Oct 13, 2010 7:06 AM
112 Holiday Heights EL	24090	Kimberly Hughes	TV / DMP / Media Retrieval	TV	Long-Term Project	Terry Ambrose	Oct 28, 2010 12:40 PM
113 Watauga EL	24799	Teressa Holford	computer	smart board	scheduled with 3rd party - DELCOM	Terry Ambrose	Nov 9, 2010 3:41 PM
113 Watauga EL	24942	Nancy Burleson	other software issue	mclass and Zire Palm	Assigned / Working	Jonathan Norris	Nov 11, 2010 1:34 PM
113 Watauga EL	24966	Jeffrey Samuelson	computer	Cow A reimage	Long-Term Project	Chris Robison	Nov 12, 2010 8:17 AM
113 Watauga EL	24967	Jeffrey Samuelson	computer	COW B reimage	Long-Term Project	Chris Robison	Nov 12, 2010 8:19 AM
113 Watauga EL	25017	Lori Griffith	projector / doc cam / smartboard	computer	Assigned / Working	Chris Robison	Nov 12, 2010 1:54 PM
113 Watauga EL	25281	Debra Heath	projector / doc cam / smartboard	LAMP LIGHT	Assigned / Working	Clark Miller	Nov 18, 2010 8:54 AM
113 Watauga EL	25322	Angela Rhodes	computer	slow teacher computer	Assigned / Working	Chris Robison	Nov 18, 2010 12:01 PM
113 Watauga EL	25802	Stephanie Green	projector / doc cam / smartboard	NEC projector	Awaiting Acknowledgement	Chris Robison	Dec 1, 2010 12:36 PM
113 Watauga EL	4416	Teressa Holford	TV / DMP / Media Retrieval	Television	Long-Term Project	Clark Miller	Sep 11, 2009 10:48 AM

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113 Watauga EL	7626	Cheryl McKnight	cabling issue	FW: Hub?	ON HOLD - waiting for approval	Terry Ambrose	Nov 12, 2009 9:56 AM
113 Watauga EL	11131	Stephanie Green	TV / DMP / Media Retrieval	Miss Montemayor's TV	Long-Term Project	Clark Miller	Feb 17, 2010 8:31 AM
113 Watauga EL	19176	Jessica Woodruff	printer / scanner / copier	Optra T612 Printer issues	Reopened	Chris Robison	Aug 24, 2010 9:41 AM
113 Watauga EL	20843	Teressa Holford	TV / DMP / Media Retrieval	Television	Long-Term Project	Clark Miller	Sep 8, 2010 8:40 AM
113 Watauga EL	23179	Teressa Holford	TV / DMP / Media Retrieval	television has poor sound	Long-Term Project	Clark Miller	Oct 12, 2010 10:16 AM
113 Watauga EL	23275	Stephanie Green	printer / scanner / copier	921 Service fuser error	Assigned / Working	Chris Robison	Oct 13, 2010 12:53 PM
114 Hardeman EL	25024	Anonymous Account	deactivate	Springfield, Christina has had a status change.	Assigned / Working	Linda Molinar	Nov 12, 2010 3:58 PM
114 Hardeman EL	25140	Dorothy Whitehead	other software issue	first grade standards based report card	Assigned / Working	Michael DePaola	Nov 16, 2010 8:35 AM
114 Hardeman EL	25320	Donna Hill	printer / scanner / copier	Printer Door will not close	Assigned / Working	Chris Robison	Nov 18, 2010 11:37 AM
114 Hardeman EL	25332	Cynthia Bailey	bells / intercomm / paging	PA System	Assigned / Working	Darrell Maxey	Nov 18, 2010 2:21 PM
114 Hardeman EL	25395	Dorothy Whitehead	other software issue	excel converter not opening attached files from email	Assigned / Working	Chris Robison	Nov 19, 2010 3:34 PM
114 Hardeman EL	25454	Cynthia Bailey	projector / doc cam / smartboard	new smart board installation	Assigned / Working	Chris Robison	Nov 22, 2010 11:50 AM
114 Hardeman EL	25459	Cynthia Bailey	computer	lap top DVD Drive insert	Assigned / Working	Chris Robison	Nov 22, 2010 12:11 PM
114 Hardeman EL	25462	Donna Hill	computer	text not clear	Assigned / Working	Chris Robison	Nov 22, 2010 12:25 PM

