



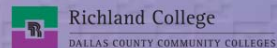
# Richland College

## 4 P's of Seamless P-16 Excellence

American Society for Quality  
National Education Conference  
November 13, 2006

Dr. Stephen K. Mittelstet  
President, Richland College

*Teaching, Learning, Community Building*



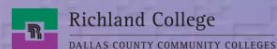
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# Richland College

## Seamless vs. Silos: A National Imperative

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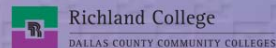
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## Richland College Baldrige: Nationally Recognized Framework

- Comprehensive
- Non-prescriptive
- Systematic Linkages
- Outside Feedback for Improvement
- Results Oriented
- Focus

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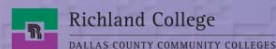
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## Richland College Making a Difference:

- Partner
- Plan
- Persist
- Perform

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## Mission

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## Vision

*Richland College will be the:*

*... best place to learn*

*... best place to teach*

*... best place to build sustainable  
local and global community*

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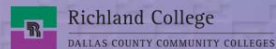
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## Richland College Strategic Planning Priority Goals

- Response to Community
- Enable Student Success
- Enable Employee Success
- Institutional Effectiveness

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## Who we are ...

<b>Fall 1972</b>		<b>Fall 2006</b>
3,500 Credit		14,646 Credit
4,000 Non-Credit (CE)		4,521 Non-Credit (CE)

- One of Seven Dallas Community Colleges
- Serves Northeastern Dallas County and Beyond
- Non-Residential Campus
- SACS Accredited
- 51% Ethnic Minority
- 71% Part-Time
- Average Age: 28
- 29% Need Developmental Education/ESL



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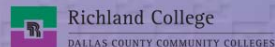


## Educational Offerings

- Dual Credit
- CORE Transfer Courses
- Transfer Associate's Degrees
- Technical Associate's Degrees/Certificates
- Workforce Development/Corporate Training
- Developmental/ESOL Programs
- Non-Credit/Continuing Education Courses



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## Educational Transitions

- High School Relations
- Rising Star
- Upward Bound
- Dual Credit (and AP overlay)
- Tech Prep
- Home Schools
- RCHS/ STEM

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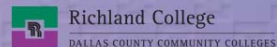
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## Educational Transitions (cont.)

- Linkage to Area STEM Schools
- Linkage to RLC Teacher Prep /  
Alternative Certification
- MTBC Seamless P-16 Initiative
- University Linkages

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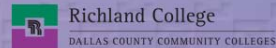


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## Partner

- Public Schools
  - Independent
  - Charter
- Private Schools
- Home Schools
- Business Stakeholders  
(STEM, Chambers of Commerce, MTBC)
- Community Colleges
- Universities
- Agencies



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## Plan

- Short-term Goals
- Long-Term Goals
- Key Performance Indicators
- Measures and Targets
- Timelines

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## Persist!

- Partner Report Cards

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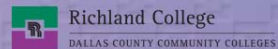
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## Perform

- Report Card Results

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# Report Card

## Key Performance Indicators

As of August 2006

	Overall Score		Prev. Month Score	End of Year 04/05 Score
Richland College Monthly Key Performance Index Score	9.4		9.5	9.4

## Strategic Priorities for Student Learning

Key Performance Indices (Weighting Factors)	Monthly Score		Prev. Month Score	End of Year 04/05 Score
Respond to Community Education Needs (20%)	8.9		9.3	9.0
Enable Student Success (35%)	9.6		9.5	9.7
Enable Success for All Employee Groups (20%)	9.8		9.8	9.9
Ensure Institutional Effectiveness (25%)	9.2		9.4	9.1

All scores based on a scale of 10. Green = Within target range, Yellow = 89.99% - 85.00% of target range, Red = Less than 85% of target range

College  
COMMUNITY COLLEGES

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# Richland College Making a Difference:

- University STEM
- Dual Credit / AP
- Berkner, Conrad STEM Academies
- Richland Collegiate High School
- Metroplex Technology Business Council

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DALLAS COUNTY COMMUNITY COLLEGES

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## Realizing Dreams and Potential



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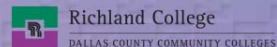
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