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114 Hardeman EL	25720	Donna Hill	wired - connection issue	Computer does not connect to internet	Assigned / Working	Chris Robison	Nov 30, 2010 12:02 PM
114 Hardeman EL	13137	Susan Jasso	TV / DMP / Media Retrieval	Need a replacement TV (mounted)	Long-Term Project	Clark Miller	Apr 16, 2010 8:25 AM
115 Porter EL	25672	Paula Obermueller	other software issue	Amber lights on	Parts on Order	David Merryfield	Nov 30, 2010 8:36 AM
115 Porter EL	25804	Paula Obermueller	Inquiry	New TV---	In Pool / Awaiting Action	TSD - Technical Services	Dec 1, 2010 1:38 PM
115 Porter EL	24159	Kathleen Hull	TV / DMP / Media Retrieval	Television	Long-Term Project	Clark Miller	Oct 29, 2010 1:15 PM
116 Thomas EL	24800	Deborah Noviello	other software issue	% graph	Waiting for Input from Customer	Michael DePaola	Nov 9, 2010 3:57 PM
116 Thomas EL	25755	Elizabeth Shier	projector / doc cam / smartboard	Smartboard Issue	In Pool / Awaiting Action	David Merryfield	Nov 30, 2010 3:49 PM
116 Thomas EL	19284	James Viator	computer	The monitor is not getting signal from computer.	Parts on Order	David Merryfield	Aug 24, 2010 2:53 PM
116 Thomas EL	21611	Tiffany Bingham	projector / doc cam / smartboard	Smart Board	In Pool / Awaiting Action	David Merryfield	Sep 16, 2010 5:15 PM
116 Thomas EL	22879	Violeta Lopez	computer	Teacher Computer Name needs to be checked	In Pool / Awaiting Action	David Merryfield	Oct 6, 2010 11:24 AM
117 Foster Village EL	25102	Lisa Holder	website issue	computers	Assigned / Working	Chris Robison	Nov 15, 2010 1:43 PM
117 Foster Village EL	25155	Monica Miller	computer	NO SOUND	Assigned / Working	Chris Robison	Nov 16, 2010 9:49 AM
117 Foster Village EL	25285	Kevin Vaughn	other software issue	RE: Problems Syncing Palm for TPRI	Assigned / Working	Jonathan Norris	Nov 18, 2010 8:58 AM
117 Foster Village EL	25347	Kamisha Croft	email issue	Email dellivery delay	Awaiting Acknowledgeme nt	Mark Gibbs	Nov 18, 2010 4:15 PM

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117 Foster Village EL	25471	Monica Miller	computer	No Sound	Assigned / Working	Chris Robison	Nov 22, 2010 1:41 PM
117 Foster Village EL	25599	Mary Croxdale	building security	Security Camera	Waiting for Input from Customer	Chris Jenkins	Nov 29, 2010 9:46 AM
117 Foster Village EL	25640	Annie Cook	other software issue	dates on Excessive absence letters	Waiting for Input from Customer	Michael DePaola	Nov 29, 2010 1:55 PM
117 Foster Village EL	25805	Jessica Ross	computer	classroom computer	In Pool / Awaiting Action	TSD - Technical Services	Dec 1, 2010 1:50 PM
117 Foster Village EL	24357	Lynda Pelletier	computer	Moving from one classroom to another	Assigned / Working	Chris Robison	Nov 3, 2010 10:22 AM
117 Foster Village EL	24359	Lynda Pelletier	computer	Move computer from book room to classroom	Assigned / Working	Chris Robison	Nov 3, 2010 10:27 AM
117 Foster Village EL	24360	Lynda Pelletier	computer	Move computer to classroom	Assigned / Working	Chris Robison	Nov 3, 2010 10:31 AM
117 Foster Village EL	24363	Lynda Pelletier	computer	Move computer to classroom	Assigned / Working	Chris Robison	Nov 3, 2010 10:40 AM
117 Foster Village EL	24365	Lynda Pelletier	computer	Move to classroom	Assigned / Working	Chris Robison	Nov 3, 2010 10:42 AM
118 North Ridge EL	25360	Kathleen Luppy	computer	DVD door won't open	Assigned / Working	Chris Robison	Nov 19, 2010 8:03 AM
118 North Ridge EL	25364	Kimberly Cole	printer / scanner / copier	2 New cartridges not working. Please check printer	Assigned / Working	Chris Robison	Nov 19, 2010 8:16 AM
118 North Ridge EL	24437	Richard Murrell	TV / DMP / Media Retrieval	TV	Awaiting Acknowledgement	Clark Miller	Nov 4, 2010 9:31 AM
119 Spicer EL	24975	Lynda Wolfe	TV / DMP / Media Retrieval	connect tv to computer with avery key	Assigned / Working	Wayne Tapp	Nov 12, 2010 9:17 AM
119 Spicer EL	25149	Barbara Chapman	other software issue	Teacher computer needs Office 2007 update	In Pool / Awaiting Action	Wayne Tapp	Nov 16, 2010 9:05 AM

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119 Spicer EL	25250	Lynda Wolfe	projector / doc cam / smartboard	need View Sonic bulb replacement	In Pool / Awaiting Action	Clark Miller	Nov 17, 2010 12:52 PM
119 Spicer EL	25255	Vickie Moses	computer	Slow Student computers	In Pool / Awaiting Action	Wayne Tapp	Nov 17, 2010 2:51 PM
119 Spicer EL	25578	Stephanie Baldwin	website issue	Teacher Computer processing slow	Waiting for Input from Customer	Linda Molinar	Nov 29, 2010 8:42 AM
119 Spicer EL	22552	Barbara Chapman	projector / doc cam / smartboard	install document camera in portable 1-A	In Pool / Awaiting Action	Wayne Tapp	Sep 30, 2010 2:58 PM
119 Spicer EL	23297	Paula Whitaker	printer / scanner / copier	920.06 Service Fuser Error	Parts on Order	Wayne Tapp	Oct 14, 2010 7:08 AM
119 Spicer EL	23533	Shelly Ballard	computer	Laptop won't start	In Pool / Awaiting Action	Wayne Tapp	Oct 18, 2010 3:46 PM
120 Green Valley EL	25719	Keith Davis	TV / DMP / Media Retrieval	Distorted sound	Awaiting Acknowledgement	Terry Ambrose	Nov 30, 2010 12:01 PM
121 Walker Creek EL	24751	Julia Sprague	computer	green screen	Parts on Order	David Merryfield	Nov 8, 2010 4:05 PM
121 Walker Creek EL	25652	Joanne Webster	computer	Computer won't start Windows file corrupt message	In Pool / Awaiting Action	David Merryfield	Nov 29, 2010 4:13 PM
121 Walker Creek EL	25656	Janna Smith	computer	student computer 4	In Pool / Awaiting Action	David Merryfield	Nov 29, 2010 7:04 PM
121 Walker Creek EL	25789	Roger Lee	computer	Hard drive crasg	Awaiting Acknowledgement	David Merryfield	Dec 1, 2010 10:14 AM
121 Walker Creek EL	25790	Roger Lee	computer	hard drive crashed	Awaiting Acknowledgement	David Merryfield	Dec 1, 2010 10:15 AM
121 Walker Creek EL	25801	Tracy Eager	other software issue	trouble with grades	Awaiting Acknowledgement	Michael DePaola	Dec 1, 2010 12:29 PM
121 Walker Creek EL	11489	Amy Gillis	TV / DMP / Media Retrieval	TV Sound is full of static	Long-Term Project	Clark Miller	Feb 25, 2010 8:07 AM

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121 Walker Creek EL	17773	Roger Lee	projector / doc cam / smartboard	ceiling speakers	scheduled with 3rd party - DELCOM	Terry Ambrose	Aug 13, 2010 11:17 AM
121 Walker Creek EL	19421	Cynthia Street	computer	New Unit Added - Math Specialist - Officed in hallway. Will need a laptop to be able to do job.	ON HOLD - waiting for approval	Terry Ambrose	Aug 25, 2010 10:23 AM
121 Walker Creek EL	23555	Mallory DiGiovanni	printer / scanner / copier	Printing lines and past images	In Pool / Awaiting Action	David Merryfield	Oct 19, 2010 9:16 AM
121 Walker Creek EL	23661	Daniel Radomski	computer	Laptop problem	In Pool / Awaiting Action	David Merryfield	Oct 20, 2010 2:27 PM